



**Contra
Costa
County**

To: Board of Supervisors
From: Ed Woo, Chief Information Officer
Date: June 14, 2016
Subject: Microsoft Premier Support Renewal

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Chief Information Officer, or designee, to execute a premier support services agreement with Microsoft Corp., in an amount not to exceed \$299,608 to provide Microsoft premier support services for the period June 13, 2016 through June 12, 2017.

FISCAL IMPACT:

\$299,608 (100% User Fees); the entire cost is budgeted in DoIT's Fiscal Year 2016/17 budget and recovered through DoIT's billing process.

BACKGROUND:

The Department of Information Technology initiates the renewal of the Microsoft Premier Support each year. Premier Support is essential for the ongoing operation of many of the County's desktop computers and servers.

In accordance with Administrative Bulletin No 611.0, County Departments are required to obtain Board approval for single item purchases over \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

☒ APPROVE
 ☐ OTHER
☒ RECOMMENDATION OF CNTY ADMINISTRATOR
 ☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **06/14/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
 Candace Andersen, District II Supervisor
 Mary N. Piepho, District III Supervisor
 Karen Mitchoff, District IV Supervisor
 Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 14, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: Ed Woo (925)
383-2688

cc:

CONSEQUENCE OF NEGATIVE ACTION:

This support is a critical component to maintaining the county's workstations and servers. Without it, DoIT may be unable to resolve issues that arise during the course of normal County business.

ATTACHMENTS

Microsoft Premier
Support