



Contra
Costa
County

To: Board of Supervisors
From: FAMILY & HUMAN SERVICES COMMITTEE
Date: February 14, 2017

Subject: F&HS Referral No. 114 - Impact of Technology on Access to Public Benefits

RECOMMENDATION(S):

CONSIDER accepting the report from the Employment and Human Services Department regarding the impacts of technology on client access to public benefits.

FISCAL IMPACT:

There are no fiscal impacts.

BACKGROUND:

On June 7, 2016, the Board of Supervisors approved the Employment and Human Services Director's recommendation to refer oversight on the impacts of technology on access to public benefits to the Family and Human Services Committee (F&HS), due to the department's reworking of its business processes and development of technologies to make remote access of public benefits more common for its clients. This became F&HS Referral No. 114.

On November 14, 2017, the department provided the first report to F&HS on this referral.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **02/14/2017** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 14, 2017

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Enid Mendoza, (925)
335-1039

cc:

F&HS approved being forwarded to the full Board for a future date, as a discussion item.

CONSEQUENCE OF NEGATIVE ACTION:

The Board will not receive an update on the technology projects the Employment and Human Services Department is working on to better support clients in benefit programs.

CHILDREN'S IMPACT STATEMENT:

ATTACHMENTS

EHSD Report to F&HS on Technology Projects