

FAMILY AND HUMAN SERVICES COMMITTEE

RECORD OF ACTION FOR
May 30, 2018

Supervisor Candace Andersen, Chair
Supervisor John Gioia, Vice Chair

Present: Candace Andersen, Chair
John Gioia, Vice Chair

Staff Present: Julie DiMaggio Enea, Staff, County Administrator's Office

Attendees: Gabriel Lemus, DCD
Kristen Lackey, DCD
Daniel Davis, DCD
Jaclyn Isip, DCD
Kristin Sherk, DCD
Delia Pedroza, Echo Housing
Wendy Porras, Echo Housing
Hadi Attaran, Lamorinda Spirit Van
Ann Wrixon, CASA
Tiffany Harris, Girls, Inc.
Robyn Kuslits, Rainbow Community Center
Neil Zarchin, Food Bank
Barbara Hunt, St. Vincent de Paul of Contra Costa
Eliza Duggan, CC Senior Legal Services
Stephanie Medley, RYSE
Eric Whitney, CCC Health, Housing, Homeless Svcs

1. Introductions

Chair Andersen convened the meeting at 9:32 a.m. and self introductions were made around the room.

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

None of the attendees requested to speak during the public comment period.

3. RECEIVE and APPROVE the draft Record of Action for the April 23, 2018 Family & Human Services Committee meeting.

The Committee approved the record of action for the April 23rd meeting as presented.

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

4. CONSIDER recommending to the Board of Supervisors the appointment of Steve Van Wart to the Member At-Large 2 seat and Barbara Hockett to the Member At-Large 4 seat on the Managed Care Commission, as recommended by the Commission.

The Committee approved the nominations of Steve Van Wart to the Member at Large #2 seat and Barbara Hockett to the Member at Large #4 seat on the Management Care Commission and directed staff to forward the Committee's recommendation to the Board of Supervisors.

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

5. CONSIDER approving the staff recommendations for FY 2018-19 Community Development Block Grant Public Service and Emergency Solutions projects, and directing the Department of Conservation and Development to prepare a staff report, inclusive of the other CDBG categories, for Board of Supervisors consideration.

Gabriel Lemus of the Conservation and Development Department presented the staff report and clarified that the FY 2018/19 recommendations relate to Year 2 of the three-year CDBG funding cycle.

None of the meeting attendees requested to speak on the recommendations.

The Committee approved the staff recommendations and directed DCD to prepare a report for Board consideration on June 26, 2018 that combines these Family & Human Services Committee recommendations with any Finance Committee recommendations on the Economic Development & Infrastructure/Public Facilities categories.

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

6. The next meeting is currently scheduled for June 25, 2018.
7. Adjourn

Chair Andersen adjourned the meeting at 9:44 a.m.



Contra Costa County Board of Supervisors

Subcommittee Report

FAMILY AND HUMAN SERVICES COMMITTEE

3.

Meeting Date: 05/30/2018

Subject: RECORD OF ACTION FOR THE APRIL 23, 2018 F&HS MEETING

Submitted For: David Twa, County Administrator

Department: County Administrator

Referral No.: N/A

Referral Name: N/A

Presenter: Julie DiMaggio Enea

Contact: Julie DiMaggio Enea (925)
335-1077

Referral History:

County Ordinance requires that each County body keep a record of its meetings. Though the record need not be verbatim, it must accurately reflect the agenda and the decisions made in the meeting.

Referral Update:

Attached is the draft Record of Action for the April 23, 2018 Family & Human Services Committee meeting.

Recommendation(s)/Next Step(s):

RECEIVE and APPROVE the draft Record of Action for the April 23, 2018 Family & Human Services Committee meeting.

Fiscal Impact (if any):

None.

Attachments

DRAFT F&HS Record of Action 4-23-18

Minutes Attachments

No file(s) attached.

DRAFT



FAMILY AND HUMAN SERVICES COMMITTEE

RECORD OF ACTION FOR
April 23, 2018

Supervisor Candace Andersen, Chair
Supervisor John Gioia, Vice Chair

Present: Candace Andersen, Chair
John Gioia, Vice Chair

Staff Present: Enid Mendoza, Senior Deputy County Administrator

Attendees: Susan Jeong
Warren Hayes, HSD Behavioral Health
Genoveva Zesati
Cathy Roof
Oscar Dominguez
Gina Del Carlo, EHSD
George Carter, EHSD
Maureen Nelson, EHSD
Patience Ofodu, EHSD
Jason Cox
Donna Van Wert, EHSD
Kathy Gallagher, EHS Director
Jeff Shoji, EHSD

1. Introductions
2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

No members of the public asked to speak under public comment.

3. RECOMMEND to the Board of Supervisors the re-appointments of Keegan Duncan to the Consumer Seat of Any Age - Seat 4, and Joe Juarez to the Consumer Under 60 - Seat 2 on the In-Home Supportive Services Public Authority Advisory Committee, as recommended by the Authority.

The Committee accepted the recommendation and directed staff to forward to the Board of Supervisors for approval.

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

4. RECOMMEND to the Board of Supervisors the re-appointments of Stacie Cooper-Roundtree to Child Care Provider 4 – East County, Carolyn Johnson to Public Agency 1 – West County, Edirle Menezes to Public Agency 2 – Central South County, Doug Rowe to Public Agency 4 – East County, Cindy Molander to Community – Central/South County, and Cathy Roof to Discretionary 3 – Central/South County seats on the Local Planning and Advisory Council for Early Care and Education, as recommended by the County Office of Education.

The Committee accepted the recommendation and directed staff to forward to the Board of Supervisors for approval

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

5. ACCEPT the report from the Health Services Department Behavioral Health Division on the California auditor's report on state oversight of Mental Health Services Act funds and DIRECT staff to forward the report to the Board of Supervisors for their information.

The Committee accepted the report and directed staff to revise the report with additional information before forwarding to the Board of Supervisors for discussion in May. The Committee directed the Department to work with Committee staff to include the following in the report: clarity on if any unspent MHSA funds will be subject to reversion, historic revenue and reserve levels, and the potential impacts of the No Place Like Home Program.

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

6. ACCEPT the report from the Employment and Human Services Department on the Workforce Development Board and Workforce Innovation and Opportunity Act updates and DIRECT staff to forward it to the Board of Supervisors for their information.

The Committee accepted the report and directed staff to return to the Committee in August 2018 with updated fiscal information and to convert this to a biennial report out to the Committee moving forward. Speakers: Kathy Gallagher, Donna Van Wert, and Jason Cox.

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

7. The next meeting date is to be determined.

8. Adjourn

For Additional Information Contact:

Enid Mendoza, Committee Staff
Phone (925) 335-1039, Fax (925) 646-1353
enid.mendoza@cao.cccounty.us



Contra Costa County Board of Supervisors

Subcommittee Report

FAMILY AND HUMAN SERVICES COMMITTEE

4.

Meeting Date: 05/30/2018
Subject: RECOMMENDATIONS FOR APPOINTMENT TO THE
MANAGED CARE COMMISSION
Submitted For: Anna Roth, Health Services Director
Department: Health Services
Referral No.: N/A
Referral Name: APPOINTMENTS TO ADVISORY BODIES
Presenter: N/A **Contact:** Julie DiMaggio Enea (925)
335-1077

Referral History:

On December 13, 2011, the Board of Supervisors adopted Resolution No. 2011/497 adopting policy governing appointments to boards, committees, and commissions that are advisory to the Board of Supervisors. Included in this resolution was a requirement that applications for at large/countywide seats be reviewed by a Board of Supervisors committee.

The Managed Care Commission (MCC) was established in May 1995 and replaced the Contra Costa Health Plan Advisory Board and the Medi-Cal Advisory Planning Commission. The purpose of the MCC is to make recommendations to the Board of Supervisors, Health Services Director and Chief Executive Officer of the Contra Costa Health Plan (CCHP) on operational objectives, policies and procedures as well as revised service, product development, marketing, and data-gathering priorities. Additionally, the MCC assures effectiveness, quality, efficiency, access, and acceptability of CCHP services by ongoing as well as periodic formal reviews of Management Information System data.

