To: Contra Costa County Fire Protection District Board of Directors

From: Jeff Carman, Chief, Contra Costa County Fire Protection District

Contra Costa County

Date: May 10, 2016

Subject: Authorize Payment to AMR West for Ambulance Dispatch Services Provided in January 2016

#### **RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Purchasing Agent to execute, on behalf of the Fire Chief, or his designee, a purchase order to American Medical Response West in an amount not to exceed \$182,595 for ambulance dispatch services provided during the month of January 2016.

### **FISCAL IMPACT:**

100% Contra Costa County Fire Protection District EMS Transport Fund

## **BACKGROUND:**

Effective January 1, 2016, the Contra Costa County Fire Protection District (District) became the exclusive operator of emergency ambulance service within exclusive operating areas I, II, and V in Contra Costa County. The District effectively provides emergency ambulance service through a subcontract with American Medical Response West (AMR). Under the subcontract with AMR, the District provides ambulance dispatching services. The goal in having one consolidated dispatch center for both fire and EMS calls was to reduce call processing time and, therefore, total response time for emergency incidents. Additionally, for assuming the responsibility for ambulance dispatch,

✓ APPROVE	OTHER	
	RECOMMENDATION OF BOARD COMMITTEE	
Action of Board On: 05/10/2016   Clerks Notes:	APPROVED AS RECOMMENDED  OTHER	
VOTE OF SUPERVISORS		
AYE: John Gioia, Director Candace Andersen, Director Mary N. Piepho, Director Karen Mitchoff, Director Federal D. Glover, Director	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.  ATTESTED: May 10, 2016  David Twa, County Administrator and Clerk of the Board of Supervisors	
Contact: Lewis Broschard, Deputy Fire Chief (925) 941-3501	By: June McHuen, Deputy	

## BACKGROUND: (CONT'D)

the District received a discount in the ambulance unit hour rate charged by AMR under the subcontract. In effect, the unit hour rate was discounted by a pro rata hourly amount that represented AMR's estimated annual cost to dispatch ambulance units.

The transition from AMR dispatchers to District dispatchers was planned for January 1, 2016 (to coincide with the District assuming the role of exclusive ambulance operator). However, as the Board may recall, the dispatch transition was delayed from January 1 to February 1, 2016. Consequently, AMR continued to dispatch ambulance resources out of its Sacramento Communications Center on behalf of the District during the month of January 2016.

The requested purchase order payment compensates AMR for its cost of providing dispatching services during January 2016. Effective February 1, 2016, dispatching of ambulance units was fully transitioned to the District.

### CONSEQUENCE OF NEGATIVE ACTION:

The District will not be able to compensate AMR for providing ambulance dispatching services during the month of January 2016.

# CHILDREN'S IMPACT STATEMENT:

No impact.