



**Contra
Costa
County**

To: Board of Supervisors
From: William Walker, M.D., Health Services
Date: August 1, 2017

Subject: Add and cancel positions in the Health Services Department.

RECOMMENDATION(S):

ADOPT Position Adjustment Resolution No. 22125 to add one (1) permanent full-time Network Analyst II (LBTA) position at salary grade ZA5-1787(\$6,995-\$8,503) and cancel one vacant permanent full-time Network Administrator II (LNSB) position #15523 at salary grade ZA5-1787 (\$6,995-\$8,503) in the Health Services Department. (Represented)

FISCAL IMPACT:

Upon approval, this action will have no fiscal impact since it is cost neutral.

BACKGROUND:

Contra Costa County Health Services (CCHS) Information Technology (IT) Unit is requesting to add one Network Analyst II (LBTA) position and cancel one Network Administrator II (LNSB) position. The Network Analyst II position is being requested to support applications that require a higher technical troubleshooting skill sets. In order to support high visibility network sensitive applications such as the new InContact automated call distribution (ACD) system for the HSD Call Centers and the Health Care Interpreter Network (HCIN), the IT department is requesting the skills of a Network Analyst II. The duties of the new Network Analyst II position will include focusing on routing, switching

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **08/01/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: August 1, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Shelanda Adams,
925-957-5263

cc:

and application delivery, Quality of Service (QoS), and Lan/Wan/wireless design and troubleshooting.

CONSEQUENCE OF NEGATIVE ACTION:

If this action is not approved, the Information Technology Department will not have the appropriate staffing levels for the new InContact automated call distribution (ACD) system nor will the IT department be able to provide additional support for the Health Care Interpreter Network (HCIN).

ATTACHMENTS

P300 No. 22125 HSD