



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: June 26, 2018

Subject: Purchase Order with CDW Government, LLC TigerText License and Support Renewal

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent, on behalf of the Health Services Department, to execute (1) a Purchase Order with CDW Government, LLC, a limited liability company, in an amount not to exceed \$71,193 and (2) the Master Subscriber Agreement with TigerText, Inc., for the renewal of the County's TigerText software license and support and maintenance services for the period March 26, 2018 through March 25, 2019.

FISCAL IMPACT:

100% funding is included in the Hospital Enterprise Fund I budget.

BACKGROUND:

TigerText Secure Messaging system provides a HIPAA-compliant solution for two-way communication between providers, nurses and staff for requesting information, providing direction, sending test results, and asking questions. The issuance of the purchase order and the execution of the master subscriber agreement extends the messaging services and support through March, 25, 2019.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **06/26/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II
Supervisor

Diane Burgis, District III Supervisor

Karen Mitchoff, District IV
Supervisor

Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 26, 2018

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Patrick Wilson,
925-335-8777

BACKGROUND: (CONT'D)

The master subscriber agreement and the TigerText End User License Agreement (EULA) requires the County to indemnify TigerText with respect to third party claims resulting from the County's use of the software. The EULA limits TigerText's liability to the County to \$100 in damages.

CONSEQUENCE OF NEGATIVE ACTION:

Failure to renew this application could compromise HIPAA compliance and security in the secure messaging application.