



**Contra
Costa
County**

To: Board of Supervisors
From: FAMILY & HUMAN SERVICES COMMITTEE
Date: December 19, 2017

Subject: Family and Human Services Referral No. 114 - Impact of Technology on Access to Public Benefits

RECOMMENDATION(S):

ACCEPT the report from the Employment and Human Services Department regarding the impacts of technology on client access to public benefits.

FISCAL IMPACT:

No fiscal impact.

BACKGROUND:

On June 7, 2016, the Board of Supervisors approved the Employment and Human Services Director's recommendation to refer oversight on the impacts of technology on access to public benefits to the Family and Human Services Committee (F&HS), due to the department's reworking of its business processes and development of technologies to make remote access of public benefits more common for its clients. This became F&HS Referral No. 114.

F&HS reviewed and accepted the report on Impacts of Technology on Access to Public Benefits (attached) at its November 13, 2017 meeting.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☒ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **12/19/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: December 19, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Kristen Lackey,
925-335-1043

cc:

CONSEQUENCE OF NEGATIVE ACTION:

The Board will not receive the annual report from Employment and Human Services Department on the impacts of technology on client access to public benefits.

ATTACHMENTS

Impacts of Technology Report

Impacts of Technology
Presentation