

# The Board of Supervisors of Contra Costa County, California

In the matter of recognizing the contributions of Michael Lim on his retirement and 25 years of service to Contra Costa County.

Resolution No. 2023/55

**WHEREAS**, Michael Lim began his career with Contra Costa County on June 9, 1997 as a Computer Operator Trainee for the Department of Information Technology; and has worked and progressed throughout his career as a Computer Operator, Computer Operator II, Computer Operator III, Information Systems Specialist II, Information Systems Tech II, and temporarily as a Network Analyst II; and

**WHEREAS**, Michael answered phone calls and has been "the voice" of DOIT Help Desk creating tickets and assisting County customers from 2003 up until 2020; and

**WHEREAS**, Michael was responsible for setting up and monitoring the Granicus sessions, during Board of Supervisor meetings; and

**WHEREAS**, Michael has contributed to work on Lotus Notes, Microsoft Exchange, Office 365 e-mail, an employee who is always willing to assist whenever needed, and consistently be relied upon; and

**WHEREAS**, Michael configured routers, switches, access point, wireless controllers and firewalls; and

**WHEREAS**, Michael collaborated with law enforcement agencies to upgrade and configure devices on the All County Criminal Justice Information Network (ACCJIN) to move off of legacy equipment; and

**WHEREAS**, Michael setup network visibility monitoring providing alerts and notifications to DOIT teams and customers Countywide; and

**WHEREAS**, Michael led the replacement of a key Telecom router in the DOIT Data Center which streamlined testing at the remote sites during test and turn-up; and

**WHEREAS**, Michael configured functionality to extend the County Elections network in support of elections/voting and registration; and

**WHEREAS**, Michael administered the scope of Internet Protocol (IP) addresses that facilitated new site functionality in support of Public Works (General Services) badge reader system; and

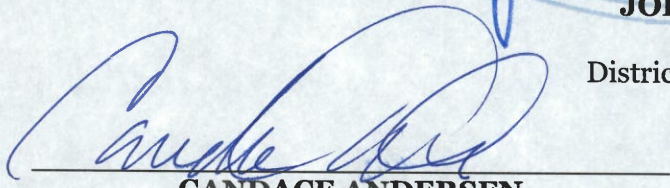
**WHEREAS**, Michael managed mainframe IDs in support of Law Justice Information System (LJIS); and

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of Contra Costa County does hereby recognize and honor Michael Lim on his retirement and for his 25 years of dedicated service to Contra Costa County and for the high quality of work performed by him, during his career.

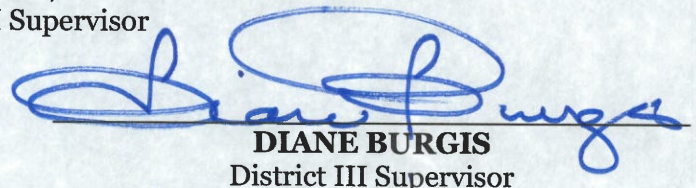
*PASSED by a unanimous vote of the Board of Supervisors members present this 28<sup>th</sup> day of February 2023.*



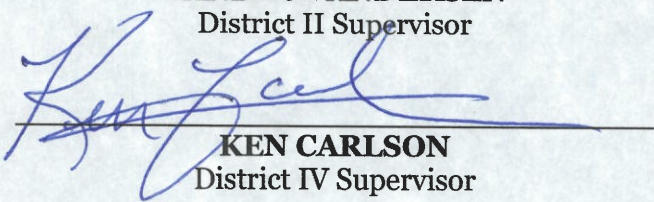
**JOHN GIOIA**  
Chair,  
District I Supervisor



**CANDACE ANDERSEN**  
District II Supervisor



**DIANE BURGIS**  
District III Supervisor



**KEN CARLSON**  
District IV Supervisor



**FEDERAL D. GLOVER**  
District V Supervisor



I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown:

ATTESTED: February 28, 2023

MONICA NINO, Clerk of the Board of Supervisors and County Administrator

By  , Deputy