The MCC consists of 15 seats: 9 At-Large, 4 subscriber, and 2 provider seats. Each seat has a fixed three-year term. As recommended by the Phase III of Triennial Advisory Body Review and approved by the Board of Supervisors at its December 5, 2017 meeting, the MCC is in the process of revising its bylaws to add one additional seat for a Medicare subscriber for a senior or person with disabilities as this is required by the National Committee for Quality Assurance. In addition, the MCC is also broadening the title of "medical provider" to include Nurse Practitioners, Physician's Assistants and Optometrists.

Referral Update:

There are currently 7 seats filled in the MCC, 4 expired appointments pending reappointment, 1 pending appointment, and 3 vacant seats without pending candidates. These vacant seats include: Commercial Subscriber, Representative for Medically Indigent Health Care Needs, Physician, and Member-At-Large seats 1, 3, 4, and 8. The current membership is as follows:

Seat Title	Term Expiration Date	Current Incumbent	Incumbent Supervisor District	No. of Meetings Attended Since Appointment Date	Total No. of Meetings Held Since Appointment	Total No. of Absences Allowable in Bylaws
Medi-Cal Subscriber	8/31/2018	Tamara Mello	IV	10	14	3*
Medicare Subscriber	8/31/2018	Ella Jones	I	9	10	3*
Commercial Subscriber		VACANT				3*
Representative for Medically Indigent Health Care Needs		VACANT				3*
Physician, non-contracting		VACANT				3*
Other Provider, non-contracting	8/31/2018	Joan Lautenberger	II	13	14	3*
At-Large 1	8/31/2019	Frances Trant	V	2	2	3*
At-Large 2		VACANT				3*
At-Large 3		VACANT				3*
At-Large 4		VACANT				3*
At-Large 5	8/31/2018	Jeffrey Kalin	IV	12	14	3*
At-Large 6	8/31/2018	Henry Tyson	IV	13	14	3*
At-Large 7	8/31/2018	Debra Shorter-Jones	I	4	8	3*
At-Large 8		VACANT				3*
At-Large 9	8/31/2018	Andi Li	II	12	14	3*

* In a rolling 12-month period

Recommendation(s)/Next Step(s):

CONSIDER recommending to the Board of Supervisors the appointment of Steve Van Wart to the Member At-Large 2 seat and Barbara Hockett to the Member At-Large 4 seat on the Managed Care Commission, as recommended by the Commission.

Fiscal Impact (if any):

There is no fiscal impact.

Attachments

Memo Appt Request Steve Van Wart

Candidate Application Steve Van Wart Managed Care Comm

Memo Appt Request Barbara Hockett

Candidate Application Barbara Hockett Managed Care Comm

Minutes Attachments

No file(s) attached.

PATRICIA TANQUARY, MPH, PhD
Chief Executive Officer

GERALD BOURNE, MD
Medical Director



A Culture of Caring

ADMINISTRATION

595 Center Avenue, Suite 100
Martinez, California 94553
Main Number: 925-313-6000
Member Call Center: 877-661-6230
Provider Call Center: 877-800-7423

Se Habla Español

Date: April 20, 2018

To: Family and Human Services Committee, Contra Costa Board of Supervisors
Susan Smith, County Administrator's Office

From: Deboran Everist, Staff contact for Managed Care Commission

RE: MANAGED CARE COMMISSION – APPOINTMENT

The Managed Care Commission (MCC), in its continued efforts to recommend commissioners that are able to articulate concerns of health care recipients as well as represent the diverse population within our community, hereby makes the following recommendation for appointment to the MCC.

<u>NOMINEE</u>	<u>SEAT</u>	<u>TERM EXPIRATION</u>
Steve Van Wart 802 Tunbridge Road Danville, CA 94526	Member-at-Large 2	Seat Term expires 8/31/2018 Three years

Barbara resides in Alamo and Steve resides in Danville. Our other commissioners reside:

Member-at-Large 1	Pittsburg	Member-at-Large 8	Walnut Creek
Member-at-Large 3	San Ramon	Member-at-Large 9	San Ramon
Member-at-Large 4	Alamo	Medicare Subscriber	San Pablo
Member-at-Large 5	Pleasant Hill	Other Provider	Lafayette
Member-at-Large 6	Walnut Creek	Medi-Cal Subscriber	Pleasant Hill
Member-at-Large 7	Richmond		

There were no other applications received for open commission seats at this time.

Steve's application is attached. The MCC By-Laws, Article III: MEMBERSHIP states that (E.) The term of office is for three years.

The Managed Care Commission supports this recommendation with a unanimous vote at the March 28, 2018 meeting and hopes to announce this appointment at their May 16, 2018 meeting. My contact information is:

Phone: 925-313-6035
Email: Deboran.Everist@hsd.cccounty.us

Thank you in advance for your kind consideration in this matter.





Contra
Costa
County

For Office Use Only
Date Received:

For Reviewers Use Only:
Accepted Rejected

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

MAIL OR DELIVER TO:

Contra Costa County
CLERK OF THE BOARD
651 Pine Street, Rm. 106
Martinez, California 94553-1292

PLEASE TYPE OR PRINT IN INK

(Each Position Requires a Separate Application)

BOARD, COMMITTEE OR COMMISSION NAME AND SEAT TITLE YOU ARE APPLYING FOR:

Managed Care Commission

Member-At-Large Seat #2

PRINT EXACT NAME OF BOARD, COMMITTEE, OR COMMISSION

PRINT EXACT SEAT NAME (if applicable)

1. Name: VAN WART TAAR STEPHEN
(Last Name) (First Name) (Middle Name)

2. Address: [REDACTED] DANVILLE CA 94526
(No.) (Street) (Apt.) (City) (State) (Zip Code)

3. Phones: [REDACTED]
(Home No.) (Work No.) (Cell No.)

4. Email Address: [REDACTED]

5. **EDUCATION:** Check appropriate box if you possess one of the following:

High School Diploma ☐ G.E.D. Certificate ☐ California High School Proficiency Certificate ☐

Give Highest Grade or Educational Level Achieved BA

Names of colleges / universities attended	Course of Study / Major	Degree Awarded	Units Completed		Degree Type	Date Degree Awarded
			Semester	Quarter		
A) <u>UNIVERSITY OF KANSAS</u>	<u>ECONOMICS</u>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			<u>BA</u>	<u>6/76</u>
B) <u>[REDACTED]</u>	<u>[REDACTED]</u>	Yes <input type="checkbox"/> No <input type="checkbox"/>				
C) <u>[REDACTED]</u>	<u>[REDACTED]</u>	Yes <input type="checkbox"/> No <input type="checkbox"/>				
D) Other schools / training completed:	Course Studied	Hours Completed	Certificate Awarded:			
<u>VILLANOVA UNIVERSITY</u>	<u>SIX SIGMA</u>	<u>60</u>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			

THIS FORM IS A PUBLIC DOCUMENT

6. PLEASE FILL OUT THE FOLLOWING SECTION COMPLETELY. List experience that relates to the qualifications needed to serve on the local appointive body. Begin with your most recent experience. A resume or other supporting documentation may be attached but it may not be used as a substitute for completing this section.

<p>A) Dates (Month, Day, Year) From <u>7/16</u> To <u>6/17</u> Total: Yrs. <u>1</u> Mos. <u>4</u> Hrs. per week <u> </u>. Volunteer <input checked="" type="checkbox"/></p>	<p>Title <u>CHAIRMAN</u> Employer's Name and Address <u>EAST BAY LEADERSHIP COUNCIL</u> <u>1615 BURNING ST #324</u> <u>WALNUT CREEK, CA</u></p>	<p>Duties Performed <u>OVERSHEW ALL ACTIVITIES OF THE EAST BAY LEADERSHIP COUNCIL.</u></p>
<p>B) Dates (Month, Day, Year) From <u>4/09</u> To <u>6/16</u> Total: Yrs. <u>7</u> Mos. <u>2</u> Hrs. per week <u> </u>. Volunteer <input checked="" type="checkbox"/></p>	<p>Title <u>CO-CHAIR EPILEPSY TASK FORCE</u> Employer's Name and Address <u>EAST BAY LEADERSHIP COUNCIL</u></p>	<p>Duties Performed <u>PLANNED MONTHLY MEETINGS AND ORGANIZED HEALTH CARE ADVOCACY FOR THE EAST BAY LEADERSHIP COUNCIL</u></p>
<p>C) Dates (Month, Day, Year) From <u>12/12</u> To <u>Present</u> Total: Yrs. <u>6</u> Mos. <u>2</u> Hrs. per week <u>40</u>. Volunteer <input type="checkbox"/></p>	<p>Title <u>OWNER</u> Employer's Name and Address <u>TUNBRIDGE ASSOC.</u> <u>802 TUNBRIDGE RD</u> <u>DAVILLS, CA 94526</u></p>	<p>Duties Performed <u>BROAD-BASED HEALTH CARE CONSULTING ENGAGEMENTS. (SEE RESUME ATTACHED)</u></p>
<p>D) Dates (Month, Day, Year) From <u>7/10</u> To <u>12/12</u> Total: Yrs. <u>2</u> Mos. <u>5</u> Hrs. per week <u>40</u>. Volunteer <input type="checkbox"/></p>	<p>Title <u>VP EXHIBITS-FINANCES</u> Employer's Name and Address <u>CHOICE ADMINISTRATORS</u> <u>721 S. PARKER</u> <u>ORANGE, CA 92668</u></p>	<p>Duties Performed <u>CONSULTED WITH STATES TO IMPLEMENT THE ACA. (SEE RESUME ATTACHED)</u></p>

