



**Contra
Costa
County**

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: October 23, 2018

Subject: Renewal of Oracle Technical Support Services For Peoplesoft Software Updates

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute an ordering document under the existing Oracle Master Agreement with Oracle America, Inc., in an amount not to exceed \$575,500 for Oracle program technical support services for PeopleSoft software updates and support for the County's Human Resource system, for the period November 27, 2018 through June 30, 2021.

FISCAL IMPACT:

\$575,500. The cost is billed in arrears, in quarterly installments, budgeted annually under Org. #1695, and supported through interdepartmental charges.

BACKGROUND:

On November 17, 2015, the Board authorized the Chief Information Officer to enter into an Oracle Master Agreement (US-OMA-QT5714570) with Oracle America, Inc. The Master Agreement authorizes the County to place orders with Oracle for five years from the effective date of the Master Agreement.

On October 25, 2016, the Board authorized the Chief Information Officer to execute

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **10/23/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 23, 2018

, County Administrator and Clerk of the Board of Supervisors

By: Laura Cassell, Deputy

Contact: Pramod Walse
925-313-1299

cc:

ordering documents under the Master Agreement. Support Service No. #8252761 was executed with a term ending November 26, 2016. On October 24, 2017, the Board authorized the renewal of Support Service No. #8252761, with a term ending November 26, 2018.

This ordering document being authorized by this board order is for the renewal of Support Service No. #8252761, which provides technical support services for software for a three-year term. This is the second renewal of Support Service No. #8252761 under the Master Agreement. The items in this Support Service number include license updates and support for the PeopleSoft Human Capital Management for the County's Human Resource system.

BACKGROUND: (CONT'D)

It includes:

- PeopleSoft Enterprise Benefits Administration
- PeopleSoft Enterprise Human Resources
- PeopleSoft Succession Planning
- Oracle User Productivity Kit Professional – Employee
- Oracle User Productivity Kit Professional – UPK Developer
- PeopleSoft Enterprise UPK Human Resources – UPK Module

The thirty-two month cost is \$575,478.26. Oracle will send the County invoices quarterly in arrears. According to the Oracle Master Agreement, the County may terminate the agreement at any time without cause by giving Oracle 30-days prior written notice of such termination.

In accordance with Administrative Bulletin No 611.0, Departments are required to obtain Board approval for costs over \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

CONSEQUENCE OF NEGATIVE ACTION:

Proprietary software; required by the manufacturer to continue use. We would not be able to administer employee benefits without this software.