



**Contra  
Costa  
County**

To: Board of Supervisors  
From: William Walker, M.D., Health Services Director  
Date: September 13, 2016

Subject: Amendment Agreement #23-590-1 with Heat Software USA, Inc.

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Health Services Director or his designee, to execute on behalf of the County, Amendment Agreement #23-590-1 with Heat Software USA Inc., a corporation, effective September 13, 2016, to amend Software and Services Agreement #23-590, with no change in the original Payment Limit of \$500,000, and to extend the termination date from March 29, 2019 through June 29, 2019.

**FISCAL IMPACT:**

The Agreement is funded 100% by Hospital Enterprise Fund I. No rate increase.

**BACKGROUND:**

The Health Services Department's Information Technology Unit is currently using outdated incident management technology that lacks basic functionality. By using Contractor's software applications the Department electronically manages incident management, license management and quick access to data, scheduling and running reports.

Approval of Amendment Agreement #23-590-1 will allow the Contractor to continue to provide software services to include annual license, hosting and support to

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **09/13/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor

Candace Andersen, District II Supervisor

Mary N. Piepho, District III Supervisor

Karen Mitchoff, District IV Supervisor

Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: September 13, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: David Runt, 335-8700



BACKGROUND: (CONT'D)

the Information Technology Unit, though June 29, 2019.

CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, County will not be able to extend the termination to receive software services.

CHILDREN'S IMPACT STATEMENT:

Not applicable.