



Contra  
Costa  
County

To: Board of Supervisors  
From: Ed Woo, Chief Information Officer  
Date: March 21, 2017

Subject: Renewal of Oracle Technical Support Services for Software Support

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute ordering documents under the existing Oracle Master Agreement with Oracle America, Inc., in an amount not to exceed \$287,888 for Oracle program technical support services for software updates and support for various County departmental systems, for the period May 1, 2017 through May 31, 2018.

**FISCAL IMPACT:**

The total annual cost is \$287,886.77. The cost is billed in quarterly installments and budgeted annually under the following departments: Conservation and Development 26%, DoIT, 3%, County Administrator 46%, and Public Works 25%.

**BACKGROUND:**

On November 17, 2015, the Board authorized the Chief Information Officer to enter into an Oracle Master Agreement (US-OMA-QT5714570) with Oracle America, Inc. The Master Agreement authorizes the County to place orders with Oracle for five years following the date of the Master Agreement. The orders being placed under this board order are for the three support service numbers that will renew technical support services for software for

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **03/21/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: Candace Andersen, District II  
Supervisor  
Diane Burgis, District III  
Supervisor  
Federal D. Glover, District V  
Supervisor

ABSENT: John Gioia, District I  
Supervisor  
Karen Mitchoff, District IV  
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 21, 2017

, County Administrator and Clerk of the Board of Supervisors

By: Rolanda Hartfield, Deputy

Contact: Sheryl Webster  
925-313-1281

cc:

one-year terms. The support agreement will cover various Oracle servers through several participating County departments. The three support orders are as follows:

BACKGROUND: (CONT'D)

Support Service #4302216 - \$17,742.53 for the period of June 1, 2017 through May 31, 2018.

- Server Enterprise Edition 8.0

Support Service #P-03-03210-000--4- \$5,343.15 for the period of May 13, 2017 through May 12, 2018.

- Micro Focus Server Express

Support Service #2339990- \$264,801.09 for the period of May 31, 2017 through May 30, 2018.

- Oracle Database Enterprise Edition
- Oracle Diagnostic Packs
- Oracle Internet Developer Suite
- Oracle Tuning Pack

Oracle will send the County invoices quarterly in arrears. According to the Oracle Master Agreement, the County may terminate the agreement at any time without cause by giving Oracle 30-days prior written notice of such termination.

In accordance with Administrative Bulletin No 611.0, Departments are required to obtain Board approval for costs over \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

CONSEQUENCE OF NEGATIVE ACTION:

Proprietary software; required by the manufacturer to continue use.