

MEASURE X COMMUNITY ADVISORY BOARD

June 16, 2021 9:00 A.M. 1025 Escobar St., Martinez

Mariana Moore, Chair BK Williams, Vice Chair

Agenda Items:	Items may be taken out of order based on the business of the day and preference of the Committee
Present:	Mariana Moore, Chair; BK Williams, Vice Chair; Edith Pastrano; Kathryn Chiverton; Jim Cervantes; Odessa LeFrancois; David Cruise; Dr. Michelle Hernandez; Sharon Quezada Jenkins; Michelle Stewart; Ali Saidi; Jerry Short; Kimberly Aceves-Iniquez; Ruth Fernandez; Debbie Toth; Susun Kim; Cathy Hanville; Pello Walker; Gigi Crowder; Geneveva Calloway; Melissa Stafford Jones; Diana Honig; Lindy Lavender; Peter Benson; Steven Bliss
Absent:	Sandra Wall; Sandro Trujillo
Staff Present:	Lisa Driscoll, County Finance Director; Enid Mendoza, Senior Deputy County Administrator; Sonia Bustamante, BOS District I; Jill Ray, BOS District II; Chris Wikler, BOS District IV; Anna Roth, Health Director; Melissa Klawuhn, Assistant Sheriff; MJ Robb, Sheriff Commander
Attendees:	Dr. Ori Tzvieli, Public Health Medical Director; Dr. Samir Shah, Chief Executive Officer CCRMC; Gilbert Salinas, Chief Equity Officer, Health Svs; Alvaro Fuentes, Ex Dir-Community Clinic Consortium; Concepcion James, United Latino Voices; Jose Rizo, Resident Speaker

1. Roll Call

Staff provided instruction for access to English live transcription (automated closed captioning) and live simultaneous Spanish interpretation and then conducted roll call. There were approximately 82 participants.

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

There were no public comments on items not on the agenda.

3. Staff recommends MXCAB receive the Record of Action for the June 9, 2021 meeting.

The Record of Action was accepted as presented.

4. RECEIVE presentations on the topic of Healthcare.

Mariana Moore introduced the topic for discussion. Dr. Ori Tzvieli, Public Health Medical Director and Deputy Health Officer, Contra Costa Health Services, Dr. Samir Shah, Chief Executive Officer and Chief Medical Officer, Contra Costa Regional Medical Center, Health Centers and Detention, Contra Costa Health Services, Gilbert Salinas, Chief Equity Officer, Contra Costa Health Services, Alvaro Fuentes, Executive Director, Community Clinic Consortium of Contra Costa and Solano, and Concepcion James, United Latino Voices presented on the healthcare needs in the County. Note that the presentation from United Latino Voices was not available until the meeting date due to a miscommunication, and is attached to these minutes for reference. The scheduled resident speaker was unavailable. Jose Rizo substituted to discuss his experiences. At the conclusion of the presentation, members of the MXCAB made comments and asked questions. The MXCAB took a break at 6:35 and then continued the discussion. At the conclusion of MXCAB member comments, members of the public were offered an opportunity to speak. Public comments were heard from Sylvia Castillo, Doreen Moreno, Rebecca Rozen, Paul (no last name given), Roxanne Carillo Garza, Vi Vo, Caitlyn Sly, Sarah Chodakewitz, Carolina Herrera, and Jaclyn LeSage.

5. Discuss/modify attached plan for presenters.

Mariana Moore introduced the topic for discussion and explained that it has been challenging to schedule speakers each week. MXCAB members provided feedback regarding their disappointment in the racial mix of speakers, in particular the under-representation of African American speakers. A question came up regarding MXCAB members being allowed to participate as presenters. Staff reminded the Committee that they had voted to disallow individual members from presenting (however, non-members are allowed to present from the member's organization). Following an in-depth discussion, Ms. Moore asked members to think about strategies and solutions on how to move forward in order to be prepared for the discussion next week. The updated list of suggested speakers is attached for reference. The group also supported a recommendation to ask presenters from the county and community-based organizations to focus their presentation remarks on describing their specific ideas and recommendations for the best use of Measure X funds for the issues on which they are presenting; more general background information on the department/organization and the issue/ecosystem can be presented in the written materials submitted by presenters for advance review by Advisory Board members.

6. The next meeting is currently scheduled for June 23, 2021.

There was no change to the next standing date and time.

7. Adjourn

The Measure X Community Advisory Board will provide reasonable accommodations for persons with disabilities planning to attend Measure X meetings. Contact the staff person listed below at least 72 hours before the meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Measure X Community Advsory Board less than 96 hours prior to that meeting are available for public inspection at 1025 Escobar St., 4th Floor, Martinez, during normal business hours.

Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Lisa Driscoll, Committee Staff Phone (925) 655-2047 Iisa.driscoll@cao.cccounty.us



Contra Costa County Board of Supervisors

Subcommittee Report

MEASURE X CO	OMMUNITY ADVISORY BOARD		
Meeting Date:	06/16/2021		
<u>Subject:</u>	Record of Action for June 9, 2021 Measure X Community Advisory Board Meeting		
Submitted For:	FINANCE COMMITTEE,		
Department:	County Administrator		
Referral No.:	N/A		
Referral Name:	Record of Action		
Presenter:	Lisa Driscoll, County Finance Director	<u>Contact:</u> Lisa Driscoll (925) 655-2047	

Referral History:

County Ordinance requires that each County body keep a record of its meetings. Though the record need not be verbatim, it must accurately reflect the agenda and the discussions made in the meetings.

Referral Update:

Attached for the Board's information is the Record of Action for its June 9, 2021 meeting.

Recommendation(s)/Next Step(s):

Staff recommends MXCAB receive the Record of Action for the June 9, 2021 meeting.

Fiscal Impact (if any):

No fiscal impact.

Attachments

Record of Action MXCAB 6-9-21 Follow-up Information from First 5 Contra Costa, CSB/EHSD, CocoKids, and Parent Voices

Minutes Attachments

No file(s) attached.



