



**Contra  
Costa  
County**

To: Board of Supervisors  
From: Dianne Dinsmore, Human Resources Director  
Date: October 17, 2017

Subject: Contract Amendment/Extension Agreement with Buck Consultants/Conduent

---

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the County Administrator, or designee, to execute a contract amendment with Buck Consultants (also known as Conduent HR Services), effective October 1, 2017, to extend the term from October 1, 2017 to December 31, 2017 and increase the payment limit by \$35,490 to a new payment limit of \$959,978 to continue providing support and consultation for employee health and benefits issues.

**FISCAL IMPACT:**

The cost for this contract is 100% funded through the Benefit Administration Fee.

**BACKGROUND:**

Over the past several years, the County has utilized the contractual services of Buck Consultants/Conduent HR Services in the development and implementation of specific benefit programs, ongoing annual reviews of benefit programs, annual renewals of insurance contracts, assistance with labor negotiations, and consultation services on the interpretation of new State and Federal laws as they pertain to employee benefits. Buck is currently engaged in the initial application for the 2017 Medicare Retiree Drug Subsidy

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

---

Action of Board On: **10/17/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Diane Burgis, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 17, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Ann Elliott  
925-335-1747

Reimbursement process. Completion of this project is

## BACKGROUND: (CONT'D)

>

important as in prior years, Contra Costa County has received more than \$1 million in reimbursement. Extending the current contract with Buck Consultants will allow Human Resources Benefits Division the ability to complete the Medicare Retiree Drug Subsidy reimbursement process as well as review the responses to the RFP issued for Welfare Broker services and negotiate a contract with the selected vendor.

## CONSEQUENCE OF NEGATIVE ACTION:

Due to the multiple and complex programs and compliance issues on which Buck Consultants/Conduent HR Services is currently providing guidance to the County, including facilitating the RFP process and facilitation of the Medicare RDS process, it is necessary to execute a Contract Amendment/Extension Agreement with Buck Consultants/Conduent HR Services in order to ensure the County continues to provide a comprehensive benefits package to our employees and receives the funding provided by the Medicare Retiree Drug Subsidy Reimbursement. If Conduent does not complete the application on the County's behalf, the County will not collect more than \$1 million in Medicare drug reimbursement.