



Contra
Costa
County

To: Board of Supervisors
From: David O. Livingston, Sheriff-Coroner
Date: March 27, 2018

Subject: Teleosoft Contract

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Sheriff-Coroner, or designee, to continue a Software License Maintenance Agreement with Teleosoft, Inc., increasing the payment limit by \$215,000 from \$177,140 to a new amount of \$392,140 to provide civil case processing software for the Sheriff's Office - Civil Unit.

FISCAL IMPACT:

\$332,140.00, 100% General Fund; Budgeted

BACKGROUND:

Teleosoft, Inc., provides civil case process software called CountySuite Sheriff for Sheriff Offices. CountySuite Sheriff completely and accurately manages the entirety of the Sheriff civil process. CountySuite Sheriff will provide functionality to the Contra Costa County Sheriff's Office to quickly find and update case information, eliminate redundant data entry, fully manage and verify the earnings withholding orders, generate and capture all documents and forms, and add an unlimited number of cases, contacts, and instructions. The integrated accounting system tracks all costs, keeps all case ledgers current, and supplies accounting reports for the office and auditor. Software features for the Sheriff's Office

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **03/27/2018** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: Candace Andersen, District II
Supervisor
Diane Burgis, District III
Supervisor
Karen Mitchoff, District IV
Supervisor
Federal D. Glover, District V
Supervisor

ABSENT: John Gioia, District I
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 27, 2018

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Sandra Brown,
925-335-1553

cc:

include case management for civil actions (complaint, summons, orders, subpoena, etc.), personal property (levies, possession, seizure, eviction, etc.), scanning, temporary restraining orders, services public portal, attorney portal, and witness fee processing.

CONSEQUENCE OF NEGATIVE ACTION:

Not approving this software license and the maintenance agreements will seriously impact the Office of the Sheriff's ability to process and meet legal requirements regarding time lines.

CHILDREN'S IMPACT STATEMENT:

Not applicable.