To: Board of Supervisors

From: William Walker, M.D., Health Services Director

Date: September 12, 2017

Contra
Costa
County

Subject: Purchase Order with Groupware Technology, Inc. for Cisco SMARTnet Hardware Support Renewal

RECOMMENDATION(S):
APPROVE and AUTHORIZE the Purchasing Agent, on behalf of the Health Services
Department, to execute: (1) a purchase order with Groupware Technology, Inc., in an
amount not to exceed $115,933; and, (2) a letter agreement with Cisco Systems, Inc., for
support renewal of Cisco SMARTnet server and equipment support, for the period August
23, 2017 through August 22, 2018.

FISCAL IMPACT:
100% funding is included in the Hospital Enterprise I Fund budget.

BACKGROUND:
Contra Costa Health Services' (CCHS) current infrastructure consists of Cisco equipment
and it is used to support the hospital, clinics, and ancillary sites. All users are connected to
and rely on this equipment for connectivity. SMARTnet is also the hardware support for the
Cisco UCS blade servers and chassis which host the Epic application for the hospital, clinic
sites, and community providers. Support is mandated under the County's agreement with
Epic and is necessary to prevent failures.

☑ APPROVE	☐ OTHER
☑ RECOMMENDATION OF CNTY ADMINISTRATOR	☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **09/12/2017** ☑ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
       Candace Andersen, District II
       Supervisor
       Diane Burgis, District III
       Supervisor
       Karen Mitchoff, District IV
       Supervisor
       Federal D. Glover, District V
       Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board
of Supervisors on the date shown.
ATTESTED: September 12, 2017
David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: David Runt,
925-335-8700

cc: Tasha Scott,   Marcy Wilhelm,   Renee Nunez

CONSEQUENCE OF NEGATIVE ACTION:
Failure to renew the hardware support increases the risk of an unexpected failure and possibly an extended outage. This could negatively impact the patient medical records system and patient care at the hospital and health clinic locations.