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Contra Costa County

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: October 23, 2018

Subject: Amend Contract with Jump Technology Services, L.L.C.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract amendment with Jump Technology Services, L.L.C., including modified indemnification language, effective September 30, 2018, to increase the payment limit by \$80,000 to a new payment limit of \$141,881, and to extend the term end date from September 30, 2018 to September 30, 2020.

FISCAL IMPACT:

The contract amendment will increase expenditures by \$80,000. The cost of the contract is covered by 100% Administrative Overhead allocations, which are 42% Federal, 48% State, 10% County funds.

BACKGROUND:

The amended Contract with the vendor will provide continued services for software subscriptions, training, and technical assistance support of the JUMP Technology Software, LEAPS.

Contractor provides case management, tracking and reporting software application ✓ APPROVE **OTHER** ✓ RECOMMENDATION OF CNTY ADMINISTRATOR RECOMMENDATION OF BOARD COMMITTEE ✓ APPROVED AS RECOMMENDED Action of Board On: 10/23/2018 Clerks Notes: VOTE OF SUPERVISORS AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown. Diane Burgis, District III Supervisor ATTESTED: October 23, 2018 Karen Mitchoff, District IV David Twa, County Administrator and Clerk of the Board of Supervisors Supervisor Federal D. Glover, District V

By: Laura Cassell, Deputy

cc:

608-4963

Supervisor

Contact: V. Kaplan, (925)

developed specifically for use by California counties' Adult Protective Services (APS) programs. This relational database manages the information and documentation requirements of APS' intake, assessment, investigation, service planning, case management, case closure and reporting processes. LEAPS complies with all State of California reporting requirements and generates all state-mandated reports, including the SOC 242. LEAPS

BACKGROUND: (CONT'D)

management tools include case assignment, overview of caseloads, alerting to out-of-compliance tasks, push-button supervisor sign-off, and tickler tools. Contractor provides hosting for LEAPS as part of its services.

Under the terms of the contract, the County is obligated to indemnify and defend the Contractor against all claims arising out of County's breach of the terms of the Contract.

The original Contract with Jump Technology Services, L.L.C. was approved by the Board of Supervisors on April 18, 2017 (Item C.58), in the amount of \$61,881.

CONSEQUENCE OF NEGATIVE ACTION:

The Employment and Human Services Department will be unable to provide efficient services without the use of the Contractor supplied software.