MEASURE X COMMUNITY ADVISORY BOARD

June 9, 2021 9:00 A.M. 1025 Escobar St., Martinez

Mariana Moore, Chair BK Williams, Vice Chair

Agenda Items:	Items may be taken out of order based on the business of the day and preference of the Committee
Present:	Mariana Moore, Chair; BK Williams, Vice Chair; Edith Pastrano; Kathryn Chiverton; Jim Cervantes; Odessa LeFrancois; David Cruise; Sharon Quezada Jenkins; Michelle Stewart; Ali Saidi; Jerry Short; Kimberly Aceves-Iniquez; Ruth Fernandez; Debbie Toth; Sandra Wall; Susun Kim; Cathy Hanville; Pello Walker; Gigi Crowder; Geneveva Calloway; Diana Honig; Lindy Lavender; Peter Benson; Steven Bliss
Absent:	Dr. Michelle Hernandez; Sandro Trujillo; Melissa Stafford Jones
Staff Present:	Lisa Driscoll, County Finance Director; Enid Mendoza, Senior Deputy County Administrator; Jill Ray, BOS District II; Chris Wikler, BOS District IV; Anna Roth, Health Director; Melissa Klawuhn, Assistant Sheriff
Attendees:	Kathy Marsh, EHSD/CSB; Carol Carrillo, Child Abuse Prevention Council; Eric Wagoner, Former Foster Youth; Lynn Mackey, Office of Education; Erika Jenssen, Health Services; Kanwarpal Dhaliwal, RYSE Center; Isaiah Grant, RYSE Center; Ann Guiam, RYSE Center

1. Roll Call

Staff provided instruction for access to English live transcription (automated closed captioning) and live simultaneous Spanish interpretation and then conducted roll call. There were approximately 63 participants. After Roll Call, Mariana Moore notified the MXCAB that staff would be asked to add a standing agenda item to weekly meetings to discuss and provide input on future presenters. BK Williams reminded the MXCAB that presenters should look like their program participants.

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

There were no public comments on items not on the agenda. One public comment was received via email as follow-up information from First 5 Contra Costa, CSB/EHSD, CocoKids, and Parent Voices.

3. Staff recommends MXCAB receive the Record of Action for the May 26, 2021 meeting.

The Record of Action was accepted as presented.

4. RECEIVE presentations on the needs of youth and young adults.

Mariana Moore introduced the topic for discussion. Kathy Marsh, Employment and Human Services Department/Children and Family Services Bureau Director, Carol Carrillo, Executive Director of Child Abuse Prevention Council, Eric Wagoner, a former foster youth and former youth partner, Lynn Mackey, County Office of Education, County Superintendent of Schools, Erika Jenssen, Contra Costa Health Services, Kanwarpal Dhaliwal and youth presenters Isaiah Grant and Ann Guiam, RYSE Center presented on the needs of youth and young adults. At the conclusion of the presentation members of the MXCAB made comments and asked questions. The MXCAB took a break at 6:25 and then continued the discussion. During public comment, Cassie Blazer introduced the Life Learning Academy (https://lifelearningacademysf.org). The Academy, located on Treasure Island, San Francisco, is looking to forge partnerships with organizations in Contra Costa County that serve students that are 18 and under that are homeless or in unstable living situations. Life Learning provides a place to live with the additional benefits of education and workforce development. Additional information will be provided to staff for distribution to the MXCAB.

5. The next meeting is currently scheduled for June 16, 2021.

There was no change to the next standing date and time.

6. Adjourn

The meeting adjourned at approximately 7:40 PM.

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Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Lisa Driscoll, Committee Staff Phone (925) 655-2047 Iisa.driscoll@cao.cccounty.us

June 8, 2021

To: The Measure X Community Advisory Board

From: Early Childhood Panel Organizations – First 5 Contra Costa, CSB/EHSD, HS, CocoKids, and Parent Voices

This memo provides follow-up information in response to a question posed to the panel presenting the Early Childhood Gaps, Needs and Funding Opportunities at the May 26 Measure X Community Advisory meeting. The question posed was about current strategies and efforts to ensure culturally sensitive and responsive services for young children. While the panel responded, we felt that supplemental information was necessary to comprehensively respond and inform Measure X CAB members about current efforts to build adult competencies and learning conditions to ensure cultural and developmentally appropriate practices.

Supporting children's home language and culture is critical to their social, emotional, and academic development of children; therefore, our partners throughout the county employ a variety of strategies at varying degrees to ensure the cultural needs of children and their families are taken into consideration. The following are a few important examples:

1. Child care staff represent the families served in this county: The Community Services Bureau (CSB) of the Employment and Human Services Department is the largest child care provider in the county, serving over 2,000 children each day through Head Start, Early Head Start, and State subsidized programs. The staff in their 16 centers represent the communities they serve by ensuring that at least one staff members in each classroom speaks the language of the majority of children in the classroom. In cases where that is not possible, staff work with the families to develop strategies to best support home language and culture.

Further, CocoKids as the resource and referral agency for the county, screens over 800 provider demographics in order to meet families' cultural and linguistic needs, so that when families choose the best childcare for their family, they have that information available to them.

2. **Capacity Building:** through professional development and capacity building, those working with young children develop a deeper understanding of the value of incorporating the child's home culture into their everyday curriculum.

Specialized trainings and workshops focusing on anti-bias curriculum, cultural humility, cultural responsiveness, and trauma informed practices are provided on-going, county-wide, through the Contra Costa County Quality Matters Initiative (QM). QM is an interagency partnership including the Contra Costa County Office of Education, CocoKids, First 5, and the three Community Colleges in the County, and other service providers. Through the QM Initiative, the collective agencies engage and support family child care providers, centers (public and private), and family, friends and neighbors by providing coaching, technical assistance, professional development and other supports with the end goal of improving the quality of learning settings for young children

Private and public programs, such as CSB, across the county implement Creative Curriculum, Program for Infant and Toddler Caregiving, the Teaching Pyramid, among others, that embed culturally and developmentally relevant practices into the everyday curriculum.

Additionally, county-wide initiatives funded through First 5 Contra Costa build provider capacity and knowledge for center-based and family child care providers. The following are two examples of First 5 sponsored culturally focused initiatives:

Dual Language Learner (DLL) Initiative – the DLL is comprised of three large strategies to support children's home language and culture in early learning settings. Forty-three Contra Costa providers are enrolled in a two-unit dual language course that unpacks implicit bias, explores creative ways to learn from and with families, and discusses sound DLL assessment and bilingual language development with an emphasis on the critical relationship between home language and culture and children's healthy sense of identity.

