



Contra
Costa
County

To: Board of Supervisors
From: Marc Shorr, Chief Information Officer
Date: May 8, 2018

Subject: Renewal of Oracle Technical Support Services for Software Support

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute ordering documents under the existing Oracle Master Agreement with Oracle America, Inc., in an amount not to exceed \$254,621 for Oracle program technical support services for software updates and support for various County departmental systems, for the period May 31, 2018 through May 31, 2019.

FISCAL IMPACT:

The total annual cost is \$254,621. The cost is billed in quarterly installments and charged back to user department through the Department of Information Technology's billing process.

BACKGROUND:

On November 17, 2015, the Board authorized the Chief Information Officer to enter into an Oracle Master Agreement (US-OMA-QT5714570) with Oracle America, Inc. The Master Agreement authorizes the County to place orders with Oracle for five years following the date of the Master Agreement. The orders being placed under this board order are for the two support service numbers that will renew technical support services for software for

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **05/08/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: May 8, 2018

, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Pramod Walse
925-313-1299

cc:

one-year terms. The support agreement will cover various Oracle servers through several participating County departments. The two support orders are as follows:

BACKGROUND: (CONT'D)

Support Service #4302216 - \$18, 274.81 for the period of June 1, 2018 through May 31, 2019.

- Server Enterprise Edition 8.0

Support Service #2339990- \$236,346.00 for the period of May 31, 2018 through May 30, 2019.

- Oracle Database Enterprise Edition
- Oracle Diagnostic Packs
- Oracle Internet Developer Suite
- Oracle Tuning Pack

Oracle will send the County invoices quarterly in arrears. According to the Oracle Master Agreement, the County may terminate the agreement at any time without cause by giving Oracle 30-days prior written notice of such termination.

In accordance with Administrative Bulletin No 611.0, Departments are required to obtain Board approval for costs over \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

CONSEQUENCE OF NEGATIVE ACTION:

Proprietary software; required by the manufacturer to continue use.