

# The Board of Supervisors of Contra Costa County, California

In the matter of recognizing "Eligibility Workers  
Month" in Contra Costa County

Resolution No. 2020/15

WHEREAS, Contra Costa County promotes a vision of a thriving community where all individuals and families can be healthy, safe, secure, and self-sufficient; and

WHEREAS, Eligibility Workers effectively fulfill the mission of the human services profession by enhancing the well-being of our residents struggling to obtain such basic needs as food, shelter, healthcare and transportation, as well as by identifying additional needs and referring customers to programs and services that support self-sufficiency; and

WHEREAS, despite the enormous challenges of being on the frontlines of assisting those in need, Eligibility Workers continue to dedicate themselves to making a difference in the lives of our citizens through compassion, collaboration and the dissemination of information; and

WHEREAS, the Eligibility Workers in Contra Costa County are experts in the primary benefit programs of Cal Fresh, CalWORKs, Welfare-to-Work, Medi-Cal, General Assistance, Foster Care, Adoption Assistance Program, and KinGAP; and

WHEREAS, Eligibility Workers in Contra Costa County interview customers to obtain critical information to determine eligibility as well as assist customers in receiving benefits to which they may be entitled; and

WHEREAS, Eligibility Workers help ensure that children are placed in stable living environments with timely and efficient handling of caregiver paperwork; and

WHEREAS, Eligibility Workers conduct home visits to aged and severely impaired individuals to determine Medi-Cal eligibility for In-Home Supportive Services (IHSS) applicants and recipients in Contra Costa County; and


WHEREAS, on a daily basis, eligibility staff interact with and assist customers from various socio-economic, ethnic and cultural backgrounds, often under adverse conditions and in highly stressful situations; and

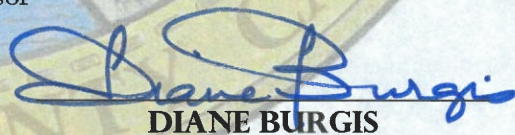
WHEREAS, Eligibility Workers in Contra Costa County provide assistance with humanity and sensitivity, upholding the Department's values of organizational excellence, exceptional customer service, open communication, innovation, ethical behavior, and diversity.

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors of Contra Costa County does hereby proclaim January, 2020 as "Eligibility Workers Month" in Contra Costa County, and does call upon citizens to recognize Eligibility Workers for the significant difference they make in the lives of needy families and individuals through their profession.

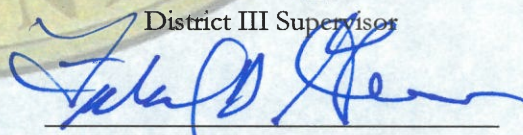
*PASSED by a unanimous vote of the Board of Supervisors members present this day of January 21, 2020.*

  
CANDACE ANDERSEN  
Chair,  
District II Supervisor

  
JOHN GIOIA  
District I Supervisor

  
DIANE BURGIS  
District III Supervisor

  
KAREN MITCHOFF  
District IV Supervisor

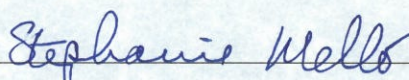
  
FEDERAL D. GLOVER  
District V Supervisor



I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown:

ATTESTED: January 21, 2020

DAVID TWA, Clerk of the Board of Supervisors and County Administrator

By , Deputy