



**Contra
Costa
County**

To: Board of Supervisors
From: Linda Dippel, Child Support Services Director
Date: July 21, 2015

Subject: Contract with Integrated Information Systems, Inc.

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Director of Child Support Services, or designee, to execute a contract with Integrated Information Systems, Inc., including modified indemnification language, in an amount not to exceed \$91,019 for the license, support, and modifications to the TurboCourt software system for the period of July 1, 2015 through June 30, 2016.

FISCAL IMPACT:

This project will be fully funded by allocations from the Federal Government at 66% and State of California at 34%. There is no cost to the County.

BACKGROUND:

The Department of Child Support Services utilizes TurboCourt, a web-based system for customers to apply for child support services. The webpage allows our customers to access our services 24 hours a day, 7 days a week. This contract will provide updates and modifications to the TurboCourt webpage, ensuring the child support customers are

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **07/21/2015** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Candace Andersen, District II
Supervisor
Mary N. Piepho, District III
Supervisor
Karen Mitchoff, District IV
Supervisor

ABSENT: Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: July 21, 2015

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Chris Heck, Deputy

Contact: Sarah Bunnell
925-313-4433

cc:

receiving current information and the department is using current forms.

CONSEQUENCE OF NEGATIVE ACTION:

If this action were not approved, customers would not have a current webpage to access child support services.

CHILDREN'S IMPACT STATEMENT:

This action allows the Department of Child Support Services the ability to offer web-based services to our customers in support of children.