



**Contra  
Costa  
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: April 12, 2016

Subject: System Improvement Plan

**RECOMMENDATION(S):**

ACCEPT and APPROVE the Contra Costa County Employment and Human Services Department, Children and Family Services Bureau, System Improvement Plan as recommended by the Employment and Human Services Department Director and AUTHORIZE the Chair, Board of Supervisors, to sign the System Improvement Plan.

**FISCAL IMPACT:**

No Fiscal impact.

**BACKGROUND:**

Passed in fall 2001, Assembly Bill 636, the Child Welfare System Improvement and Accountability Act of 2001, is also known as the California Child and Family Services Review (C-CFSR). The legislation directed counties to undergo a process of self-assessment and system improvement in order to improve performance on key child welfare outcome indicators. Modeled after the Child and Family Services Review process which was designed by the federal government to assess state-level performance on child welfare outcomes, the C-CFSR process consists of three (3) components:

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **04/12/2016** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I Supervisor  
Candace Andersen, District II Supervisor  
Mary N. Piepho, District III Supervisor  
Karen Mitchoff, District IV Supervisor  
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: April 12, 2016

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Stacey M. Boyd, Deputy

Contact: Elaine Burres,  
313-1717

cc:

1. Contra Costa County conducted the Peer Quality Case Review (PQCR) in April of 2015.  
The collaborative process between Children

## BACKGROUND: (CONT'D)

and Family Services (CFS), Juvenile Probation, Bay Area Academy, and California Department of Social Services was designed to highlight a practice area which CFS and Probation would like to focus to better understand each agency's performance and to plan how to improve services.

2. The County self-assessment (CSA) process presents an opportunity to learn what is and what is not working in the delivery of child welfare services within the county. Contra Costa County conducted its first self-assessment in 2004, others in 2006 and 2010 and the current assessment in December 2015/January 2016.

3. The final component of the process is the System Improvement Plan (SIP) which is the culmination of information that is received as a result of the PQCR and CSA. The SIP is the county's agreement with the California Department of Social Services (CDSS) that it will focus its attention and activities on improvements in specific areas utilizing clearly defined outcome indicators.

This board order is requesting the Contra Costa County Board of Supervisors to accept and approve the County Self-Assessment and System Improvement Plan.

## CONSEQUENCE OF NEGATIVE ACTION:

County would be out of compliance the California Child and Family Services Act.

## CHILDREN'S IMPACT STATEMENT:

Not applicable.

## ATTACHMENTS

System Improvement Plan