To: Board of Supervisors

From: William Walker, M.D., Health Services Director

Date: March 28, 2017

Subject: Direct Systems Support (Legacy System) Purchase Order



Contra Costa County

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent on behalf of the Health Services Department, to execute a Change Order to existing Purchase Order F004211 with Direct Systems Support to increase the amount by \$169,000, to a total of \$355,000 for support services for IBM and Lenovo servers with no change in the original term of March 21, 2016 through December 28, 2018.

FISCAL IMPACT:

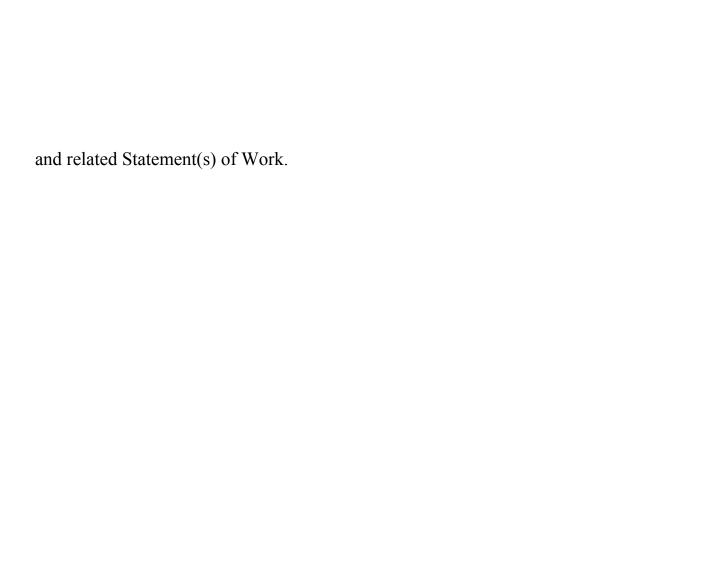
100% funding is included in the Hospital Enterprise Fund I Budget.

BACKGROUND:

The Health Services Department (HSD) Information Technology Unit (IT) Unit extensively uses Lenovo/IBM server hardware for the IT datacenter. Direct Systems Support manages HSD IT server hardware and support with IBM and Lenovo to ensure that there isn't a lapse in support services. This purchase will provide the HSD IT Unit with support for servers that support the Epic Electronic Health Records (EHR) and other healthcare related software for the entire HSD. IBM and Lenovo provide support for Health Services servers to correct defects and functionality issues pursuant to the IBM Master Services Attachment

✓ APPROVE		OTHER
▼ RECOMMENDATION OF ADMINISTRATOR	CNTY	RECOMMENDATION OF BOARD COMMITTEE
Action of Board On: 03/28/201	7 APPROV	TED AS RECOMMENDED
Clerks Notes:		
VOTE OF SUPERVISORS		
AYE: Candace Andersen, District II Supervisor Diane Burgis, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor Contact: David Runt,	of the Board of Sup ATTESTED:	at this is a true and correct copy of an action taken and entered on the minutes pervisors on the date shown. March 28, 2017 Bunty Administrator and Clerk of the Board of Supervisors
925-335-8700		

cc: Tasha Scott, Marcy Wilhelm, Allyson Eggert



CONSEQUENCE OF NEGATIVE ACTION:

If the Purchase Order is not approved, HSD will not have the necessary support in place. The servers contain Epic EHR data, and could result in the inability to access and possible loss of patient information for the entire Health Services Department; causing Patient Care issues and emergencies.