Contra Costa County

To: Board of Supervisors

From: Ed Woo, Chief Information Officer

Date: September 20, 2016

Subject: CherryRoad Technologies, Inc., Contract Amendment No. 7

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute a contract amendment with CherryRoad Technologies, Inc., effective September 13, 2016, to increase the payment limit by \$1,849,890 to a new payment limit of \$8,773,380 for additional technical assistance to upgrade the County's PeopleSoft software system through April 2017, and to pay for hosted test environments through March 2017.

FISCAL IMPACT:

The \$8,773,380 is budgeted under Org #1695 FY 2014-2015, FY 2015-2016, and FY 2016-2017, supported through interdepartmental charges to all departments.

BACKGROUND:

The PeopleSoft Human Capital Management (HCM) system is currently used to process the County's payroll, in addition to maintaining human resources and employee benefits records. The original contract with CherryRoad Technologies, Inc., provided for the Contractor to perform a fit/gap analysis, infrastructure assessment, and initial upgrade tasks to upgrade PeopleSoft HCM version 8.8 to version 9.2, at a cost up to \$1,200,000.

✓ APP	PROVE	OTHER
Action of Board On: 09/20/2016 APPROVED AS RECOMMENDED OTHER		
Clerks Notes:		
VOTE OF SUPERVISORS		
AYE:	John Gioia, District I Supervisor	
ABSENT:	Candace Andersen, District II Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.
	Federal D. Glover, District V Supervisor Mary N. Piepho, District III Supervisor	ATTESTED: September 20, 2016
		David Twa, County Administrator and Clerk of the Board of Supervisors
	Karen Mitchoff, District IV Supervisor	By: Chris Heck, Deputy

Contact: Ed Woo 925-383-2688

The County and contractor first amended the contract in September 2015 to provide that the Contractor would host nine application test environments, at a cost of up to \$150,000.

The County and contractor amended the contract a second time in November 2015 to begin the tasks to upgrade Peoplesoft HCM version 8.8 to version 9.2 at a cost of up to \$4,334,950.

BACKGROUND: (CONT'D)

The County and contractor amended the contract a third time in December 2015 to purchase licenses and implement the Taleo Recruitment and Onboarding application, which will be hosted by Oracle on its servers and interface with the PeopleSoft HCM system at a cost of up to \$467,360.

The County and contractor amended the contract a fourth time February 2016 to provide additional technical assistance needed due to County staff vacancies, at a cost of up to \$307,420.

The County and contractor amended the contract a fifth time April 2016 to provide organizational change management services at a cost of up to \$161,120.

The County and contractor amended the contract a sixth time in June 2016 to provide additional technical assistance with benefits administration and to extend the hosted test environments at a cost of up to \$302,640.

The proposed seventh amendment will increase the payment limit by \$1,849,890, and will modify the service plan to extend the Contractor's resource support for the Peoplesoft Upgrade project through April 2017, extend the Contractor's hosted test environments through March 2017, and to implement the Contractor's Civil Service module solution that supports the existing Taleo software application merit-based recruiting and hiring practices, which must be followed according to local, State and federal regulations.

CONSEQUENCE OF NEGATIVE ACTION:

Failure to approve the contract amendment will decrease the success of the PeopleSoft 9.2 upgrade project and will result in the continued use of the current antiquated and paper-based system, which negatively impacts the County's ability to timely and efficiently recruit candidates and onboard new hires.