



**Contra  
Costa  
County**

To: Board of Supervisors  
From: William Walker, M.D., Health Services Director  
Date: March 28, 2017

Subject: Direct Systems Support (Legacy System) Purchase Order

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent on behalf of the Health Services Department, to execute a Change Order to existing Purchase Order F004211 with Direct Systems Support to increase the amount by \$169,000, to a total of \$355,000 for support services for IBM and Lenovo servers with no change in the original term of March 21, 2016 through December 28, 2018.

**FISCAL IMPACT:**

100% funding is included in the Hospital Enterprise Fund I Budget.

**BACKGROUND:**

The Health Services Department (HSD) Information Technology Unit (IT) Unit extensively uses Lenovo/IBM server hardware for the IT datacenter. Direct Systems Support manages HSD IT server hardware and support with IBM and Lenovo to ensure that there isn't a lapse in support services. This purchase will provide the HSD IT Unit with support for servers that support the Epic Electronic Health Records (EHR) and other healthcare related software for the entire HSD. IBM and Lenovo provide support for Health Services servers to correct defects and functionality issues pursuant to the IBM Master Services Attachment

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

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Action of Board On: **03/28/2017** ☐ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: Candace Andersen, District  
II Supervisor  
Diane Burgis, District III  
Supervisor  
Karen Mitchoff, District IV  
Supervisor  
Federal D. Glover, District  
V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 28, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: , Deputy

Contact: David Runt,  
925-335-8700

and related Statement(s) of Work.

CONSEQUENCE OF NEGATIVE ACTION:

If the Purchase Order is not approved, HSD will not have the necessary support in place. The servers contain Epic EHR data, and could result in the inability to access and possible loss of patient information for the entire Health Services Department; causing Patient Care issues and emergencies.