



**Contra
Costa
County**

To: Board of Supervisors

From: Kathy Gallagher, Employment & Human Services Director

Date: June 9, 2015

Subject: Contra Costa County/Santa Clara County - Business Intelligence Analytics and Services Agreement

RECOMMENDATION(S):

APPROVE and AUTHORIZE the Employment and Human Services Director, or designee, to execute a contract with the County of Santa Clara, effective June 23, 2015, in an amount not to exceed \$1,945,000 for the period from June 23, 2015 to June 23, 2020, to allow this County to implement Santa Clara County's business intelligence solution to generate interactive reports.

FISCAL IMPACT:

\$1,945,000 (\$585,000 start-up costs, \$272,000 in annual on-going maintenance costs for a period of 5 years) (10% County; 45% State; 45% Federal)

BACKGROUND:

Staff of the Contra Costa County Employment and Human Services Department (EHSD) and the Santa Clara County Social Services Agency (SSA) are proposing a cooperative partnership for the use of the Business Intelligence Solution developed by SSA to display and analyze data. The SSA has an established business intelligence solution that has been in use for five (5) years and allows their managers to analyze data from CalWORKs, CalFresh, Child Welfare Services/Case Management System (CWS/CMS) and the Case Management,

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☐ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **06/09/2015** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I
Supervisor
Candace Andersen, District II
Supervisor
Mary N. Piepho, District III
Supervisor
Karen Mitchoff, District IV
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: June 9, 2015

David Twa, County Administrator and Clerk of the Board of Supervisors

ABSENT: Federal D. Glover, District V
Supervisor

By: Chris Heck, Deputy

Contact: Elaine Burres, 313-1717

cc:

Information and Payrolling System II (CMIPS II) through

BACKGROUND: (CONT'D)

a very effective process that accurately portrays the data and allows managers to delve deeply into it to assist in making data informed decisions. The SSA business intelligence solution provides data and data analysis on demand. The cooperation between SSA and EHSD will significantly shorten the time and cost that would be incurred if EHSD attempted to set up its own business intelligence solution. This is an excellent example of inter-county cooperation.

EHSD and SSA have jointly developed a Software and Service Agreement that covers the responsibilities of each party and establishes the costs for each County in carrying out the agreement and implementing the business intelligence solution. The Employment and Human Services Department is requesting the Board of Supervisors' authorization to enter into an agreement with Santa Clara County Social Services Agency to provide a Business Intelligence Analytics Solution in the estimated amount of \$585,000 for one time costs and \$272,000 annually for a 5-year period of on-going maintenance costs.

CONSEQUENCE OF NEGATIVE ACTION:

Without authorization, the county cooperative partnership will not move forward.

CHILDREN'S IMPACT STATEMENT:

Not applicable.