



**Contra
Costa
County**

To: Board of Supervisors
From: William Walker, M.D., Health Services Director
Date: October 25, 2016

Subject: Purchase Order for Experian Health Software Maintenance

RECOMMENDATION(S):

Approve and authorize the Purchasing Agent, on behalf of the Health Services Department, to execute a Purchase Order with Experian Health, Inc. in an amount not to exceed \$180,000 for purchase of license support of the Electronic Claims and Remittances System Software for the period July 1, 2016, through June 30, 2017.

FISCAL IMPACT:

100% Funding is included in the Hospital Enterprise Fund I Budget.

BACKGROUND:

Since 2001 the Patient Accounting Department has used Experian Health revenue cycle products to simplify claims processing and expedite receipt of payments. CCHS uses the following Experian Health modules for accurate posting of payments and adjustments: 1) Electronic Claims Processing: Billing forms are represented exactly and submitted directly for faster payment. 2) Remittance and Payment Processing: enables quick and accurate posting of payments and adjustments to the Patient Accounting System. 3) Real-time Transactions Eligibility: checks for eligibility before claims are submitted to ensure expedited payments. 4) Financial Reporting: provides detailed reports, financial dashboard,

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **10/25/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Mary N. Piepho, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 25, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: Anna Roth,
925-370-5101

and financial analysis tools.

CONSEQUENCE OF NEGATIVE ACTION:

If this purchase order is not approved, the Department will not receive critical software updates.

CHILDREN'S IMPACT STATEMENT:

Not applicable.