Ready Kids East County (RKEC) Initiative - RKEC takes a systems-wide approach to improve the chances that African American and Black young children in East Contra Costa County will be ready for kindergarten physically, academically, socially, and emotionally. The Initiative engages parents and community members in uncovering and addressing the complex interpersonal, institutional, community, social, environmental, and public policy factors that perpetuate inequities in school readiness for African American and Black children in East Contra Costa County. The Ready Kids East County Initiative plans to continue researching and reflecting on promising programming and curricula that center Black experiences, hosting learning communities, and connecting families to culturally relevant school readiness resources through Parent Cafés and experiences. Foundational is the core belief power should be redistributed to child

In closing, the panel wanted to provide supplemental information to this important question related to culture and race through this memo, as we feel proud of existing efforts that lift the cultures of our families and their children county-wide. We appreciate the opportunity to be able to further describe examples of programs, practices and initiatives that support the demographic diversity of the children and their families in Contra Costa.



Contra Costa County Board of Supervisors

Subcommittee Report

MEASURE X COMMUNITY ADVISORY BOARD

Meeting Date:	06/16/2021		
Subject:	Focussed Presentation and Discussion - Healthcare		
Submitted For:	MEASURE X Com Advisory Board,		
Department:	County Administrator		
Referral No.:	2/2/21 D.4		
Referral Name:	Community Advisory Committee for Measure X		
Presenter:	Mariana Moore	Contact: Lisa Driscoll (925) 655-2047	

Referral History:

Plan for series of focussed presentations and discussion was established by the Measure X Community Advisory Board. Committee received presentations on May 12 regarding seniors, disabled people, and veterans, on May 19 community safety: fire protection, on May 26 early childhood, and on June 9 youth and young adults.

Referral Update:

Attached are presentations regarding Healthcare.

Recommendation(s)/Next Step(s):

RECEIVE presentations on the topic of Healthcare:

- Dr. Ori Tzvieli, Public Health Medical Director and Deputy Health Officer, Contra Costa Health Services
- Dr. Samir Shah, Chief Executive Officer and Chief Medical Officer, Contra Costa Regional Medical Center, Health Centers and Detention, Contra Costa Health Services
- Gilbert Salinas, Chief Equity Officer, Contra Costa Health Services
- Alvaro Fuentes, Executive Director, Community Clinic Consortium of Contra Costa and Solano
- Concepcion James, United Latino Voices
- Maria Bernal, resident speaker

Agenda Attachments

<u>Public Health</u> <u>CCRMC, Health Centers & Detention Health</u> <u>Equity</u> Community Clinic Consortium

Minutes Attachments

United Latino Voices



Measure X Community Advisory Board Public Health

Ori Tzvieli, MD Deputy Health Officer Medical Director

CCHS MISSION STATEMENT

Our mission is to care for and improve the **health of all** people in Contra Costa County with special attention to those who are **most vulnerable** to health problems.







Behavioral

Health

Public Health

Contra Costa Health Plan





Emergency







Hazardous Materials & Environmental Health

Regional Medical Center, Health Centers & Detention Health

AIDS PROJECT HARTFORD REMEMBERS ...

KUTUXKX/TUBLE ALABATIA 19 SIEVER RED RIBBON

CORU

Public Health: Protecting and Improving Communities

- Collect data
- **Identify trends**
- Act at community and individual levels
- **Develop and** strengthen community partnerships



COVID-19 Timeline July April • 1st Surge June Dec Feb 2020 • State issued 1st health • 1st Surge order closing • 2nd Surge • 1.3 million • Face covering • 1st Case from vaccines businesses • 1st vaccines cruise ship order Jan 2021 May Nov March • 1st case in county • County moves back • 1st local case • Surge detention center to most restrictive tier • 1st test sent to • Vaccinating 75+ • Multiple outbreaks as cases spike CDC • Expanded to 65+ in nursing homes • State Stay-at-Home • Shelter in Place order ordor

Lessons Learned: COVID

- Lab Testing
 - Provided testing for all so we could take steps to protect everyone
 - In-house equipment = 24hr shifts
 - 1.6 million tests







Investment in the Future

- Public Health Lab
 - Design
 - Construction
- State-of-the-art equipment



Thank you



Measure X Contra Costa Regional Medical Center, Health Centers & Detention Health

Samir B. Shah, M.D. Chief Executive Officer Chief Medical Officer

Measure X

To keep Contra Costa's regional hospital open and staffed; fund community health centers; provide timely fire and emergency response; support crucial safety-net services; invest in early childhood services; protect vulnerable populations; and for other essential county services, shall the Contra Costa County measure levying a ¹/₂ cent sales tax, exempting food sales, providing an estimated \$81,000,000 annually for 20 years that the State cannot take, with funds benefitting County residents, be adopted?



Contra Costa Regional Medical Center







Health Centers (Clinics)





10 clinics

~500,000 visits









Serve 27% of all residents in county

Spotlight- Labor & Delivery



- 1 in 6 child in Contra Costa is born at CCRMC
- 1 in 3 Hispanic child in Contra Costa born at CCRMC
- 1 in 3 mother with Medi-Cal delivers at CCRMC
- 45% of moms are non-English speaking
- Designated Baby Friendly Hospital Baby Friendly USA February 2020
- Best Maternity Care Hospitals of 2020 Newsweek and Leapfrog July 2020
- Maternity Honor Roll CDHHS with Hospital Compare-CMQCC 2021



Spotlight- Medical Home for Foster Youth



- Primary healthcare center for county's foster youth
- High quality, high touch, integrated with community
- Medical home model focused on supporting children who have experienced trauma

