



Contra
Costa
County

To: Board of Supervisors
From: Anna Roth, Health Services Director
Date: April 27, 2021

Subject: Transportation Vouchers for the Whole Person Care Program

RECOMMENDATION(S):

Authorize the Purchasing Agent to purchase, on behalf of the Health Services Department, transportation vouchers in an amount not to exceed \$100,000 for County patients served under the Whole Person Care Pilot Program for the period from May 1, 2021 through December, 31 2021.

FISCAL IMPACT:

Funded 100% by the California Department of Health Care Services (DHCS) Administration's Whole Person Care Pilot Program. No County funds will be used.

BACKGROUND:

The Whole Person Care Pilot Program includes transportation for enrolled patients to specific medical and non-medical appointments. Vouchers would be provided to patients who demonstrate a barrier to getting to their scheduled appointment and who are working with their Whole Person Care case manager to improve their health outcomes and establish relationships with their health and social service providers. Transportation barriers have been shown to be the main reason that patients do not attend scheduled appointments or are otherwise disconnected from the medical, behavioral, dental and social services that would

☒ APPROVE

☐ OTHER

☒ RECOMMENDATION OF CNTY
ADMINISTRATOR

☐ RECOMMENDATION OF BOARD
COMMITTEE

Action of Board On: **04/27/2021** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: John Gioia, District I Supervisor
Candace Andersen, District II Supervisor
Diane Burgis, District III Supervisor
Karen Mitchoff, District IV Supervisor
Federal D. Glover, District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: April 27, 2021

Monica Nino, County Administrator and Clerk of the Board of Supervisors

By: June McHuen, Deputy

Contact: Dan Peddycord,
(925)313-6712

cc:

help with improved quality of life and improved health outcomes.

BACKGROUND: (CONT'D)

Transportation vouchers will be purchased from County transportation companies, including but not limited to WestCat, Taxi companies, County Connection, Tri Delta, Lyft, Uber, AC Transit, and BART.

This Board Order requests approval for transportation vouchers in increments of \$5 and \$10 for a total amount not to exceed \$100,000 for the remainder of the Whole Person Care Pilot Program for the period from May 1, 2021 through December 31, 2021, which will be issued in accordance with County Administrative Bulletin 615.

CONSEQUENCE OF NEGATIVE ACTION:

If not approved, the Whole Person Care Pilot Program would not be fulfilling the goals outlined in the DHCS funding application.