



**Contra
Costa
County**

To: Board of Supervisors
From: Ed Woo, Chief Information Officer
Date: October 18, 2016

Subject: Renewal for Equipment, Software and Services Procurement Agreement with TTI

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent or designee to execute, on behalf of the Chief Information Officer, Department of Information Technology, a purchase order with TeleManagement Technologies, Inc., in an amount not to exceed \$103,923 to provide continuing software maintenance and support of the WinCall and WinBill call accounting systems for the period October 1, 2016 through September 30, 2017, under the Equipment, Software and Services Agreement between the County and TeleManagement Technologies, Inc..

FISCAL IMPACT:

\$103,923 (100% User Fees); the entire cost is budgeted under FY 2016/17 DoIT Org #4280, and charged back to the user departments through the DoIT billing process.

BACKGROUND:

The Department of Information Technology completed the bid process for a new call accounting and billing system in 2004. This bid was awarded to TeleManagement Technologies, Inc., and the County entered into an Equipment, Software and Services Procurement Agreement with TeleManagement Technologies, Inc., for the provision of the

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **10/18/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Mary N. Piepho, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: October 18, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Ed Woo (925)
383-2688

cc:

WinBill and WinCall systems. The agreement was amended in 2011 to provide for the annual renewal of software maintenance and support. This purchase order is necessary to pay for the maintenance and support of the licensed software for the period October 1, 2016 through September 30, 2017.

CONSEQUENCE OF NEGATIVE ACTION:

If payment is not authorized, the County will no longer receive software maintenance and support from the vendor, placing at risk the WinBill and WinCall systems.