



**Contra
Costa
County**

To: Board of Supervisors
From: FAMILY & HUMAN SERVICES COMMITTEE
Date: January 6, 2015

Subject: Operations of the Contra Costa Covered California Call Center (7Cs) and Health Care Reform

RECOMMENDATION(S):

ACCEPT report from the Employment and Human Services Department on the operations of the Covered California Call Center and the Affordable Care Act, and ADOPT Resolution No. 2015/6 as recommended by the Family and Human Services Committee.

FISCAL IMPACT:

No fiscal impact is associated with this report.

BACKGROUND:

On April 16, 2013 the Board of Supervisors referred oversight and receipt of an update on the establishment and success of the Contra Costa County Covered California Call Center to the Family and Human Services Committee.

Staff from the Employment and Human Services Department presented a report at the December 8, 2014 meeting of the Family and Human Services Committee. The Committee reviewed the materials,

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY ADMINISTRATOR

☒ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **01/06/2015** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Mary N. Piepho, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 6, 2015

David Twa, County Administrator and Clerk of the Board of Supervisors

By: Stephanie L. Mello, Deputy

Contact: Dorothy Sansoe,
925-335-1009

cc:

BACKGROUND: (CONT'D)

took comments, and asked clarifying questions. The report attached is essentially the same as the report presented to the Committee. However, the Committee requested several changes. The meaning of some performance indicators was clarified; information pertaining to the County's contract with Covered California was clarified; and, at the Committee's suggestion, the attached resolution recognizing and thanking those who have worked to make the 7Cs Call center a success has been attached for Board adoption.

CONSEQUENCE OF NEGATIVE ACTION:

If the Board of Supervisors does not accept the report and adopt the resolution those who made the Call Center a success will not be recognized.

CHILDREN'S IMPACT STATEMENT:

Not applicable.

ATTACHMENTS

Resolution No. 2015/6

7C's Report