



Contra
Costa
County

To: Board of Supervisors
From: David O. Livingston, Sheriff-Coroner
Date: March 15, 2016

Subject: Purchase Order for Software - Tiburon

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Sheriff-Coroner, or designee, to pay Tiburon, Inc., an amount not to exceed \$205,236 for system support for the Computer Aided Dispatch, Records Management System, and CopLogic systems under the Agreement for Extended Service between Tiburon and the County for the period September 10, 2015 to September 9, 2016.

FISCAL IMPACT:

\$205,236, FY 2015/16 budgeted expenditure. (100% County General Fund)

BACKGROUND:

Tiburon is our CAD/RMS/Mobiles (dispatch and record-keeping system) vendor. This is the annual renewal for support of this system and the CopLogic reporting system that is integrated with CAD/RMS. The CAD/RMS system is used by dispatch to document calls for service and dispatch police and Sheriff's units to those calls. The system is also used by Records to collect data required by the State. The support allows our system to be up and running 24/7 and to provide emergency assistance if the system fails. CAD/RMS

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **03/15/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Mary N. Piepho, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 15, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: Sandra Brown,
(925)335-1553

cc:

BACKGROUND: (CONT'D)

and Mobiles are mission critical applications to Public Safety. Without Tiburon support of their products the Office of the Sheriff runs the risk of crashing these systems without the ability to fix it.

In May 2000, the Board of Supervisors approved an Agreement with Tiburon, Inc., to purchase a license and services to upgrade the software for the Sheriff's Office 9-1-1 Dispatch and Records Management systems. The 9-1-1 Computer Aided Dispatch (CAD) system is used by the Office of the Sheriffs Dispatch Center, and the Records Management System (RMS) is used by the entire Office of the Sheriff and the agencies that contract with the Sheriff's Office for law enforcement services. Tiburon, Inc., provides the County with the software for the CAD system and RMS. This request will provide for systems maintenance and support for an additional year.

CONSEQUENCE OF NEGATIVE ACTION:

Negative action on this item would not allow the Office of the Sheriff to provide emergency assistance if the system fails.

CHILDREN'S IMPACT STATEMENT:

No impact.