To: Board of Supervisors

From: William Walker, M.D., Health Services Director

Date: June 14, 2016



Subject: Approve Contract Amendment #27-565-17 with Docustream, Inc. for the provision of electronic claims processing services

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Health Services Director, or designee, to execute on behalf of the County, Contract Amendment #27-565-17 with Docustream, Inc., a corporation, effective June 1, 2016, to amend Contract #27-565-16 to increase the payment limit by \$223,000 from \$647,000 to a new payment limit of \$870,000 with no change in the original term of November 1, 2015 through October 31, 2016.

FISCAL IMPACT:

This amendment is funded by 81% CCHP Enterprise Fund II and 19% Mental Health Services Act Funds. (Rate increase)

BACKGROUND:

On December 15, 2015, the Board of Supervisors approved Contract #27-565-16 with Docustream, Inc. for the provision of electronic claims processing services for the Contra Costa Health Plan and the Behavioral Health Services Divisions, for the period from November 1, 2015 through October 31, 2016.

Approval of Contract Amendment #27-565-17 will allow the Contractor to provide

APPROVE	OTHER
RECOMMENDATION OF CNTY ADMINISTRATOR RECOMMENDATION OF BOARD COMMITTEE	
Action of Board On: 06/14/2016	APPROVED AS RECOMMENDED OTHER
Clerks Notes:	
VOTE OF SUPERVISORS	
AYE: John Gioia, District I Supervisor Candace Andersen, District II Supervisor Mary N. Piepho, District III Supervisor Karen Mitchoff, District IV Supervisor Federal D. Glover, District V Supervisor Contact: Patricia Tanquary, 313-6004	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown. ATTESTED: June 14, 2016 David Twa, County Administrator and Clerk of the Board of Supervisors By: Chris Heck, Deputy

additional electronic claims processing and consulting services, due to an increase in CCHP membership, changes in forms, processing

BACKGROUND: (CONT'D)

of ambulance claims and meeting additional Council for Affordable Quality Healthcare and Committee on Operating Rules for Information Exchange requirements through October 31, 2016.

CONSEQUENCE OF NEGATIVE ACTION:

If this amendment is not approved, Contra Costa Health Plan and Behavioral Health Services Divisions will not receive additional electronic claims processing services from Contractor. Providers may experience delays in payment and the Department may become out of compliance and be subject to sanctions and civil penalties per California and Federal law.

CHILDREN'S IMPACT STATEMENT:

Not applicable.