



**Contra
Costa
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: April 18, 2017

Subject: Contract with Jump Technology Services, L.L.C.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract with Jump Technology Services, L.L.C., including modified indemnification language, in an amount not to exceed \$61,881 to provide software subscription services, training, and technical assistance support of the Adult Protective Services Automated Client Tracking System (AACTS) for the period October 1, 2016 through September 30, 2018. (42% Federal, 48% State, 10% County)

FISCAL IMPACT:

Upon approval, the Department may incur contractual expenses of up to \$61,881 during the proposed contract period, which would be funded 100% by Administrative Overhead (42% Federal, 48% State, 10% County) allocations.

BACKGROUND:

The proposed contract with the vendor will provide software subscription services, training, and technical assistance support of the Adult Protective Services Automated Client Tracking System (AACTS).

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **04/18/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II
Supervisor

Diane Burgis, District III
Supervisor

Karen Mitchoff, District IV
Supervisor

Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: April 18, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Rolanda Hartfield, Deputy

Contact: V. Kaplan, 3-1514

cc:

Contractor provides case management, tracking and reporting software application developed specifically

BACKGROUND: (CONT'D)

for use by California counties' Adult Protective Services (APS) programs. This relational database manages the information and documentation requirements of APS' intake, assessment, investigation, service planning, case management, case closure and reporting processes. AACTS complies with all State of California reporting requirements and generates all state-mandated reports, including the SOC 242. AACTS management tools include case assignment, overview of caseloads, alerting to out-of-compliance tasks, push-button supervisor sign-off, and tickler tools. AACTS is accessed through a Virtual Private Portal (VPP) via a web browser.

Contractor has partnered with Care Access Silicon Valley (Care Access) to offer AACTS on a per-user, subscription basis through a VPP that is compliant with the Health Insurance Portability and Accountability Act (HIPAA). County must contract for portal services with Care Access or another Contractor approved portal provider. When County has upgraded to the browser based version of AACTS (also called LEAPS), County will not be required to contract for portal services. LEAPS complies with all State of California reporting requirements and generates all state-mandated reports, including the SOC 242. LEAPS management tools include case assignment, overview of caseloads, alerting to out-of-compliance tasks, push-button supervisor sign-off, and tickler tools. Contractor will provide hosting for LEAPS as part of its services. Contractor has no financial interest in and receives no commission or financial benefit from Care Access Silicon Valley.

Under the terms of the contract, the County is obligated to indemnify and defend the Contractor against all claims arising out of County's breach of the terms of the Contract.

CONSEQUENCE OF NEGATIVE ACTION:

The Employment and Human Services Department will be unable to provide efficient services without the use of the Contractor supplied software.