To: Board of Supervisors

From: William Walker, M.D., Health Services Director

Date: July 11, 2017

Subject: Purchase Order with Citrix Systems, Inc.

Contra Costa County

RECOMMENDATION(S):

Approve and authorize the Purchasing Agent on behalf of the Health Services Department, to execute (1) an Amendment to Purchase Order F005800 with Citrix Systems, Inc., dated October 4, 2106, adjusting the end of the coverage period from the previous end date of September 30, 2017 to October 30, 2017, with no changes in the amount of the Purchase Order, and (2) a Purchase Order with Citrix Systems Inc., in an amount not to exceed $292,551, for purchase of Citrix Subscription Advantage, software support, and appliance maintenance for the period October 31, 2017 through October 30, 2018.

FISCAL IMPACT:

100% funding is included in the Hospital Enterprise Fund I Budget.

BACKGROUND:

The Epic Electronic Health Record (EHR) system requires the use of Citrix Terminal Services. Citrix software allows the Health Services Department staff access to the Epic EHR system. Citrix also improves remote access to the Epic EHR for the Contra Costa Regional Medical Center on-call clinical staff. Health Services needs to renew Citrix Subscription Advantage support, appliance maintenance, extended hours support, and

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☑ APPROVE   ☐ OTHER

☑ RECOMMENDATION OF CNTY ADMINISTRATOR   ☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **07/11/2017**   ☑ APPROVED AS RECOMMENDED   ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
       Candace Andersen, District II Supervisor
       Diane Burgis, District III Supervisor
       Karen Mitchoff, District IV Supervisor
       Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 11, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: David Runt, 925-313-6228

cc: Tasha Scott,   Marcy Wilhelm,   Renee Nunez

technical relations manager support.

<u>CONSEQUENCE OF NEGATIVE ACTION:</u>

Without a current maintenance and technical agreement, Contra Costa Health Services would not be able to receive support in the event of a software or technical issue.