



Contra
Costa
County

To: Board of Supervisors
From: Kathy Gallagher, Employment & Human Services Director
Date: July 11, 2017

Subject: Cornerstone OnDemand, Inc. Software License and Services Agreement

RECOMMENDATION(S):

RATIFY execution of a Cloud Subscription Agreement with Cornerstone OnDemand, Inc. by the Employment and Human Service’s Director of Information Systems, and AUTHORIZE and APPROVE the Employment and Human Service Director, or her designee, to execute an amendment to the Cloud Services Agreement with Cornerstone, in an amount not to exceed \$383,595 for the period March 29, 2017 through March 28, 2020. (10% County; 48% State; \$42% Federal)

FISCAL IMPACT:

\$383,595: 100% Administrative Overhead (10% County; 48% State; \$42% Federal)

BACKGROUND:

Cornerstone OnDemand, Inc. was selected to provide the Employment and Human Services Department (EHSD) Learning Management System for staff who work with social services caseloads. This system hosts e-learning, manages classrooms, ensures staff take classes to maintain certifications, and meet regulatory requirements.

APPROVE

OTHER

RECOMMENDATION OF CNTY
ADMINISTRATOR

RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **07/11/2017** APPROVED AS RECOMMENDED OTHER

Clerks Notes:

VOTE OF SUPERVISORS

- AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 11, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: V. Kaplan, 3-1514

cc:

On September 26, 2013, the EHSD

BACKGROUND: (CONT'D)

Director of Information Systems executed a Cloud Subscription Agreement with Cornerstone OnDemand, Inc. for the delivery of internet-based learning for EHSD staff. The Cloud Services Agreement obligates the County to indemnify Cornerstone for losses arising out of County data infringing on a third-party's rights. The Cloud Services Agreement limits Cornerstone's liability under the agreement to the total amount of fees paid under the agreement in the twelve months preceding any claim.

CONSEQUENCE OF NEGATIVE ACTION:

Employment and Human Services Department would not meet federal and state mandates on training needs.

CHILDREN'S IMPACT STATEMENT:

Not applicable.