To: **Board of Supervisors**

From: Ed Woo, Chief Information Officer

Date: March 29, 2016

Subject: IBM Hardware Maintenance



Contra Costa County

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Purchasing Agent to execute, on behalf of the Chief Information Officer, (1) a purchase order with IBM (International Business Machines) Corporation in an amount not to exceed \$750,000, and (2) a Schedule for Service for the renewal of original equipment manufacturer maintenance for Contra Costa County's mainframe computer for the period April 1, 2016 through March 31, 2019.

FISCAL IMPACT:

\$750,000; \$250,000 annually for three years. Funded by departmental user fees.

BACKGROUND:

The Department of Information Technology manages the purchase and renewal of hardware maintenance and support on behalf of various County Departments. IBM is the original manufacturer of the mainframe hardware and software that provide critical applications serving users countywide. The County is party to an agreement with IBM for the support of County-owned IBM mainframe and related equipment that are used by various departments. The related departments are charged for their share of the maintenance costs, as applicable. Renewal of the equipment maintenance and support for April 1, 2016 through March 31,

✓ APP	PROVE	OTHER
▼ RECOMMENDATION OF CNTY ADMINISTRATOR		
Action of Board On: 03/29/2016 APPROVED AS RECOMMENDED OTHER		
Clerks Notes:		
VOTE OF SUPERVISORS		
AYE:	John Gioia, District I Supervisor	
	Candace Andersen, District II Supervisor	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.
	Karen Mitchoff, District IV Supervisor	ATTESTED: March 29, 2016 David Twa, County Administrator and Clerk of the Board of Supervisors
	Federal D. Glover, District V Supervisor	
ABSENT:	Mary N. Piepho, District III Supervisor	By: Chris Heck, Deputy
Contact: Ed Woo (925) 383-2688		

2019, will occur by execution of the Schedule for Service and issuance of the purchase order for payment.

In accordance with Administrative Bulletin No 611.0, County Departments are required to obtain Board approval for single item purchases over \$100,000. The County Administrator's Office has reviewed this request and recommends approval.

CONSEQUENCE OF NEGATIVE ACTION:

Being the manufacturer of the said equipment and software, IBM is able to provide turn key, one stop, single source support. Having multiple or third party vendors greatly increases the risk to the County should a "break fix" incident occur.

ATTACHMENTS

IBM Maintenance