7. How did you learn about this vacancy?

☐ CCC Homepage ☐ Walk-In ☐ Newspaper Advertisement ☐ District Supervisor ☒ Other **CCRP Employee**

8. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors? (Please see Board Resolution no. 2011/55, attached): No ☒ Yes ☐

If Yes, please identify the nature of the relationship:

9. Do you have any financial relationships with the County such as grants, contracts, or other economic relations?

No ☒ Yes ☐

If Yes, please identify the nature of the relationship:

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publically accessible. I understand and agree that misstatements / omissions of material fact may cause forfeiture of my rights to serve on a Board, Committee, or Commission in Contra Costa County.

Sign Name



Date:

2/15/18

Important Information

1. This application is a public document and is subject to the California Public Records Act (CA Gov. Code §6250-6270).
2. Send the completed paper application to the Office of the Clerk of the Board at: **651 Pine Street, Room 106, Martinez, CA 94553.**
3. A résumé or other relevant information may be submitted with this application.
4. All members are required to take the following training: 1) The Brown Act, 2) The Better Government Ordinance, and 3) Ethics Training.
5. Members of boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.
6. Advisory body meetings may be held in various locations and some locations may not be accessible by public transportation.
7. Meeting dates and times are subject to change and may occur up to two days per month.
8. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.

THIS FORM IS A PUBLIC DOCUMENT

**THE BOARD OF SUPERVISORS OF CONTRA COSTA COUNTY, CALIFORNIA and for
Special Districts, Agencies and Authorities Governed by the Board Adopted Resolution
no. 2011/55 on 2/08/2011 as follows:**

IN THE MATTER OF ADOPTING A POLICY MAKING FAMILY MEMBERS OF THE BOARD OF SUPERVISORS INELIGIBLE FOR APPOINTMENT TO BOARDS, COMMITTEES OR COMMISSIONS FOR WHICH THE BOARD OF SUPERVISORS IS THE APPOINTING AUTHORITY

WHEREAS the Board of Supervisors wishes to avoid the reality or appearance of improper influence or favoritism;

NOW, THEREFORE, BE IT RESOLVED THAT the following policy is hereby adopted:

I. SCOPE: This policy applies to appointments to any seats on boards, committees or commissions for which the Contra Costa County Board of Supervisors is the appointing authority.

II. POLICY: A person will not be eligible for appointment if he/she is related to a Board of Supervisors' Member in any of the following relationships:

1. Mother, father, son, and daughter;
2. Brother, sister, grandmother, grandfather, grandson, and granddaughter;
3. Great-grandfather, great-grandmother, aunt, uncle, nephew, niece, great-grandson, and great-granddaughter;
4. First cousin;
5. Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
6. Sister-in-law (brother's spouse or spouse's sister), brother-in-law (sister's spouse or spouse's brother), spouse's grandmother, spouse's grandfather, spouse's granddaughter, and spouse's grandson;
7. Registered domestic partner, pursuant to California Family Code section 297.
8. The relatives, as defined in 5 and 6 above, for a registered domestic partner.
9. Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Isaac Stephen Van Wart

[REDACTED]
Danville, CA 94526
[REDACTED]

OVERVIEW:

Highly effective executive with a broad background in health insurance, finance, and sales. A proven leader, innovator, and consultant to states, health plans, ancillary providers, and employers on policy issues, public and private exchange development, cost-saving and revenue enhancement strategies, and unique distribution and benefit acquisition strategies. Engagements involve a wide array of topics including policy analysis, exchange development, proprietary network development, strategic sales, and product development/enhancement strategies.

EDUCATION:

University of Washington, Seattle, WA
B.A., Economics and Communications

Villanova University, Villanova, PA
Six Sigma Green Belt

SKILLS:

Strategic Planning and Analysis
Business Intelligence
Policy Analysis
Organizational Design and Analysis

Product Development and Enhancement
Distribution Strategy and Implementation
Public Sector Procurement

EXPERIENCE:

Tunbridge Associates

2012 - Present

Owner

- Immediate Past Chairman of the East Bay Leadership Council. EBLC has over 300-member businesses and is a political advocacy organization whose mission is creating economic growth and improving quality of life in the East Bay. We work with all federal, state, regional and local elected officials to advocate on issues of Health, Land Use, Transportation, Water, Manufacturing and Education. An example of personal work:
 - Analyzed and advised local Assembly Members on MSO Tax proposal.
- Tunbridge Associates was engaged by a large local retailer to analyze the financial impact of underfunding hospitals in Alameda and Contra Costa Counties and develop policy recommendations for solutions.
- Currently serving on the Contra Costa Cares task force to secure continued funding for existing patients and expand the scope of the program through private participation. Contra Costa Cares is a program developed in conjunction with the East Bay Leadership Council to cover 10,000 undocumented citizens in Contra Costa County. Initial effort covered 3000 citizens through a public/private partnership that included hospitals, Contra Costa County, and local health centers. Currently working with local organizations to expand funding to enhance benefits and increase participation.

Isaac Stephen Van Wart

Choice Administrators

2010 - 2012

Vice President, Exchange Services, Western United States

- Served on Exchange Small Group Advisory Board for Colorado and helped write the exchange enabling legislation in Missouri. Also worked to develop exchange strategies for Nebraska, Oklahoma, Kansas, Washington, Nevada, and Arizona.
- Worked closely with legislators, regulators, health plans and advocacy groups to help them understand exchanges.
- Promoted Choice Administrators Exchange Solution suite of products.
- Selected as Exchange Administrator in Nevada and Arizona
- Conducted ACA training seminars for over 2000 brokers in 5 states.

United HealthCare

2005 - 2009

Vice President, Public Sector, Washington, Oregon, California

- Joined PacifiCare in 2005 and was responsible for leadership of the Major Accounts Team in Northern California with a book that included over 200,000 members in groups ranging in size from 200 members to 52,000. The Northern California team achieved 130% of the January 2006 net growth target.
- United HealthCare purchased PacifiCare in 2006 and expanded responsibility to include all sales of public sector accounts with 2500 or more eligible employees in Washington, Oregon and California.
- As part of that role, developed and presented CalPERS Health System concept and strategy to CalPERS Board of Directors and senior leadership. The primary goal of the system was to improve control, flexibility, and transparency for the Board and reduce cost and improve access for CalPERS members. Development took 2 years and included a proprietary network solution.

Driver Alliant Insurance Services

2004 - 2005

Vice President, Consultant

- Responsible for growth of the Northern California Public Sector book of business.
- Added 5 new clients and achieved 150% of the 2005 annual goal.

Health Net California

1993 - 2004

Vice President, Sales and Account Management

- From 1993 to 1999 held various sales management positions of increasing responsibility beginning as a Director of Small Group Sales and progressing to Regional Vice President for the Los Angeles/Ventura Region.
- In 2000 took over as Vice President of Northern California Sales & Marketing. In that role oversaw all sales and account management functions for the Northern California Business Unit. The Northern California Business Unit represented over 1 million members and included groups such as CalPERS, University of California, PBGH and the City and County of San Francisco. During this time Home Depot, Autonation and Wal Mart were sold by the Northern California sales team in addition to numerous mid-market and small groups. The Northern California team exceeded all sales, revenue and

Isaac Stephen Van Wart

margin goals from 2000 – 2003 and was the most profitable Business Unit in Health Net Inc. producing over \$100 million in net new revenue in 2003, with a net margin of 8.7%.

