



Contra
Costa
County

To: Board of Supervisors
From: Ed Woo, Chief Information Officer
Date: January 10, 2017

Subject: Amend/Extend Contract with Nerd Crossing LLC for Apple Product Support Services

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute a contract amendment with Nerd Crossing, LLC, effective December 20, 2016, to extend the term from December 31, 2016 through December 31, 2018 and increase the payment limit by \$185,000 to a new payment limit of \$385,000 to provide continuing Apple product support services.

FISCAL IMPACT:

The additional cost of \$185,000 will be recovered from the user departments through DoIT's billing process.

BACKGROUND:

This contract is used to provide telephonic, remote desktop support and on-site support for the Apple products used by the County Board of Supervisors and their staff. The contractor will provide support by virtual means (remotely), via telephone and on site.

In accordance with Administrative Bulletin 605, service contracts exceeding \$100,000 require the approval of the Board of Supervisors.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **01/10/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 10, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Rolanda Hartfield, Deputy

Contact: Ed Woo (925)
383-2688

cc:

CONSEQUENCE OF NEGATIVE ACTION:

If the requested action is not approved, the user departments will be without the support necessary to keep their computers and peripherals in proper working order.