



**Contra  
Costa  
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: June 16, 2015

Subject: Contract with Giv Nassiri, CalFresh Error Rate Services

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract with Giv Nassiri in an amount not to exceed \$156,000 for CalFresh Error Rate services for the period July 1, 2015, through June 30, 2016.

**FISCAL IMPACT:**

\$156,000: 10% County, 45% State, 45% Federal

**BACKGROUND:**

The CalFresh program has special requirements to ensure customers appropriate and timely benefits. This requires a high degree of confidence in the quality of the determination of benefit eligibility. The Employment and Human Services Department is subject to periodic federal and state reviews, as well as ongoing assessment of program audits. Mr. Nassiri has been and continues to be instrumental in developing and implementing quality controls and assurance processes to reduce error, help build systems to streamline business processes, and train staff. Mr. Nassiri will assist in addressing issues arising from federal and state reviews.

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **06/16/2015** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

AYE: John Gioia, District I  
Supervisor  
Candace Andersen, District II  
Supervisor  
Mary N. Piepho, District III  
Supervisor  
Karen Mitchoff, District IV  
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 16, 2015

David Twa, County Administrator and Clerk of the Board of Supervisors

ABSENT: Federal D. Glover, District V  
Supervisor

By: Chris Heck, Deputy

Contact: Elaine Burres, 313-1717

cc:

**CONSEQUENCE OF NEGATIVE ACTION:**

Employment and Human Services could not continue to perform the same level of quality assurance and program design to maintain the current CalFresh low error rate.

CHILDREN'S IMPACT STATEMENT:

Not applicable.