



Contra
Costa
County

To: Board of Supervisors
From: Ed Woo, Chief Information Officer
Date: May 9, 2017

Subject: Kronos Workforce Software Support Services Renewal

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute a Support Services Quote under the existing Sales, Software License and Services Agreement including indemnity obligations, with Kronos, Inc., to increase the payment limit by \$120,315.82 to a new payment limit of \$236,004.11 for software technical support and maintenance for the County's automated time keeping system for the renewal period July 1, 2017 through June 30, 2018.

FISCAL IMPACT:

\$120,315.82. The cost is budgeted under Fiscal Year 17/18 Employee Benefits Org# 1695.

BACKGROUND:

On March 19, 1996 the Board of Supervisors approved a hardware and software package to replace the current Human Resources, Payroll and Employee system. The Department of Information Technology initiates renewal of software license maintenance from Kronos, Inc., on behalf of Human Resources' Employee Benefits Division. The software support services covers Kronos' WorkForce product.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **05/09/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: May 9, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Rolanda Hartfield, Deputy

Contact: Ed Woo (925)
383-2688

cc:

Due to the age of the 1996 Agreement, County re-documented the license and support via the Sales, Software and License Agreement, approved by the Board of Supervisors on June 7, 2016. The agreement requires the County to indemnify the Contractor for any losses arising out of the County's violation of applicable laws in using the software.

BACKGROUND: (CONT'D)

County is renewing the technical support and maintenance under Support Services Quote Contract #1155673 R03-MAR-17.

In accordance with Administrative Bulletin No 616.0, County Departments are required to obtain Board approval for the purchase of software that costs more than \$100,000 (including any related maintenance, licensing and support service). The County Administrator's Office has reviewed this request and recommends approval

CONSEQUENCE OF NEGATIVE ACTION:

This is proprietary software that is only supported by the manufacturer. Software support is necessary for the County's continued use of the automated timekeeping system.