- Developed and implemented a joint venture between Kaiser Health Plan and Health Net of California to offer the first multi-plan post-enrollment risk adjusted product in the United States. The product required unique pricing, distribution, and operations and was designed to eliminate selection risk from pricing and reduce premiums for both carriers by 3%-5% overall. Project was conceived and launched within 18 months.
- Reorganized, redeployed, and modified sales incentive plan for the statewide sales force to increase efficiency and reduce distribution cost. Changes resulted in a net reduction of 12 FTE staff and 16% improved production over a 12-month period.

COMMUNITY SERVICE:

American Cancer Society, Chairman, Community Leadership Council, 2014 – 2016

East Bay Leadership Council, Chairman, 2016 - 2017

East Bay Leadership Council, Vice President, Economic Development and Jobs, 2013 - 2015

East Bay Leadership Council, Health Care Task Force, Co-Chair, 2009 - 2016

East Bay Leadership Council, Board Member, 2008 - Present

Contra Costa Community College District, Measure A Oversight Committee, 2008 - 2012

Diablo Valley College Foundation, Chairman, 2002 - 2007

College of the Canyons Foundation, Vice Chairman, 1997 – 2000

PERSONAL:

Have lived in Danville for 18 years; Married with 2 children - 18 and 16.

PATRICIA TANQUARY, MPH, PhD
Chief Executive Officer

GERALD BOURNE, MD
Medical Director



A Culture of Caring

ADMINISTRATION

595 Center Avenue, Suite 100
Martinez, California 94553
Main Number: 925-313-6000
Member Call Center: 877-661-6230
Provider Call Center: 877-800-7423

Se Habla Español

Date: April 20, 2018

To: Family and Human Services Committee, Contra Costa Board of Supervisors
Susan Smith, County Administrator's Office

From: Deboran Everist, Staff contact for Managed Care Commission

RE: MANAGED CARE COMMISSION – APPOINTMENT

The Managed Care Commission (MCC), in its continued efforts to recommend commissioners that are able to articulate concerns of health care recipients as well as represent the diverse population within our community, hereby makes the following recommendation for appointment to the MCC.

<u>NOMINEE</u>	<u>SEAT</u>	<u>TERM EXPIRATION</u>
Barbara Hockett [REDACTED] Alamo, CA 94507	Member-at-Large 4	Three years Vacant since expiration on 8/31/2016

Barbara resides in Alamo. Our other commissioners reside:

Member-at-Large 1	Pittsburg	Member-at-Large 8	Walnut Creek
Member-at-Large 3	San Ramon	Member-at-Large 9	San Ramon
Member-at-Large 5	Pleasant Hill	Medicare Subscriber	San Pablo
Member-at-Large 6	Walnut Creek	Other Provider	Lafayette
Member-at-Large 7	Richmond	Medi-Cal Subscriber	Pleasant Hill

There were no other applications received for open commission seats at this time.

Barbara's application is attached. The MCC By-Laws, Article III: MEMBERSHIP states that (E.) The term of office is for three years.

The Managed Care Commission supports this recommendation with a unanimous vote at the March 28, 2018 meeting and hopes to announce this appointment at their May 16, 2018 meeting. My contact information is:

Phone: 925-313-6035
Email: Deboran.Everist@hsd.cccounty.us

Thank you in advance for your kind consideration in this matter.





Contra
Costa
County

RECEIVED

JAN 31 2015

CLERK BOARD OF SUPERVISORS
CONTRA COSTA CO

For Office Use Only

Date Received:

For Reviewers Use Only:

Accepted

Rejected

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

MAIL OR DELIVER TO:

Contra Costa County
CLERK OF THE BOARD
651 Pine Street, Rm. 106
Martinez, California 94553-1292
PLEASE TYPE OR PRINT IN INK
(Each Position Requires a Separate Application)

BOARD, COMMITTEE OR COMMISSION NAME AND SEAT TITLE YOU ARE APPLYING FOR:

Managed Care Commission

Member-At-Large Seat #4

PRINT EXACT NAME OF BOARD, COMMITTEE, OR COMMISSION

PRINT EXACT SEAT NAME (if applicable)

1. **Name:** Hockett Barbara Dean
(Last Name) (First Name) (Middle Name)

2. **Address:** [REDACTED] Alamo, CA 94507
(No.) (Street) (Apt.) (City) (State) (Zip Code)

3. **Phones:** [REDACTED]
(Home No.) (Work No.) (Cell No.)

4. **Email Address:** [REDACTED]

5. EDUCATION: Check appropriate box if you possess one of the following:

High School Diploma ☐ G.E.D. Certificate ☐ California High School Proficiency Certificate ☐

Give Highest Grade or Educational Level Achieved MS, Ed.

Names of colleges / universities attended	Course of Study / Major	Degree Awarded	Units Completed		Degree Type	Date Degree Awarded
			Semester	Quarter		
A) CSU East Bay	Education	Yes No <input checked="" type="checkbox"/> <input type="checkbox"/>		58	MS, Ed.	1978
B) San Jose State University	Nursing	Yes No <input checked="" type="checkbox"/> <input type="checkbox"/>	147.5		BSN	1976
C) Diablo Valley College	General Education	Yes No <input checked="" type="checkbox"/> <input type="checkbox"/>	36		AA	1969
D) Other schools / training completed:	Course Studied	Hours Completed	Certificate Awarded: Yes No <input type="checkbox"/> <input type="checkbox"/>			

6. PLEASE FILL OUT THE FOLLOWING SECTION COMPLETELY. List experience that relates to the qualifications needed to serve on the local appointive body. Begin with your most recent experience. A resume or other supporting documentation may be attached but it may not be used as a substitute for completing this section.

<p>A) Dates (Month, Day, Year)</p> <p>From To</p> <p>4/1/2014 present</p> <p>Total: Yrs. Mos.</p> <p>4</p> <p>Hrs. per week 40 . Volunteer <input type="checkbox"/></p>	<p>Title</p> <p>Faculty</p> <p>Employer's Name and Address</p> <p>Cal State University East Bay 25800 Carlos Bee Blvd. Hayward, CA 94542</p>	<p>Duties Performed</p> <p>Instructor for Community Health Nursing. Negotiate partnerships to enhance the clinical experience of students while introducing them to community based organizations that help support their clients living in their homes.</p>
<p>B) Dates (Month, Day, Year)</p> <p>From To</p> <p>8/10/2004 8/5/2014</p> <p>Total: Yrs. Mos.</p> <p>10</p> <p>Hrs. per week 40 . Volunteer <input type="checkbox"/></p>	<p>Title</p> <p>Care Transitions Nurse</p> <p>Employer's Name and Address</p> <p>John Muir Physician Network 1340 Oak Treat Court Walnut Creek, CA 94597</p>	<p>Duties Performed</p> <p>Assessed patients in their home post discharge from acute care. Did medication reconciliation, assessed for risks and provided resources through community based organizations to keep them safe in their home. Provided follow-up for two weeks to determine their success and the need for further interventions.</p>
<p>C) Dates (Month, Day, Year)</p> <p>From To</p> <p>1/2/2003 12/30/2004</p> <p>Total: Yrs. Mos.</p> <p>1</p> <p>Hrs. per week 40 . Volunteer <input type="checkbox"/></p>	<p>Title</p> <p>Consultant</p> <p>Employer's Name and Address</p> <p>Health Net 2115 Fourth Street Berkeley, CA</p>	<p>Duties Performed</p> <p>Reviewed medical records for severity of illness and intensity of service to determine medical necessity in acute care hospitals in the San Francisco Bay Area.</p>
<p>D) Dates (Month, Day, Year)</p> <p>From To</p> <p>1/2/2002 1/2/2003</p> <p>Total: Yrs. Mos.</p> <p>1</p> <p>Hrs. per week 40 . Volunteer <input type="checkbox"/></p>	<p>Title</p> <p>Director of Nursing</p> <p>Employer's Name and Address</p> <p>Smith Ranch Care Center 1550 Silveira Pkwy San Rafael, CA 94903</p>	<p>Duties Performed</p> <p>Managed staff and patient care in a skilled nursing facility. Reviewed and audited medical records to maintain DHS standards for survey. Provided patient care, hired and evaluated nursing staff.</p>

7. How did you learn about this vacancy?

☐ CCC Homepage ☐ Walk-In ☐ Newspaper Advertisement ☐ District Supervisor ☒ Other Patricia Tanquary

8. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors? (Please see Board Resolution no. 2011/55, attached): No ☒ Yes ☐

If Yes, please identify the nature of the relationship:

9. Do you have any financial relationships with the County such as grants, contracts, or other economic relations?

No ☒ Yes ☐

If Yes, please identify the nature of the relationship:

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publically accessible. I understand and agree that misstatements / omissions of material fact may cause forfeiture of my rights to serve on a Board, Committee, or Commission in Contra Costa County.

