



Contra
Costa
County

To: Board of Supervisors
From: David Twa, County Administrator
Date: June 5, 2018

Subject: Execution of Cisco Comfort Letter for Cisco Smartnet Hardware and Software Maintenance Renewal

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer to execute a letter agreement with Cisco Systems, Inc., for the current renewal of Cisco Smartnet hardware and software maintenance of Cisco switches and network infrastructure hardware, for the period November 9, 2017 through November 30, 2018.

FISCAL IMPACT:

None

BACKGROUND:

DOIT deploys Cisco computer network products throughout the countywide area network. These products provide reliable high-speed networks connecting all of our County departments to the central computer applications, email, and internet access. Approval of the requested letter agreement will document the Cisco annual maintenance services, which are essential for ongoing performance and reliability of the countywide area network by providing product software patches/updates and replacement of defective components.

The Department of Information Technology previously used a purchase order (Board of

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **06/05/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 5, 2018

David Twa, County Administrator and Clerk of the Board of Supervisors

Contact: Joanne Buenger, Deputy
CIO 925-313-1202

By: June McHuen, Deputy

cc:

Supervisors December 19, 2017 meeting; Item C.50) to pay Cisco for maintenance services in an amount

BACKGROUND: (CONT'D)

not to exceed \$118,726 while it negotiated the support terms documentation. Today's action authorizes execution of the support terms document but has no additional fiscal impact.

CONSEQUENCE OF NEGATIVE ACTION:

Cisco Smartnet helps reduce risk and downtime while increasing operational efficiency and security of the county wide area network. Failure to renew this purchase order would put the County's communications and technical infrastructure at risk.