SEAL OF

Contra Costa County

To: Board of Supervisors

From: David Twa, County Administrator

Date: September 12, 2017

Subject: Renewal for Equipment, Software and Services Procurement Agreement with TTI

## **RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent or designee to execute, on behalf of the Department of Information Technology, a purchase order with TeleManagement Technologies, Inc., in an amount not to exceed \$105,400 to provide continuing software maintenance and support of the WinCall and WinBill call accounting systems for the period October 1, 2017 through September 30, 2018, under the Equipment, Software and Services Agreement between the County and TeleManagement Technologies, Inc..

## **FISCAL IMPACT:**

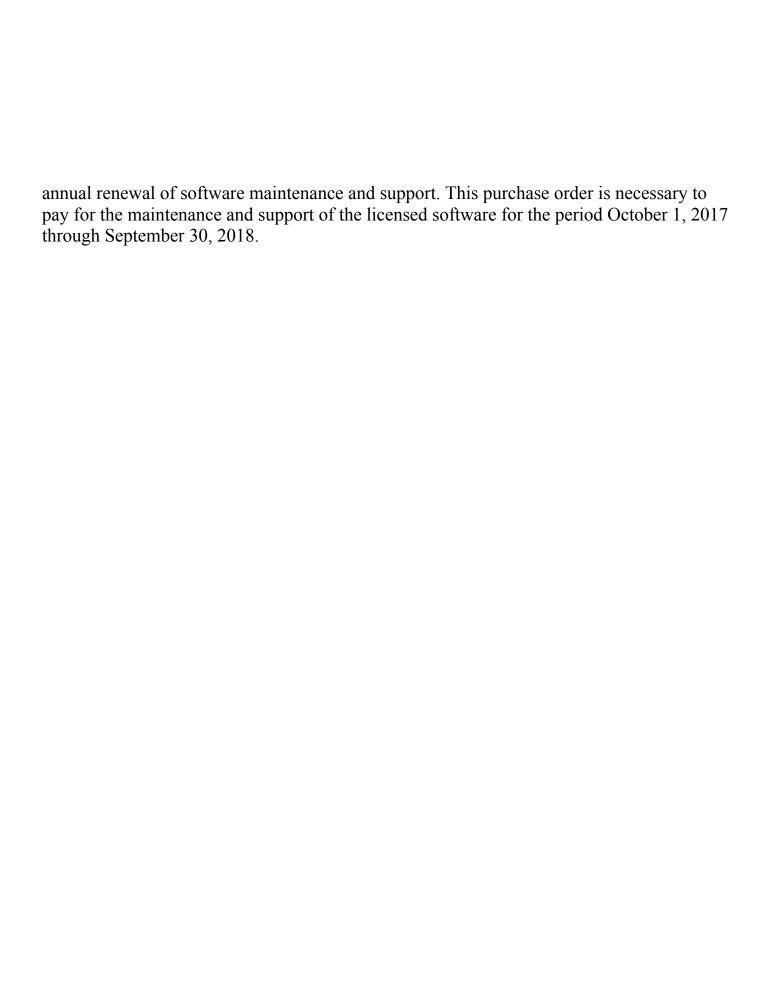
\$105,400 (100% User Fees); the entire cost is budgeted under FY 2017/18 DoIT Org #4280, and recovered through the DoIT billing process.

## **BACKGROUND:**

The Department of Information Technology completed the bid process for a new call accounting and billing system in 2004. This bid was awarded to TeleManagement Technologies, Inc., and the County entered into an Equipment, Software and Services Procurement Agreement with TeleManagement Technologies, Inc., for the provision of the WinBill and WinCall systems. The agreement was amended in 2011 to provide for the

✓ APPROVE	OTHER
▼ RECOMMENDATION OF CNTY ADMINISTRATOR	
Action of Board On: 09/12/2017 APPROVED AS RECOMMENDED OTHER	
Clerks Notes:	
VOTE OF SUPERVISORS	
AYE: John Gioia, District I Supervisor	
Candace Andersen, District II Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.
Diane Burgis, District III Supervisor	ATTESTED: September 12, 2017
Karen Mitchoff, District IV Supervisor	David Twa, County Administrator and Clerk of the Board of Supervisors
Federal D. Glover, District V Supervisor	By: June McHuen, Deputy
Contact: Scott Sullivan	

925-313-1288



## CONSEQUENCE OF NEGATIVE ACTION:

If payment is not authorized, the County will no longer receive software maintenance and support from the vendor, placing at risk the WinBill and WinCall systems.