To: Board of Supervisors

From: Anna Roth, Health Services Director

Date: February 13, 2018

Subject: Purchase Order with ABF Data Systems, Inc.



Contra Costa County

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent, on behalf of the Health Services Director, to execute (1) a Purchase Order with ABF Data Systems, Inc. (dba Direct Systems Support) in an amount not to exceed \$227,813, for support services for IBM and Lenovo servers, and (2) IBM Change Authorization, for Lenovo and IBM server support for the period of March 21, 2018 through March 20, 2019.

FISCAL IMPACT:

100% funding is included in the Hospital Enterprise Fund I Budget.

BACKGROUND:

The Health Services Department (HSD) Information Technology Unit (IT) extensively uses Lenovo/IBM server hardware for the IT data center. Direct Systems Support manages HSD IT server hardware and support with IBM and Lenovo to ensure that there isn't a lapse in support services. This purchase will provide the HSD IT Unit with support for servers

✓ APPROVE	OTHER
▼ RECOMMENDATION OF COMMENDATION OF COMMENDATION ADMINISTRATOR	RECOMMENDATION OF BOARD COMMITTEE
Action of Board On: 02/13/2018 APPROVED AS RECOMMENDED OTHER	
Clerks Notes:	
VOTE OF SUPERVISORS	
AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor Diane Burgis, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown. ATTESTED: February 13, 2018 David Twa, County Administrator and Clerk of the Board of Supervisors By: June McHuen, Deputy
Contact: Jaspreet Benepal,	by. Julie Merruell, Deputy

cc: Tasha Scott, Marcy Wilhelm, Allyson Eggert

925-370-5101

BACKGROUND: (CONT'D)

that support the Epic Electronic Health Records (EHR) and other healthcare related software for the entire HSD. IBM and Lenovo provide support for Health Services servers to correct defects and functionality issues pursuant to the IBM Master Services Attachment and related Statements of Work.

CONSEQUENCE OF NEGATIVE ACTION:

If the Purchase Order and agreements are not approved, HSD will not have the necessary support in place. The servers contain Epic EHR data, and could result in the inability to access and possible loss of patient information for the entire Health Services department; causing patient care issues and emergencies.