Spotlight- Cancer Center



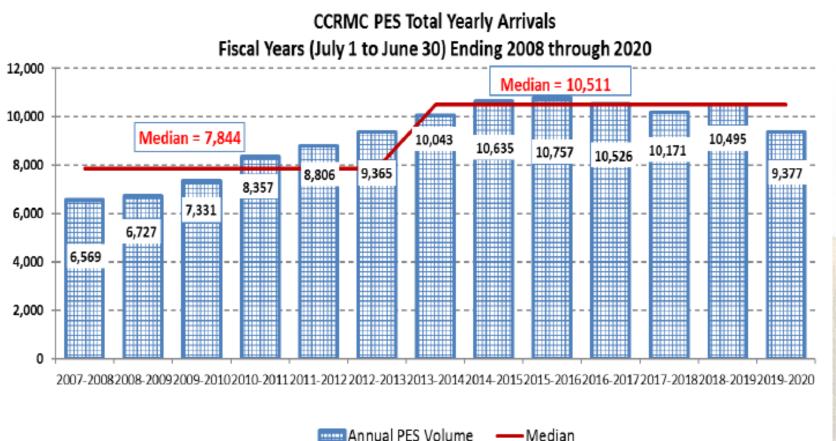
Nationally awarded cancer program
Cancer Navigation with Community Health Workers
Cancer prevention and screening programs
Diagnostic imaging
Multidisciplinary treatment
Genetic services



Proud to be an Accredited Cancer Program Honored to serve our community

APROVING OUTCOME

Spotlight- Psychiatric Emergency Services



..... Annual PES Volume

Spotlight- World Class Residency Program

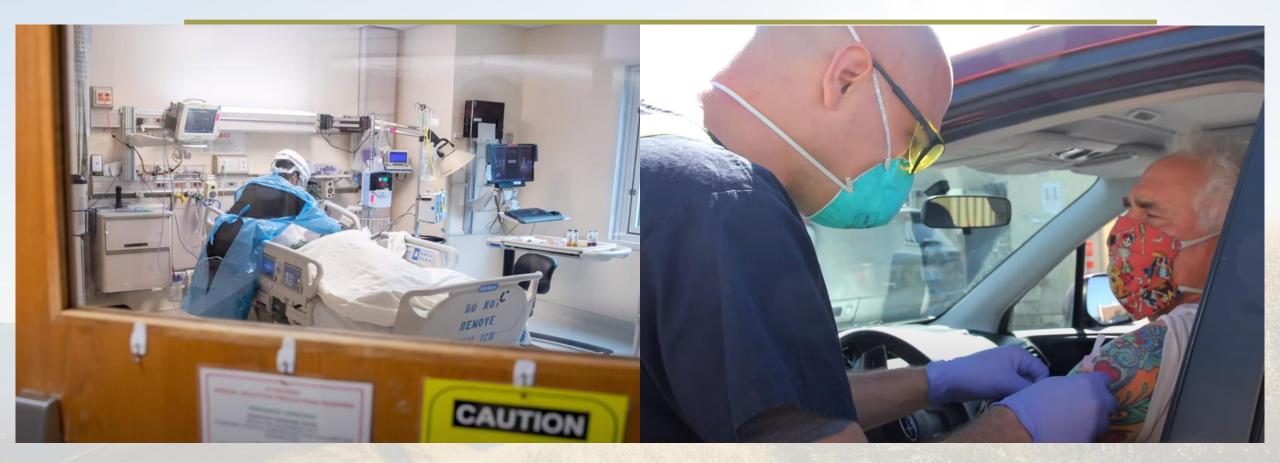
Training the next generation of primary care doctors for our community!

- Top 10 Residency Program
- Affiliation with UCSF
- 50% of graduates remain working in our system
- 80% remain working with underserved population
- Recruitment of diverse doctors



Class of 2023

The BIG PIVOT- COVID



19,000 cases

testing

197,000 vaccines

Increasing Medi-Cal patient enrollment

CCRMC & Health Centers Empaneled Patients have been growing since the beginning of the pandemic.



Our Community/Our Patients



Statutory obligation to protect the health of Contra Costa residents Special commitment to supporting our most vulnerable populations

The Context

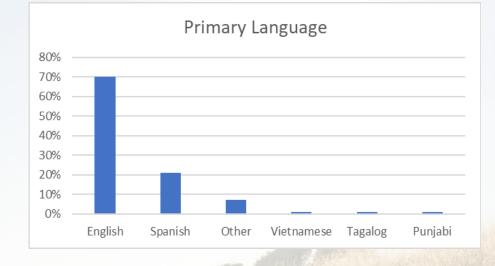
- Our patients are often living below the poverty line, more likely to experience job loss, food insecurity, racism, mental illness, and homelessness.
- We have experience serving this population. Healthcare to us means integrated and comprehensive wraparound services, including connections to the community
- Patients trust the system
- We need to ensure financial support the for the public hospital which provides the only remaining safety net for a large and growing percentage of our county's population.

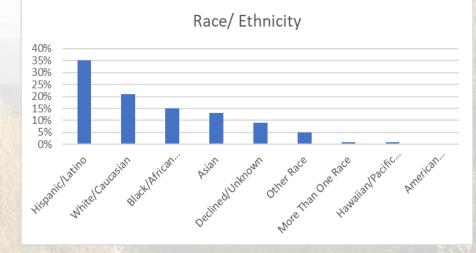
Who do we serve?

