To: Board of Supervisors

From: William Walker, M.D., Health Services Director

Date: September 12, 2017

Subject: Purchase Order for Groupware Technology, Inc.

**Contra
Costa
County**

RECOMMENDATION(S):

Authorize the Purchasing Agent to execute, on behalf of the Health Services Department, a purchase order with Groupware Technology, Inc., in an amount not to exceed $203,072 for the purchase of additional Citrix XenDesktop licenses and maintenance for the period September 20, 2017 through October 30, 2018.

FISCAL IMPACT:

100% funding is included in the Hospital Enterprise Fund I.

BACKGROUND:

The Epic Electronic Medical Record (EMR) system requires the use of Citrix Terminal Services. Citrix software allows the Health Services Department staff access to the Epic EMR system. Citrix also improves remote access to the Epic EMR for the Contra Costa Regional Medical Center (CCRMC) on-call clinical staff.

Health Services will be expanding the use of its Electronic Medical Records system in the fall of 2017, and two new large user populations will be added to the system: (1) Behavioral Health Services will begin using the system, which will add hundreds of new users, and (2)

☑ APPROVE   ☐ OTHER

☑ RECOMMENDATION OF CNTY ADMINISTRATOR   ☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **09/12/2017** ☑ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II Supervisor

Diane Burgis, District III Supervisor

Karen Mitchoff, District IV Supervisor

Federal D. Glover, District V Supervisor

Contact: David Runt, 925-335-8700

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 12, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

cc: L Walker,   M Wilhelm ,   D Runt

Public Health will be expanding its use of the system as new Public Health nurses and field operatives will begin accessing the system over virtual private network. Citrix provides the access portal through which all users access the EMR, and the system has been running very close to the license limits on hand for the last two years.

<u>CONSEQUENCE OF NEGATIVE ACTION:</u>

If this purchase order is not approved, Health Services will not be able to support the influx of new users or maintain the requisite number of concurrent connections during peak hours, and as a result, patient care would be jeopardized.