



**Contra
Costa
County**

To: Board of Supervisors
From: Ed Woo, Chief Information Officer
Date: October 25, 2016

Subject: Renewal of Oracle Technical Support Services For Peoplesoft Software Updates

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute ordering document under the existing Oracle Master Agreement with Oracle America, Inc., in an amount not to exceed \$209,072.72 for Oracle program technical support services for PeopleSoft software updates and support for the County's Human Resource system, for the period November 27, 2016 through November 16, 2017.

FISCAL IMPACT:

\$209,072.72. The cost is billed in arrears, in quarterly installments and budgeted annually under Org #1695, supported through countywide inter-departmental charges to all departments.

BACKGROUND:

On November 17, 2015, the Board authorized the Chief Information Officer to enter into an Oracle Master Agreement (US-OMA-QT5714570) with Oracle America, Inc. The Master Agreement authorizes the County to place orders with Oracle for five years following the date of the Master Agreement.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY

☐ RECOMMENDATION OF BOARD

ADMINISTRATOR

COMMITTEE

Action of Board On: **10/25/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor

Candace Andersen, District II
Supervisor

Mary N. Piepho, District III
Supervisor

Karen Mitchoff, District IV
Supervisor

Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 25, 2016

, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: 925-313-1281

cc:

This ordering document being authorized by this board order is for the Support Service Number #8252761, which provides technical support services for software for a one-year term. The items in this Support Service number include license updates and support for the PeopleSoft Human Capital Management for the County's Human Resource system.

BACKGROUND: (CONT'D)

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It includes:

- PeopleSoft Enterprise Benefits Administration
- PeopleSoft Enterprise Human Resources
- PeopleSoft Succession Planning
- Oracle User Productivity Kit Professional – Employee
- Oracle User Productivity Kit Professional – UPK Developer
- PeopleSoft Enterprise UPK Human Resources – UPK Module

The one-year cost is \$209,072.72. Oracle will send the County invoices quarterly in arrears. According to the Oracle Master Agreement, the County may terminate the agreement at any time without cause by giving Oracle 30-days prior written notice of such termination.

In accordance with Administrative Bulletin No 611.0, Departments are required to obtain Board approval for costs over \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

CONSEQUENCE OF NEGATIVE ACTION:

Proprietary software; required by the manufacturer to continue use. We would not be able to administer employee benefits without this software.