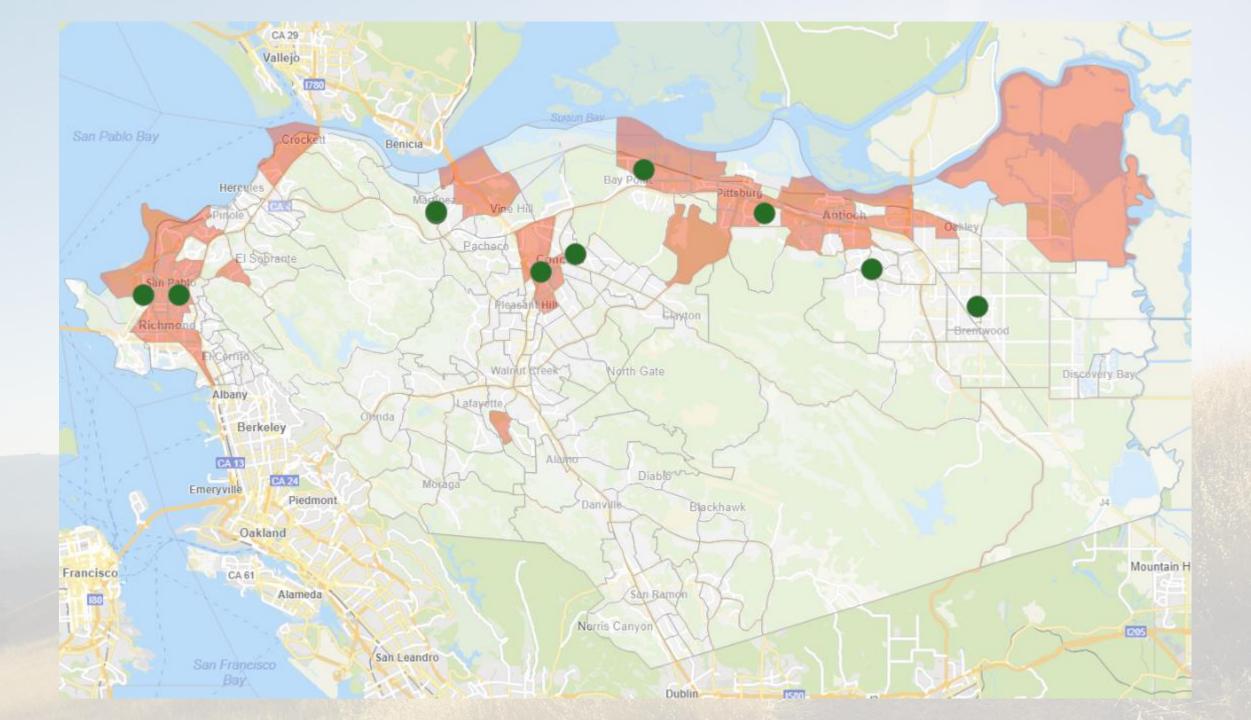
31% non-English speaking

80% people of color

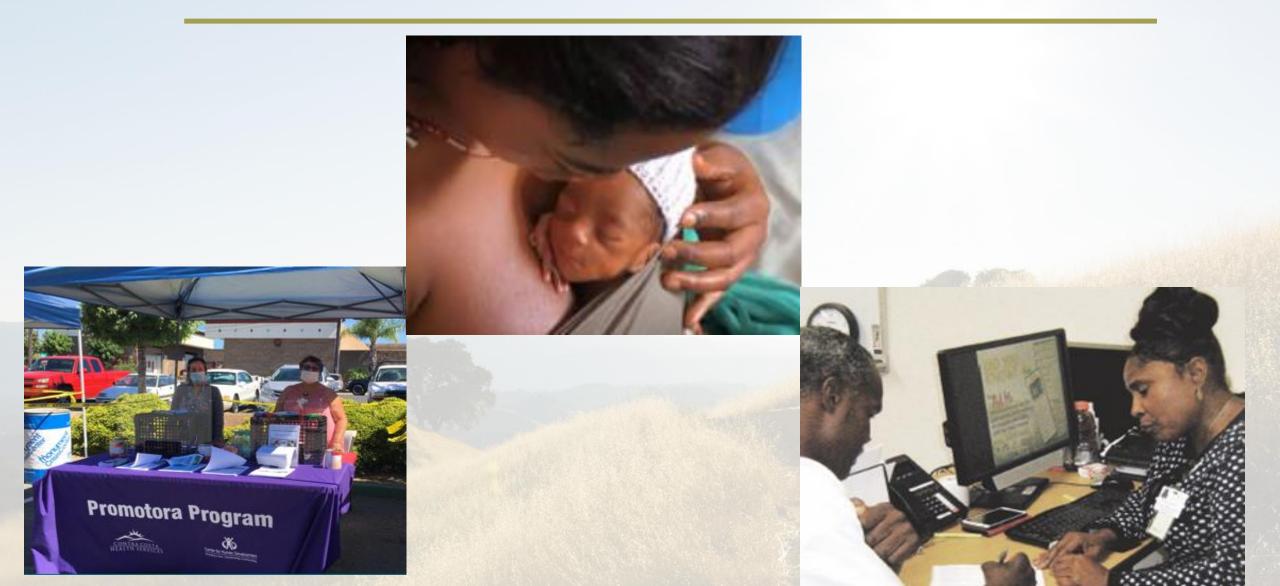
90% Medi-Cal







Ensuring Equity / Making a Difference



What We Know

• We are essential in providing care for our community

 Structural inequity in Medi-Cal financing creates barriers to care -We overcome these barriers

Wholistic care with wraparound services improves outcomes

The Need

- Support ongoing clinical work
- Increase support to scale work to reach more patients
- Support investment in infrastructure

The Specific Need 1/3

Ambulatory services

- Integration of physical and behavioral health in clinics
- Ambulatory surgery center
- Gastrointestinal procedure suite
- Pulmonary bronchoscopy suite
- Increased need for clinical space for primary and specialty care
- Cancer Center
- Residency clinic and training center site with simulation lab
- Diagnostic imaging MRI
- Geriatric services

The Specific Need 2/3

Hospital Services

- Increase access to Labor & Delivery
- Perinatal single rooms
- PES (Adults and children) expansion
- Cardiac & Pulmonary services
- Rehabilitation (PT/OT)
- Level 3 stroke center
- Inpatient dialysis
- Interventional radiology suite

The Specific Need 3/3

Hospital Capital Investment

- Seismic retrofit: Food services, Rehabilitation, Quality/UR nursing
- HVAC upgrade
- Modernization and care upgrades
- Isolation rooms
- Parking

Supporting the last remaining safety net hospital is mandatory for our community!



