



**Contra  
Costa  
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: April 25, 2017

Subject: Oracle America, Inc., Software Support and Maintenance

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent to execute, on behalf of the Employment and Human Services Department, a purchase order with Oracle America, Inc. in an amount not to exceed \$158,671 for software support and maintenance renewals for the period May 16, 2017 through May 15, 2020. (10% County; 48% State; \$42% Federal)

**FISCAL IMPACT:**

\$158,671: 100% Administrative Overhead (10% County; 48% State; \$42% Federal)

**BACKGROUND:**

The Employment and Human Services Department (EHSD) needs to renew its Oracle software support and maintenance. Oracle provides the underlying database for CalWIN and Business Objects, which are used to develop EHSD's CalWIN Information Systems reporting. EHSD utilizes the Oracle database system to keep EHSD's data warehouse current, in operation, and secured against hacking and malware. Oracle America, Inc. provides the software and maintenance, which is not available through a third party.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **04/25/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor

Candace Andersen, District II  
Supervisor

Diane Burgis, District III  
Supervisor

Karen Mitchoff, District IV  
Supervisor

Federal D. Glover, District V  
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: April 25, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Rolanda Hartfield, Deputy

Contact: V. Kaplan, 3-1514

cc:

### BACKGROUND: (CONT'D)

Oracles technical support services are governed by the Oracle Public Sector Agreement, dated November 24, 2015 between Oracle and the County. By agreeing to purchase three years software maintenance and support from Oracle America Inc., EHSD was able to negotiate a discount on the Oracle support.

In accordance with Administrative Bulletin No. 611.0, County Departments are required to obtain Board approval for single item purchases greater than \$100,000.

### CONSEQUENCE OF NEGATIVE ACTION:

EHSD will be unable to maintain its CalWIN data warehouse, keeping it current, in operation, and secured against hacking and malware.