Sign Name:

[REDACTED]

Date:

1/25/18

Important Information

1. This application is a public document and is subject to the California Public Records Act (CA Gov. Code §6250-6270).
2. Send the completed paper application to the Office of the Clerk of the Board at: **651 Pine Street, Room 106, Martinez, CA 94553.**
3. A résumé or other relevant information may be submitted with this application.
4. All members are required to take the following training: 1) The Brown Act, 2) The Better Government Ordinance, and 3) Ethics Training.
5. Members of boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.
6. Advisory body meetings may be held in various locations and some locations may not be accessible by public transportation.
7. Meeting dates and times are subject to change and may occur up to two days per month.
8. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.

BARBARA HOCKETT RN, MS, Ed.

Alamo, California 94507

QUALIFICATIONS:

Leadership in public sector meetings, public hearings, and community workshops
Development of partnerships with government, education and industry
Excellent negotiation skills in management and labor union contracts
Expertise in healthcare delivery systems and cost saving methods for care providers
Understanding of Community College Contract Education and Community Education

EXPERIENCE:

John Muir Physician Network
Care Transition Intervention Nurse 8/2004-1/2014
1450 Treat Boulevard
Walnut Creek, CA 94596

Developed appropriate discharge plans for patients in Skilled Nursing Facilities and Acute Care hospitals with Discharge Planners. Negotiated insurance reimbursement for clients discharged to Skilled Nursing Facilities with special needs. Exceeded projected goals to decrease bed days and reduce length of stay. Wrote and implemented the Work Plan in response to a San Francisco Healthcare Foundation grant for Care Transitions Interventions. Implemented the CTI program and reduced hospital readmissions by 50%. Care Transition program curriculum was developed for Community Health Nursing at CSU East Bay.

Solano Community College – 2007 – present
Director – Bay Area Consortium for Clean Water Education - present
4000 Suisun Valley Road
Fairfield, CA

A Plant Operator partnership was developed with Solano College to provide education at industry sites in the Bay Area. Partnerships with 20 Water/Wastewater Districts were formed to financially support a Plant Operator certificate program through Contract Education at industry sites in the Bay Area. Continued to evaluate the program and recently negotiated an agreement with Gavilan College to offer their Water Resource Management program at industry sites at no cost through Community Education.

CSU East Bay
Concord, Campus
Faculty 2014 – Present
4700 Ygnacio Valley Rd
Concord, CA

Assessed and selected patients for student home visits with Meals on Wheels for the Community Health Nursing course. Support the research and direction for the Community Health Practicum and

shared the outcomes and student developed community health resources with John Muir Health. Work with Meals on Wheels clients and their Fall Prevention program to provide student home visits and implement community based interventions for better client outcomes. Utilized Head Start for student experience in teaching pre-school children and their families health concepts.

**Health Net
Medical Management Consultant 2003-2004
155 Grand Avenue
Oakland, CA 94612**

Provided utilization management and clinical assessments on Participating Provider Groups (PPGs) clients at onsite facilities to evaluate clinical practices and determine medical necessity. Worked with the Regional Medical Director and meeting with the PPG and health care facilities, the appropriate levels of care were being provided and the length of stay continued to remain low. Emergency Department admissions were evaluated to determine medical necessity. Provided concurrent review on Health Net clients using InterQual criteria and entered documentation in the Case Management Program computer database.

**Smith Ranch Care Center – Ocadian Care Center
Director of Nursing 2002 - 2003
1550 Silveira Parkway
San Rafael, CA 94903**

Managed an Assisted Living Community and Directed the Quality Assurance program driven by the MDS using the Nursing Home Quality Initiative produced by the Center for Health Systems Research and Analysis. Represented Nursing at the Kaiser Rehabilitation Meeting where FEMS was used to predict length of stay for our Rehab Department. The facility received their first successful annual Department of Health Service Survey.

**Manor Care Health Services,
Director of Nursing 2001 - 2002
1975 Tice Valley Blvd.
Walnut Creek, CA**

Patients with Medicare, Managed Care and Long Term Care were supervised in the delivery of nursing care. I recruited and retained all required levels of nursing professionals. Direct nursing care including medication administration, wound care for surgical wounds, vascular and pressure ulcers was provided. IV fluids for hydration and antibiotic therapy using PICC lines and peripheral sites were given. Assessed residents in multiple system failure and provided nursing interventions as appropriate.

**Regent Assisted Living, Inc.
Regional Health Services Director 1999 - 2001
121 SW Morrison, Suite 1000
Portland, OR**

Provide education and quality management for fifteen Assisted Living/Alzheimer's Communities in California and Oregon. All California properties had deficiency free annual surveys. Implemented CNA and Resident Assistant education program to satisfy the requirements for the Romero Bill. Negotiated and implementation of a national pharmacy contract.

**SunBridge Healthcare Group
Regional Analyst 1998 - 1999
101 Sun Avenue NE
Albuquerque, NM**

Provide financial consulting services to Skilled Nursing Facilities and education on the Prospective Payment System to Administrators, Regional Managers, facility staff and physicians. Provided education and oversight to the Case Manager, Admissions Coordinator and the MDS process to ensure the interdisciplinary team accurately carried out corporate programs.

**Central Contra Costa Sanitary District – Board Member
Elected 1992 - 2012
5019 Imhoff Place
Martinez, CA**

Set policy to ensure a fiscally responsible budget and a well-managed District. Oversee public hearings on changes to District policy and projects that affect the community. Provide policy decisions for the District including rate setting. Chair the Capital Projects and Recycled Water committees. Serve as Board representative to the Cities of Alamo, Danville, San Ramon and the unincorporated area of Contra Costa County. Founded the successful Pharmaceutical Drop Off program in 12 Cities and developed the Plant Operator Certification program with Solano Community College and 22 Water/Wastewater industry partners.

**Nob Hill Healthcare Center
Director of Education 1996 – 1998
San Francisco, CA.**

Provided mandatory federal and state education programs and continuing education for Certified Nursing Assistants and licensed staff. Orientation included Physical Assessment, MDS, RAI, and hospital systems documentation. Cost controls were implemented under Kaiser, Veterans and Chinese Hospital Managed Care contracts. San Francisco City College provided CNA education using our facility for LVN and CNA student clinical placement.

**Regional Health Occupations Resource Center - Bay Region
Director - 1991 - 1994 State Grant Funded
Chabot College, Hayward, CA**

The State of California Department of Health Services and the Community College Chancellors Office established the Regional Health Occupations Resource Center at Chabot College. The Center served as a hub for healthcare planning and the development of partnerships with the healthcare industry and Community Colleges. Worked with Kaiser Permanente Medical Centers, and the Hospital Council of Northern California to develop and fund entry-level health education programs. Brought government, education, business, and community based organizations together in a collaborative effort to improve and expand health occupation programs in the bay area.

Valley Memorial Hospital
Director of Education - 1990 - 1991
Livermore, CA.

Developed continuing education programs for hospital staff and surrounding community using a multidisciplinary approach. Marketed education programs and developed a revenue-producing department. Planned and offered education courses targeted toward a successful Joint Commission on Accreditation Survey.

Kaiser Regional Medical Center
Director - Utilization Review & Discharge Planning 1989 - 1990
Vallejo, CA.

