



Contra  
Costa  
County

To: Board of Supervisors  
From: Linda Dippel, Child Support Services Director  
Date: June 14, 2016

Subject: Purchase of Network Routing and Switching Hardware

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent, or designee, on behalf of the Director of Child Support Services, to execute a purchase order with R-Computer, in an amount not to exceed \$200,000, to lease/purchase network routing and switching hardware.

**FISCAL IMPACT:**

This lease/purchase will be fully funded by allocations from the Federal Government at 66% and the State of California at 34%. There is no cost to the County General Fund.

**BACKGROUND:**

The Department of Child Support Services requires upgrade to its network infrastructure to accommodate increasing bandwidth requirements. Its existing telephony system is 13 years old and ongoing support is considered unreliable as its manufacturer is undergoing debt reorganization. The DCSS intends to adopt a new telephony product recommended by the Department of Information Technology, effective implementation of which requires more robust switching than achievable with DCSS' existing hardware. This infrastructure upgrade would allow implementation of the new telephony system.

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☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **06/14/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Mary N. Piepho, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 14, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: Adrienne Todd,  
313-4454

cc:

CONSEQUENCE OF NEGATIVE ACTION:

The Department of Child Support Services faces diminishing information technology performance and increased risk of unavailability of network and telephony resources, decreasing the department's ability to serve its customers and increasing public complaints.

CHILDREN'S IMPACT STATEMENT: