



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: June 5, 2018

Subject: Amendment #26-724-7 with National Research Corporation (dba NRC Picker)

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County, Contract Amendment Agreement #26-742-7 with National Research Corporation (dba NRC Picker), a corporation, effective May 1, 2018, to amend Contract #26-724-6 to increase the payment limit by \$5,000, from \$150,000 to a new payment limit of \$155,000 with no change in the original term of July 1, 2017 through June 30, 2018.

FISCAL IMPACT:

This contract is funded 100% by Hospital Enterprise Fund I. (Rate increase)

BACKGROUND:

On July 18, 2017, the Board of Supervisors approved Contract #26-742-6, with National Research Corporation (dba NRC Picker) to provide consulting and technical assistance to increase patient satisfaction through measurement and improvement surveys at Contra Costa Regional Medical Center (CCRMC) and Health Centers, for the period from July 1, 2017 through June 30, 2018.

Approval of Contract Amendment Agreement #26-742-7 will allow the contractor to

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **06/05/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 5, 2018

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Jaspreet Benepal,
925-370-5741

provide transition discharge calling program services to conform to Medicaid 1115 Waiver Program requirements through June 30, 2018.

CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, County will not be able to provide transition discharge calling program services to patients and will not meet Medicaid 1115 Waiver Program requirements.