The Continuity of Care Department provided utilization review and discharge planning for Medicare and Kaiser Patients. Supervised Discharged Planning activities to insure the efficient use of hospital services and coordinated the utilization of outside resources.

Sutter Medical Center
Staff Nurse 1983 - 1989
Oakland, CA.

Staff nurse in Intensive Care, Coronary Care, Orthopedics, Short Stay Surgery and Employee Health. I provided onsite concurrent Utilization Review and Discharge Planning on an Orthopedic/Medical Surgical Unit and the Intensive Care Nursery.

As-Salam International Hospital
Director of Education 1981 - 1983
Cairo, Egypt

Developed and directed the Department of Education with six employees. Managed the library and supplied educational materials to medical residents, interns, ancillary staff and nursing personnel. Case study presentations were designed to reinforce teamwork and an appreciation for cultural differences. Organizational pathways were designed for reception, outpatient and laboratory services. Created Public Health Education materials tailored to meet the needs of the Egyptian population and their culture.

Samuel Merritt University
Faculty 1979 – 1981
Oakland, CA.

Classroom and clinical instruction was provided to freshman and senior nursing students in Medical/Surgical Nursing, Management, Orthopedics and Intensive Care Nursing. Researched and developed the curriculum for the Baccalaureate Nursing Program affiliated with Saint Mary's College in Moraga, CA.

EDUCATION

Master of Science in Education with curriculum option in Health Education
California State University, East Bay
Hayward, CA.

Bachelor of Science in Nursing

San Jose State University

San Jose, CA.

Community Service

East Bay Leadership Council

Water Task Force - member

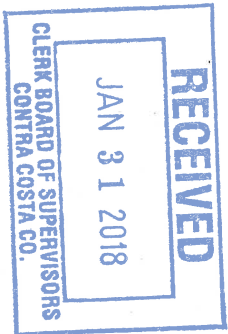
East Bay Leadership Council

Healthcare Task Force - member

Rotary of Alamo

B. Hockett

Holmes, OH
94507



Contra Costa County
Clerk of the Board
651 Pine Street, Rm. 106
Martinez, California 94553-1292



U.S. POSTAGE
\$0.71
FCM LETTER
94507
Date of sale
01/28/18
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Contra Costa County Board of Supervisors

Subcommittee Report

FAMILY AND HUMAN SERVICES COMMITTEE

5.

Meeting Date: 05/30/2018

Subject: Community Development Block Grant Program Recommendations

Submitted For: John Kopchik, Director, Conservation & Development Department

Department: Conservation & Development

Referral No.: 20

Referral Name: Public Service Portion of the Community Development Block Grant (CDBG)

Presenter: Gabriel Lemus, CDBG Program
Manager

Contact: Gabriel Lemus (925)
674-7882

Referral History:

On February 11, 1997, the Board of Supervisors referred to the Family and Human Services Committee (F&HS) the subject of the Public Service Portion of the Community Services Block Grant (CDBG) Program. Therefore, the Department of Conservation and Development reports to F&HS at least annually regarding recommendations for the Public Services category and Emergency Solutions Grant funding allocations.

Referral Update:

Please see the attached report from the Conservation and Development Department.

Recommendation(s)/Next Step(s):

CONSIDER approving the staff recommendations for FY 2018-19 Community Development Block Grant Public Service and Emergency Solutions projects, and directing the Department of Conservation and Development to prepare a staff report, inclusive of the other CDBG categories, for Board of Supervisors consideration.

Fiscal Impact (if any):

Upon approval, grant projects totaling \$769,375 for the Public Services and \$340,595 for the Emergency Solutions categories would be recommended to the Board. Grant project totals are aligned with the Board's adopted guidelines for the allocation of CDBG funding.

Attachments

FY 2018-19 CDBG Allocation Recommendations

Minutes Attachments

No file(s) attached.




**CONTRA COSTA COUNTY
DEPARTMENT OF CONSERVATION AND
DEVELOPMENT**
30 Muir Road
Martinez, CA 94553
Telephone: (925) 674-7882

MEMORANDUM

DATE: May 30, 2018

TO: Family and Human Services Committee
Supervisor Candace Andersen, Chair
Supervisor John Gioia, Vice-Chair

FROM: Gabriel Lemus, CDBG Program Manager 

SUBJECT: FY 2018/19 (2nd Year) Community Development Block Grant (CDBG) Funding
Recommendations – Public Service Category

FY 2018/19 (2nd Year) Emergency Solutions Grant Funding Recommendations

RECOMMENDATIONS

1. **APPROVE** recommendations for FY 2018/19 CDBG Public Service (PS) projects as recommended by staff and/or amended by the Committee.
2. **APPROVE** recommendations for FY 2018/19 Emergency Solutions Grant (ESG) projects as recommended by staff and/or amended by the Committee.
3. **DIRECT** the Department of Conservation and Development to prepare a staff report on the Committee's recommendations. The staff report will be submitted together with funding recommendations for all other CDBG categories and considered by the Board of Supervisors on June 26, 2018 as a "Consent" item.

BACKGROUND

The purpose of this memorandum is to transmit staff recommendations for funding in the PS category for the FY 2018/19 CDBG Program and the FY 2018/19 ESG Program. The proposed funding spreadsheets and project staff reports for both PS and ESG projects are attached.

In October 2013, the Board of Supervisors approved having two separate and distinct funding cycles for the non-housing categories of the CDBG Program and for the ESG Program to align with the five-year

period of the CDBG/ESG Consolidated Plan. The first cycle is a two-year funding cycle for programs/projects in the CDBG PS, economic development, and infrastructure/public facilities categories and for the ESG Program. The second cycle is a three-year funding cycle to conclude the final three years of a five-year Consolidated Plan period. Consequently, in May 2017, the Board approved the allocation of FY 2017/18, FY 2018/19, and FY 2019/20 CDBG and ESG funds. The allocation of FY 2018/19 CDBG and ESG funds was contingent on the availability of funds and the satisfactory accomplishment of contract goals.

Available Funding

On May 1, 2018, the U.S. Department of Housing and Urban Development (HUD) announced the FY 2018/19 CDBG Program entitlement allocations to all CDBG entitlement jurisdictions. The County's FY 2018/19 CDBG entitlement amount is \$4,651,189, which is approximately \$600,000 more than the County received in FY 2017/18.

On November 4, 2014, the Board of Supervisors (Board) adopted funding guidelines for the allocation of CDBG funds that require the County's annual grant be allocated to the following CDBG eligible categories:

Category of Use	Allocation Guidelines CDBG Program	Available Funding
Affordable Housing	45%	\$2,093,035
Public Services	*17%	\$ 790,702
Economic Development	10%	\$ 465,119
Infrastructure/Public Facility	8%	\$ 372,095
Administration	20%	\$ 930,238
Total FY 2018/19 CDBG Grant		\$4,651,189

*As long as the amount does not go over HUD's statutory cap for Public Services

CDBG Program – Public Service Category: Consistent with Board funding guidelines, 17 percent of the County's annual CDBG allocation may be used for PS projects. Consequently, \$790,702 is available to PS projects from the annual allocation. In addition, there is \$7,420 available from completed PS projects. Lastly, \$40,000 is provided from the "Affordable Housing" category to help fund fair housing services. Therefore, a total of **\$838,122** is available for PS projects. A total of 34 renewal applications were received requesting a total of **\$769,375**. Staff recommends all 34 projects be funded at the amounts requested (**Attachment A-1**). Therefore, a total of \$68,747 is available from the PS category to fund projects in other CDBG categories. Staff recommends allocating the \$68,747 to the Infrastructure/Public Facilities (IPF) category. This will ensure that the applications in all the non-housing CDBG categories get their full request, and ensures that all of the available CDBG funds are allocated to eligible projects carried out during FY 2018/19.

ESG Program: The County receives ESG funds on an entitlement bases for use in funding renovation, major rehabilitation, or conversion of buildings for use as emergency shelters for the homeless, provision of essential services for the homeless; emergency shelter operations and related services; and homelessness prevention and rapid re-housing activities. The County will receive a total of **\$368,211** in ESG funding for FY 2018/19, approximately \$3,000 more than FY 2017/18. Seven and a half percent (7.5%) of the grant will be used for administration expenses, resulting in a total of **\$340,595** available

for projects. A total of five renewal applications were received requesting a total of \$337,902. Therefore, there is a total of \$2,693 available to allocate to eligible ESG projects. Given that the ESG regulations do not allow for more than 60 percent going towards shelter-related activities, staff is recommending to allocate the extra \$2,693 to Shelter Inc.'s Rapid Rehousing and Homeless Prevention Program. Staff's detailed recommendations for the use of ESG funds are listed in **Attachment B-1**.