THANK YOU

together living well



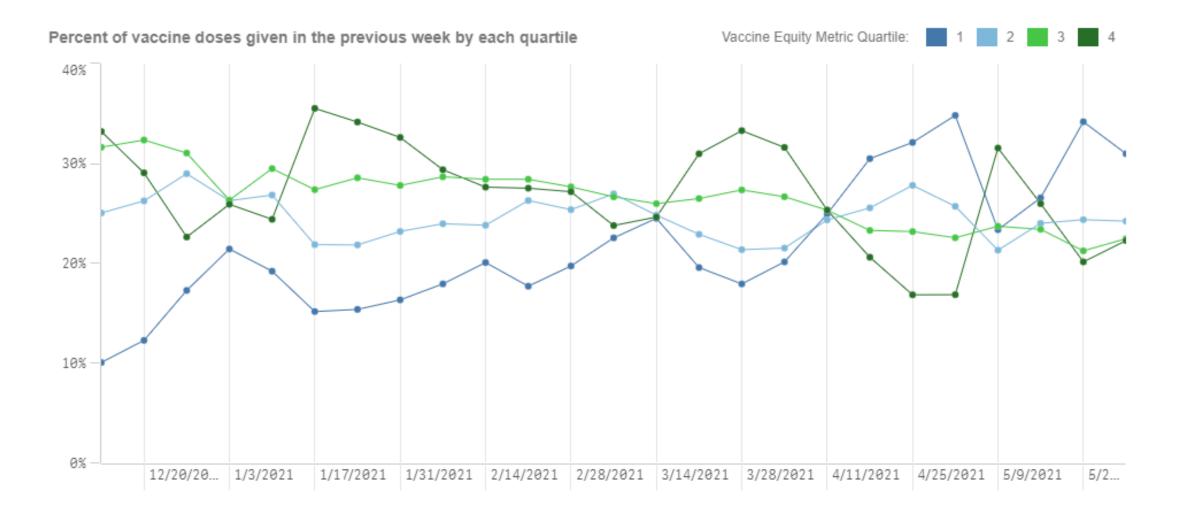
Measure X Community Advisory Board Equity

Gilbert Salinas, MPA Chief Equity Officer

Contra Costa Health Services' Commitment to Equity

- Long Legacy of service to our community
- Mission driven safety net organization
- Racism as a public health crisis
- Recent efforts
- Future efforts

Vaccination and community health conditions (Vaccine Equity Metric)



This graph compares weekly COVID-19 vaccinations among four different levels of community health. The Vaccine Equity Metric is based on the Public Health Alliance of Southern California's Healthy Places Index (HPI) measure. Census tracts in Contra Costa County from less healthy community conditions in Quartile 1 to more healthy community conditions in Quartile 4.

COVID-19 Adult Ambassadors in Action

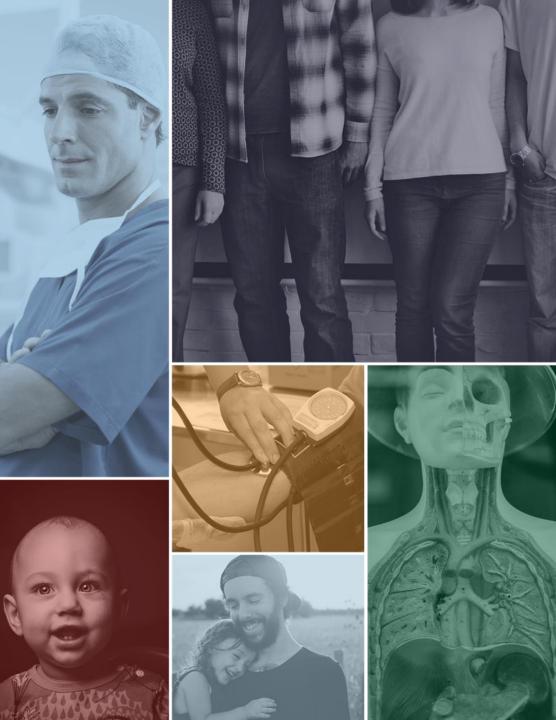




Thank you

June 16, 2021 Presentation to Measure X Advisory Committee – Alvaro Fuentes, Executive Director

- Community Health Centers – at a glance
- Contra Costa Immigrant Profiles
- California moving the needle on access for all
- Contra Costa CARES
 - History
 - Services
 - Outcomes
 - Remaining Needs
- Ask





Serving Contra Costa and Solano Counties



La Clínica

- Number of patients served (2019): 24,617
- Total number of encounters (2019): **82,699**
- % of self-pay (uninsured) patients: 15%
- Patient demographics by percent:
 - Female patients: 60%
 - Hispanic patients: 67%
 - Patients over 20 years old: 61%

Services provided:

- Primary care medical services
- Pathology / laboratory
- Comprehensive Prenatal Care
- Family Planning Services
- Care Coordination



LifeLong

- Number of patients served (2019): 16,253
- Total number of encounters (2019): **83,147**
- % of self-pay (uninsured) patients: **10**%
- Patient demographics by percent:
 - Female patients: **62**%
 - Hispanic patients: 73%
 - Patients over 20 years old: 61%

- Dental
- Optometry
- Behavioral Health Care Services
- Urgent Care
- Community Health Education

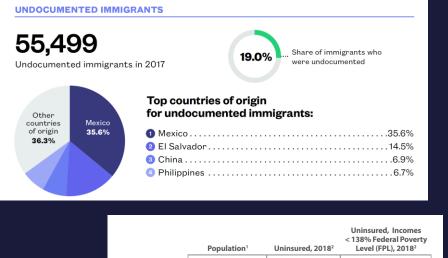


Serving Contra Costa and Solano Counties



New Americans in Contra Costa County

The Demographic and Economic Contributions of Immigrants¹ in the County²



New

UNDOCUMENTED IMMIGRANTS CONT.				
Amount earned by undocumented immigrant households in 2017:	\$151.9M went to federal taxes.	\$67.1M went to state and local taxes.		
\$1.6B				
After taxes, this leaves them with \$1.4B in spending power.	FEDERAL	STATE AND LOCAL		

Undocumented immigrants tended to work in these key industries:

1	19.4% of workers in the HOSPITALITY industry were undocumented in 2017.
2	19.0% — PROFESSIONAL SERVICES
3	14.2% — CONSTRUCTION
4	12.3% — RETAIL TRADE
5	9.7% — HEALTHCARE

ITUP, Coverage in	California	at a	Glance,
October 2020			

	Population ¹	Uninsured, 2018 ²	< 138% Federal Poverty Level (FPL), 2018 ²
SANTA CLARA	1,937,570	67,000* (3.5%)	16,000* (5.5%)
ALAMEDA	1,666,753	65,000* (4.0%)	11,000* (3.7%)
CONTRA COSTA	1,150,215	71,000* (6.2%)	19,000* (11.7%)
SAN FRANCISCO	883,305	56,000* (6.5%)	13,000* (11.7%)
SAN MATEO	769,545	18,000* (2.4%)	-
MARIN	259,666	2,000* (0.9%)	-

* Data for these counties are considered statistically unstable.

