C. 60

To: Board of SupervisorsFrom: Gus Kramer, AssessorDate: July 24, 2018



Contra Costa County

Subject: AES Automated Appraisal System Maintenance & Support

RECOMMENDATION(S):

APPROVE and AUTHORIZE an extension of the term of the Tyler Technologies, Inc. Maintenance and Support Agreement for the period of August 1, 2018 through July 31, 2019, and an increase in the payment limit in the amount of \$153,154 for the continued maintenance and support of the AES Rapid 2000 computer automated appraisal system.

FISCAL IMPACT:

AB589 Property Tax Administration Program funds, in the amount of \$153,154 will be used to maintain the system.

BACKGROUND:

The AES Rapid 2000 system has been operational in the Assessor's Office since 1999. The system currently contains five (5) basic modules including residential property appraisal, appeal processing, public service tracking, Geographic Information System (GIS), and mass appraisal. The AES system has enabled appraisers to have on-line access to comparable sales data, property characteristics, and GIS parcel data, which is used to analyze and determine residential property appraisals for enrollment of the Assessment

APPROVE	OTHER
RECOMMENDATION OF CN ADMINISTRATOR	TY RECOMMENDATION OF BOARD COMMITTEE
Action of Board On: 07/24/2018 APPROVED AS RECOMMENDED OTHER	
Clerks Notes: vote of supervisors	
AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor Diane Burgis, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown. ATTESTED: July 24, 2018 David Twa, County Administrator and Clerk of the Board of Supervisors By: June McHuen, Deputy
Contact: Danielle Gomez (925) 313-7508	

BACKGROUND: (CONT'D)

Roll. In its current state, the AES system has become a mission critical application for the appraisal staff, providing tools and services that extend beyond the capabilities of the County's Land Information System (LIS).

On December 19, 2017, the Board approved a Maintenance and Support Agreement with Tyler Technologies, Inc., in the amount of \$153,154 for the maintenance and support of the AES Rapid 2000 system for a period of August 1, 2017 through July 31, 2018. The term of the Agreement automatically renews annually at the same maintenance and support fees. The Assessor's Office recommends approval of the extension of the Agreement effective August 1, 2018 through July 31, 2019, with an increase in the payment limit of \$154,153 to continue to provide crucial maintenance and support of the AES system.

CONSEQUENCE OF NEGATIVE ACTION:

If the extension of the Agreement is not approved, the Assessor's Office will no longer have the ability to maintain and support the AES Rapid 2000 computer system, which has become a mission critical application for the appraisal staff who value property for tax assessment purposes.