Application Process and Evaluation Criteria:

CDBG Program and ESG Program: For FY 2018/19, currently funded PS and ESG agencies were required to submit an abbreviated "renewal application", including a proposed FY 2018/19 budget, current audit, and confirmation of performance outcomes. This information was used to evaluate an agency's continuing capacity to operate its program during the next fiscal year.

Staff's funding recommendations for FY 2018/19 PS projects are listed in Attachment A-1, and staff's funding recommendations for FY 2018/19 ESG projects are listed in Attachment B-1. The attached staff reports (**Attachments A-2 and B-2**) describe the individual projects and provide information on an agency's performance during the first six to nine months of FY 2017/18. In general, most agencies are performing as proposed and are expected to meet or exceed performance outcomes contained in their CDBG and agreements by the end of the year.

Public Hearing and Transmittal of Recommendations: The Committee's recommendations will be forwarded to the full Board of Supervisors prior to the public hearing that is scheduled for June 26, 2018. Final recommendations must be forwarded to HUD within 60 days of HUD's announcement of the CDBG Program entitlement allocations, or by June 29, 2018, for review to ensure consistency with federal regulations.

cc: Kara Douglas, Assistant Deputy Director, Department of Conservation and Development
John Kopchik, Director, Department of Conservation and Development

CCC Project No.	Applicant	Project Name	Outcome	Contra Costa County			Amount Requested (Other CDBG Jurisdictions)				Total CDBG	Total Budget	% Budget (CDBG)
				Amount Requested	Amount Received In FY 2017/18	County Staff Recommendation for FY 2018/19	Antioch	Concord	Pittsburg	Walnut Creek			
Public Service Projects													
18-01-PS	Bay Area Legal Aid	Tenant Landlord Housing Services Collaborative	Provide landlord/tenant counseling and legal services for 510 landlords/tenants.	\$100,000	\$80,000	\$80,000	\$30,000	\$12,000	\$0	\$0	\$122,000	\$175,535	70%
18-02-PS	Community Housing Development Corporation	Contra Costa County Home Equity Preservation Alliance (HEPA)	Provide foreclosure counseling, education and legal assistance to 80 clients.	\$30,000	\$25,000	\$25,000	\$0	\$0	\$0	\$0	\$25,000	\$160,536	16%
18-03-PS	Community Housing Development Corporation of North Richmond	Multicultural/ Senior Family Center	Provide 350 persons with educational, recreational and nutritional programs at community center.	\$98,291	\$55,000	\$55,000	\$0	\$0	\$0	\$0	\$55,000	\$149,691	37%
18-04-PS	Community Violence Solutions (CVS)	CIC Child sexual assault intervention	Provide forensic interview, case management, advocacy for 70 children and caregivers.	\$15,000	\$15,000	\$15,000	\$5,000	\$0	\$0	\$5,000	\$25,000	\$307,500	8%
18-05-PS	Contra Costa Service Integration Program	Spark Point Contra Costa	Provide services to 200 Urban County residents to assist them in obtaining and maintaining employment, improve their careers.	\$20,000	\$12,000	\$12,000	\$0	\$0	\$0	\$0	\$12,000	\$236,000	5%
18-06-PS	Food Bank of Contra Costa and Solano	Collaborative Food Distribution	Provide food distribution services for 9,300 low-income clients.	\$46,500	\$46,500	\$46,500	\$0	\$10,000	\$0	\$0	\$56,500	\$5,839,958	1%
18-07-PS	Monument Crisis Center	Nutrition/Community Resources for Low Income Seniors/ Adults with Disabilities	Provide wrap-around safety net services for 2,000 low-income clients.	\$20,000	\$15,000	\$15,000	\$0	\$20,000	\$0	\$15,000	\$50,000	\$2,617,100	2%

Community Development Block Grant
Public Services Category
FY 2017/18, 2018/19, and 2019/20

ATTACHMENT A-1

CCC Project No.	Applicant	Project Name	Outcome	Contra Costa County			Amount Requested (Other CDBG Jurisdictions)				Total CDBG	Total Budget	% Budget (CDBG)
				Amount Requested	Amount Received In FY 2017/18	County Staff Recommendation for FY 2018/19	Antioch	Concord	Pittsburg	Walnut Creek			
18-08-PS	New Horizons Career Development Center	Education, Job Training, Life Skills, and Job Placement Services	Provide job training/placement, GED prep, and life skills for 300 clients.	\$25,000	\$25,000	\$25,000	\$0	\$0	\$0	\$0	\$25,000	\$154,000	16%
18-09-PS	Richmond Public Library	Words on Wheels	Provide Mobile Library services to serve 125 seniors living in areas of Richmond that have limited access	\$15,000	\$12,000	\$12,000	\$0	\$0	\$0	\$0	\$12,000	\$19,756	61%
18-10-PS	St. Vincent de Paul of Contra Costa County	RotaCare Pittsburg Free Medical Clinic at St. Vincent de Paul	Provide free urgent and chronic medical care to 480 uninsured clients.	\$13,000	\$12,000	\$12,000	\$0	\$0	\$18,000	\$0	\$30,000	\$217,650	14%
18-11-PS	Village Community Resource Center	Village Community Resource Center Program Support	Provide support for afterschool program for 115 students.	\$13,000	\$13,000	\$13,000	\$0	\$0	\$0	\$0	\$13,000	\$307,100	4%
18-12-PS	YWCA of Contra Costa/Sacramento	YWCA Family Empowerment Program	Provide mental, physical, social, and emotional health skills training for 125 families.	\$10,000	\$10,000	\$10,000	\$0	\$0	\$0	\$0	\$10,000	\$20,000	50%
18-13-PS	Contra Costa Senior Legal Services	Legal Services for Older Americans	Provide legal counseling services for 200 seniors.	\$12,000	\$12,000	\$12,000	\$10,000	\$0	\$10,000	\$7,500	\$39,500	\$517,500	8%
18-14-PS	Court Appointed Special Advocates (CASA)	Children At Risk	Provide advocacy, mentoring, and representation services for 37 abused and neglected children.	\$20,000	\$18,000	\$18,000	\$14,000	\$15,000	\$5,000	\$0	\$52,000	\$757,300	7%
18-15-PS	Lamorinda Spirit - City of Lafayette	Lamorinda Spirit Van Senior Transportation Program	Provide free or low-cost transportation to 160 seniors living in Moraga, Orinda and Lafayette.	\$10,000	\$10,000	\$10,000	\$0	\$0	\$0	\$0	\$10,000	\$179,001	6%