Medi-Cal Coverage for Undocumented Immigrants

2016	• •Children under 19
2020	• •Young Adult Expansion (under 26)
Proposed for	•2021 May Revise Budget included funding
2022	for undocumented Seniors 60+
TBD	•While advocacy continues for Medi-Cal expansion for all income eligible adults, state coverage for the remaining age 26-59 population is expected to take much longer.

History of Contra Costa CARES

Launched in November 2015

Received \$1M funding from Contra Costa County, Kaiser Permanente, John Muir Health, & Sutter Delta Medical Center Initial goal: Provide coverage for a 12-month period to approximately 3,000 individuals

Expanded in April 2017

\$1.5M commitment from all partners

Increased total program capacity to 4,100 participants

A Unique Public-Private Partnership Pilot

\$7.5 committed through 2020: 100% of funding goes directly to patient services

Partnership has enabled the program to continue and is viewed as a model for coverage expansion in CA and beyond

CARES Services to Date

Partners

La Clínica de La Raza, LifeLong Medical Care, Brighter Beginnings

- Contra Costa Health Plan (CCHP) provides pro bono program administration and a 24/7 Nurse Advice Line
- Consortium provides ongoing data collection and evaluation, outreach and communications, and convenes program workgroups
- Hospitals provide additional support through grants, clinical volunteerism, and in-kind use of hospital facilities for specialty care services.

Primary Care Provided to over 8,000 individuals with ~36,000 visits to date

- 98% are Latinx
- 93% are between the age of 26-65
- Over 50% of patients in the program are seen for chronic disease diagnosis/management

Enrollment

Annual enrollment has reached the program's cap of 4,100

- 65% of CARES enrollees have had one or more primary care visits
- 25% of CARES enrollees are frequent utilizers of the primary care services (6+ visits)

TOGETHER FOR BETTER HEALTH



CARES Outcomes Based on annual patient surveys 90% 94% 100% Satisfactory level Excellent level of CARES helped address health care costs during of care or better care the pandemic

Main Takeaways:

- All participants interviewed reported that CARES had a positive impact on their lives
- Most participants reported having a difficult time accessing and following through with healthcare before enrolling in CARES due to financial barriers
- CARES has been particularly effective at helping enrollees manage chronic illness

Remaining Needs

I.CARES' does <u>NOT</u> provide full scope services: dental care, vision, behavioral health, and specialty care services are all remaining needs

Continue to assess and meet pent up demand.

Health centers PMPM (per member per month) rate has not changed since the program's inception and falls short of covering the full cost of care

A more robust data tracking system would allow partners to track and manage patient health outcomes, and emergency room/hospitalization data



Our Ask

Prioritize funding to support a comprehensive healthcare system that serves all Contra Costa residents, regardless of immigration status.



Serving Contra Costa and Solano Counties

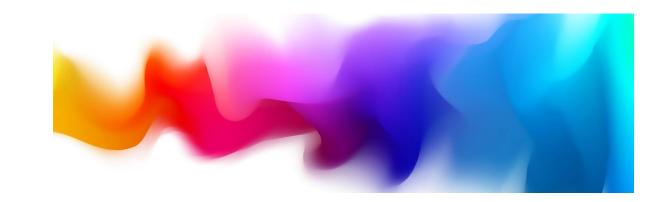




a california health.center



Concepcion James United Latino Voices Established 2009



What COVID taught us about health & what needs to be done to assure it



The unraveling of a family Jose, Maria & Jose Jr.

United Latino Voices COVID ZOOM PLATICA SERIES

Supported by Contra Costa Regional Foundation



Key finding #1:

Persistent barriers of access to care & proactive use of care before COVID and during COVID led to dire consequences



Key finding #2

Lack of trust and relationships with key health & welfare governmental institutions detained community members from engaging in testing and vaccinations and early COVID care





Key finding #3

 Social conditions such as housing, food insecurity, lack of transportation, childcare were huge stressors before COVID and were exacerbated by COVID

Key Finding #4

 In the early stages of the pandemic there was a huge gap in community (boots on the ground) outreach & education which resulted in a COVID education/information gap for the most vulnerable.





Recommendation #2

It is time for a paradigm shift of providing healthcare in Contra Costa County with community health centers being equally funded and valued as critical partners in the delivery of care.





Recommendation #3

Assist vulnerable populations with community outreach & education & social determinant of health assistance (housing, food, childcare, MediCal applications, Food Stamp Applications, etc.)

Recommendation #4

Form or identify a Contra Costa Task Force for Health to best identify how to:

- Assure community and resident engagement in setting and implementing priorities for health and health care
- To identify strategies to overcome structural racism in our health network
- To identify how best to build trust and relationships with vulnerable populations and the nonprofit agencies that serve them



We must be **bold**, we must be **willing to work together** in new ways, and be ready to **think outside the box**, to **transform lives and build a healthier community**

> "Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has."

> > - Margaret Mead



Contra Costa County Board of Supervisors

Subcommittee Report

MEASURE X COMMUNITY ADVISORY BOARD

Meeting Date:	06/16/2021			
<u>Subject:</u>	Plan for Series of	Focused Presentations and Discussion		
Submitted For:	MEASURE X Con	n Advisory Board,		
Department:	County Administrator			
Referral No.:	2/2/21 D.4			
Referral Name:	Community Advisory Committee for Measure X			
Presenter:	Mariana Moore	<u>Contact:</u> Lisa Driscoll, County Finance Director (925) 655-2047		

Referral History:

Item was introduced at the April 21, 2021, MXCAB meeting (item #6). The draft plan was discussed on the April 28, 2021 meeting. At the June 9, 2021 meeting it was requested that this item be added to each agenda as a standing discussion item.

