



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: July 24, 2018

Subject: Contract #23-218-17 with Firstsource Solutions USA, LLC

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County, Contract #23-218-17 with Firstsource Solutions USA, LLC, a limited liability company, in an amount not to exceed \$500,000, to provide consulting and technical assistance for Medi-Cal eligibility, collection issues, and administrative appeals for inpatient and outpatient Medi-Cal claims for the period July 1, 2018 through June 30, 2019.

FISCAL IMPACT:

This contract is funded 100% by Hospital Enterprise Fund I. (No rate increase)

BACKGROUND:

On July 11, 2017, the Board of Supervisors approved Contract #23-218-16 with Firstsource Solutions USA, LLC, to provide assistance to patients in becoming eligible for State and Federal funding for coverage initiative services, financial consulting services on Medi-Cal eligibility, claims, and administrative appeals for the period from July 1, 2017 through June 30, 2018.

Approval of Contract #23-218-17 will allow the contractor to continue to provide services

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **07/24/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 24, 2018

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Patrick Godley,
925-957-5410

through June 30, 2019.

CONSEQUENCE OF NEGATIVE ACTION:

If this contract is not approved, County will not receive financial consulting services with regard to Medi-Cal eligibility, claims and administrative appeals.