Referral Update:

Updated plan is attached for discussion and recommendations of presenters.

Recommendation(s)/Next Step(s):

Discuss/modify attached plan for presenters.

Attachments

MXCAB Suggested Speakers - Revised 6-11-21

Minutes Attachments

No file(s) attached.

Measure X Community Advisory Board - Suggested Speakers - updated June 11, 2021

MEETING DATE	ΤΟΡΙC(S)	COUNTY PRESENTERS	RECOMMENDED COMMUNITY ORGANIZATION PRESENTERS (and source)	RECOMMENDED RESIDENT PRESENTERS (and source)
12-May	Seniors, disabled people, veterans	EHSD Aging & Adult Services, Tracy Murray Veterans Services - Nathan Johnson, Veterans Service Officer, Contra Costa Veterans Services	Caitlin Sly, Executive Director of Meals on Wheels Diablo Region Nicole Howell, Executive Director, Ombudsman Services of Contra Costa, Solano, and Alameda Counties (Debbie Toth)	Myrtle Braxton, Chair, Richmond Commission on Aging (Debbie Toth)
19-May	Community safety: fire protection	Paige Meyer, Fire Chief, San Ramon Valley Fire Protection District, Lewis Broschard, Fire Chief, Contra Costa County Fire Protection District, and Brian Helmick, Fire Chief, East Contra Costa County Fire Protection District		
26-May	Early childhood	Camilla Rand, Deputy Director, First 5 Contra Costa Christina Reich, Division Manager, Contra Costa Community Services Bureau Francine Jolton, MD FAAP, Chair, Department of Pediatrics, CCHS (All recommended by Ruth Fernandez)	John Jones, Executive Director, CocoKids	Micaela Mota, Parent and Resident, Parent Voices
9-Jun	Youth, young adults	Kathy Marsh, Employment and Human Services Department/Children and Family Services Bureau Director Health Services (Public Health,	Carol Carrillo, Executive Director of Child Abuse Prevention Council, Lynn Mackey, County Office of Education, County Superintendent of Schools, Kanwarpal Dhaliwal, RYSE Center (M. Moore)	youth and former youth partner Youth presenters Isaiah Grant
		Behavioral Health), Erika Jenssen, Contra Costa Health Services		and Ann Guiam, RYSE Center
16-Jun	Healthcare	Health Services (county hospital/clinics, EMS, Environmental Health, Hazardous Materials) - Doctors Samir Shah and Ori Tzvieli	Alvaro Fuentes, executive director, Community Clinic Consortium of Contra Costa and Solano (A. Saidi)	Maria Bernal (R. Carillo Garza_
		Gilbert Salinas (D. Honig)	Concepcion James, United Latino Voices (G. Calloway) CHD Black Healthcare Navigators (M. Stewart)	

MEETING DATE	TOPIC(S)	COUNTY PRESENTERS	RECOMMENDED COMMUNITY ORGANIZATION PRESENTERS (and source)	RECOMMENDED RESIDENT PRESENTERS (and source)
23-Jun	Mental and behavioral health Disabled residents	Health Services (Behavioral Health) EHSD? Vi Ibarra, CC Health (D. Toth)	Familias Unidas Counseling Center, Lorena Huerta, ED (G. Calloway) Putnam Clubhouse (S. Quezada Jenkins) United Latino Voices, Connie James [currently involved with Covid19 with the Health Equity Officer] (G. Calloway) Deaf Hope (A. Saidi) Christina Mills, Calif. Federation of Independent Living Centers (D. Toth)	Bill Pelter (D. Toth)
30-Jun	Housing & homelessness	Health Services (Health, Housing & Homeless division), Dept. of Conservation & Development	Trinity Center (S. Quezada- Jenkins, D. Leich) Hope Solutions/D. Pearn (D. Honig, D. Leich) Shelter Inc/J. Eckstrom (D. Leich) GRIP/K. Sullivan (D. Leich)	Jo/COH member (Lindy Lavender) William Goodwin (D. Leich)
7-Jul	Community safety: justice systems	Housing Authority of CC Sheriff, District Attorney, Probation, Public Defender,	CC Racial Justice Coalition (A. Saidi) Rubicon (A. Saidi) Safe Return Project (A. Saidi, D. Honig) Family Justice Center (S. Kim) Latina Center/Restorative Justice (A. Saidi)	
14-Jul	Safety net (e.g., employment, cash aid, food security, interpersonal violence, etc.)	Employment & Human Services Dept. (CalFresh, CalWorks,, Alliance to End Abuse), Child Support Services, Workforce Development Board	Equitable Economic Recovery Task Force (Lindy Lavender) Opportunity Junction (L. Lavender) Rubicon (A. Saidi) Food Bank (M. Stewart, D. Honig White Pony Express/E. Birge (D. Honig)	
21-Jul	Immigration Racial equity across systems	Stand Together Contra Costa Office of Racial Equity & Social Justice Office of Racial Equity & Social Justice	CC Interfaith Council (S. Quezada- Jenkins) CC Immigrant Rights Alliance (A. Saidi) Contra Costa Cares (A. Saidi) Clinic Consortium (A.Saidi) CC Racial Justice Coalition (A. Saidi)	

MEETING DATE	TOPIC(S)	COUNTY PRESENTERS	RECOMMENDED COMMUNITY ORGANIZATION PRESENTERS (and source)	RECOMMENDED RESIDENT PRESENTERS (and source)
28-Jul	Library, arts & culture,	CC Library, Agriculture Dept., Dept. of Conservation & Development, CDC Sustainability Commission	Urban Tilth (Marti Roach) Richmond LAND (M. Roach) Climate Health Now (M. Roach)	
		Jenny Balisle -County Arts and Cultural Manager (BK Williams)	Mobility Matters (S. Quezada- Jenkins)	
			Winefred Day - Richmond Arts and Culture Manager (BK Williams)	
			Jovanka Beckles, Transit Board. (BK Williams)	
			Michael Gliksohn or other rep from Voices for Public Transportation (VPT) (BK Williams)	
4-Aug 11-Aug	Develop draft priorities & recommendations Finalize priorities & recommendations to submit to Board of Supervisors			