CCC Project No.	Applicant	Project Name	Outcome	Contra Costa County			Amount Requested (Other CDBG Jurisdictions)				Total CDBG	Total Budget	% Budget (CDBG)
				Amount Requested	Amount Received In FY 2017/18	County Staff Recommendation for FY 2018/19	Antioch	Concord	Pittsburg	Walnut Creek			
18-16-PS	Lions Center for the Visually Impaired	Independent Living Skills for Blind & Visually Impaired Adults	Provide in-home independent living skills and mobility training for 42 visually impaired persons.	\$15,000	\$10,000	\$10,000	\$10,000	\$12,000	\$10,000	\$10,000	\$52,000	\$316,351	16%
18-17-PS	Meals On Wheels and Senior Outreach Services	Care Management	Provide long-term care services case management for 140 seniors.	\$20,000	\$15,000	\$15,000	\$15,000	\$15,000	\$7,500	\$10,000	\$62,500	\$377,992	17%
18-18-PS	Meals On Wheels and Senior Outreach Services	Senior Nutrition - CC Cafes	Provide hot, weekday lunches to 250 seniors at six senior centers.	\$18,750	\$15,000	\$15,000	\$0	\$20,000	\$5,000	\$0	\$40,000	\$358,876	11%
18-19-PS	Ombudsman Services of Contra Costa	Ombudsman Services of Contra Costa	Provide abuse/compliance investigation for 775 seniors living in nursing facilities.	\$17,000	\$10,000	\$10,000	\$11,000	\$12,000	\$5,000	\$13,000	\$51,000	\$702,084	7%
18-20-PS	Pleasant Hill Recreation & Park District	Senior Service Network	Provide on-site care management and crisis intervention for 150 seniors.	\$15,000	\$10,000	\$10,000	\$0	\$0	\$0	\$0	\$10,000	\$60,650	16%
18-21-PS	Rainbow Community Center of Contra Costa	Kind Hearts Community Support Program	Provide congregate meals, food pantry, wellness calls, home visits for 60 LGBT seniors/ people with HIV/AIDS.	\$12,000	\$10,000	\$10,000	\$0	\$0	\$0	\$7,000	\$17,000	\$81,040	21%
18-22-PS	Family Justice Alliance	West Contra Costa Family Justice Center	Provide one-stop center services for 300 victims of abuse and domestic violence.	\$46,000	\$32,000	\$32,000	\$0	\$0	\$0	\$0	\$32,000	\$1,327,676	2%
18-23-PS	West County Adult Day Care	West County Adult Day/Alzheimer Respite Center	Provide comprehensive adult day care services for 56 seniors with Alzheimers.	\$40,000	\$40,000	\$40,000	\$0	\$0	\$0	\$0	\$40,000	\$199,100	20%

CCC Project No.	Applicant	Project Name	Outcome	Contra Costa County			Amount Requested (Other CDBG Jurisdictions)				Total CDBG	Total Budget	% Budget (CDBG)
				Amount Requested	Amount Received In FY 2017/18	County Staff Recommendation for FY 2018/19	Antioch	Concord	Pittsburg	Walnut Creek			
18-24-PS	A Place of Learning	Afterschool Training and Mentoring Program	Provide free after-school mentoring and tutorial services to 60 underprivileged/english-learning children in Far East County.	\$10,000	\$10,000	\$10,000	\$0	\$0	\$0	\$0	\$10,000	\$38,400	26%
18-25-PS	East Bay Center for Performing Arts	Deep Roots, Wide World Program	Provide performing arts and summer literacy programming to 150 children in Richmond, CA.	\$14,200	\$11,500	\$11,500	\$0	\$0	\$0	\$0	\$11,500	\$57,985	20%
18-26-PS	Girls, Inc.	Aftershcool and Education Enrichment Program	Provide Summer and after-school literacy and STEM enrichment programming to 330 students	\$11,000	\$11,000	\$11,000	\$0	\$0	\$0	\$0	\$11,000	\$247,233	4%
18-27-PS	Mount Diablo Unified School District	CARES After School Enrichment Program	Provide after-school programing for 817 elementary and middle school students.	\$10,000	\$10,000	\$10,000	\$0	\$0	\$0	\$0	\$10,000	\$4,972,992	'0.02%
18-28-PS	RYSE, Inc.	RYSE Career Pathway Program	Provide career development, media arts education, paid work exp, and academic support for 230 low-income youth.	\$40,000	\$40,000	\$40,000	\$0	\$0	\$0	\$0	\$40,000	\$378,933	11%
18-29-PS	James Morehouse Project/YMCA of the East Bay(fiscal sponsor)	James Morehouse Project at El Cerrito HS (YMCA of the East Bay fiscal sponsor)	Provide comprehensive mental health and support services for 55 students.	\$10,000	\$10,000	\$10,000	\$0	\$0	\$0	\$0	\$10,000	\$323,000	3%
18-30-PS	Eden Council for Hope and Opportunity	Fair Housing Services	Provide comprehensive fair housing counseling services to approximately 80 Urban County residents.	\$40,000	\$40,000	\$40,000	\$25,000	\$10,000	\$0	\$6,000	\$81,000	\$315,332	26%

CCC Project No.	Applicant	Project Name	Outcome	Contra Costa County			Amount Requested (Other CDBG Jurisdictions)				Total CDBG	Total Budget	% Budget (CDBG)
				Amount Requested	Amount Received In FY 2017/18	County Staff Recommendation for FY 2018/19	Antioch	Concord	Pittsburg	Walnut Creek			
18-31-PS	Contra Costa County Health Services	Coordinated Outreach, Referral, and Engagement Program (CORE)	Provide day and evening homeless street outreach services to 450 Urban County individuals	\$22,300	\$22,300	\$22,300	\$30,000	\$10,000	\$14,562	\$17,000	\$93,862	\$1,277,560	7%
18-32-PS	Contra Costa Behavioral Health Services Homeless Program	Adult Interim Housing Program	Provide 24-hour shelter/wrap-around services for 150 homeless adults.	\$54,000	\$54,000	\$54,000	\$15,212	\$10,000	\$0	\$6,000	\$85,212	\$2,198,104	4%
18-33-PS	Contra Costa Crisis Center	Crisis / 211 Contra Costa	Provide telephone 24-hour crisis intervention and 211 referral service for 8,200 clients.	\$18,000	\$18,000	\$18,000	\$10,000	\$10,000	\$0	\$10,000	\$48,000	\$1,192,067	4%
18-34-PS	Loaves and Fishes of Contra Costa	Feeding the hungry in Martinez	Provide hot buffet-style meal weekdays to 500 low-income/homeless.	\$15,000	\$15,000	\$15,000	\$5,000		\$13,810		\$33,810	\$947,263	4%
	Northern California Family Center	Runaway Shelter Services	Provide 1-5 nights of emergency shelter, mediation services, clothing and food to 10 Urban County youth to prevent homelessness and long-term institutionalization.	Did not renew	\$11,500	N/A	\$0	\$0	\$0	\$0	\$0	N/A	N/A
18-35-PS	SHELTER, Inc.	Homeless Prevention and Rapid Rehousing	Provide homeless prevention and rapid rehousing for 270 low-income clients.	\$25,075	\$25,075	\$25,075	\$29,388	\$0	\$0	\$0	\$54,463	\$784,388	7%
TOTALS				\$901,116	\$780,875	\$769,375	\$209,600	\$156,000	\$88,872	\$106,500	\$1,330,347	\$27,815,653	5%

Emergency Solutions Grant
FY 2017/18, 2018/19, and 2019/20

ATTACHMENT B-1

CCC Project No.	Applicant	Project Name	Outcome	Contra Costa County			Total ESG	Total Budget	% Budget (ESG)
				Amount Requested	Amount Received In FY 2017/18	County Staff Rec. FY2018/19			
18-01-ESG	Contra Costa Behavioral Health Services Homeless Program	Adult Interim Housing Program	Emergency shelter beds and wraparound services for 150 homeless.	\$108,365	\$122,693	\$122,693	\$122,693	\$2,198,104	6%
18-02-ESG	Contra Costa Behavioral Health Services Homeless Program	Calli House Youth Shelter	Emergency shelter beds and support services for 25 homeless youth.	\$24,328	\$24,328	\$24,328	\$24,328	\$593,228	4%
18-03-ESG	SHELTER, Inc.	Homeless Prevention and Rapid Rehousing Program	Homelessness prevention and rapid rehousing services to 60 Extremely Low Income households in the Urban County	\$118,723	\$118,723	\$121,416	\$121,416	\$784,838	15%
18-04-ESG	STAND! For Families Free of Violence	Rollie Mullen Emergency Shelter	Emergency shelter and support services for 40 women and their children.	\$45,328	\$45,328	\$45,328	\$45,328	\$562,986	8%
18-05-ESG	Trinity Center	Trinity Center	Hygiene/food services and day-use facility for 100 homeless clients.	\$26,830	\$26,830	\$26,830	\$26,830	\$827,530	3%
				\$323,574	\$337,902	\$340,595	\$340,595	\$4,966,686	7%

Attachment A-2

Staff Reports

Public Services Category

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Bay Area Legal Aid

PROGRAM NAME/NUMBER: Tenant/Landlord Counseling
18-01-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide comprehensive tenant/landlord services to approximately 510 Urban County residents

TOTAL PROGRAM COST: \$175,535

AMOUNT ALLOCATED FY 2017/18: \$80,000

AMOUNT RECOMMENDED FY 2018/19: \$80,000

GOAL / PERFORMANCE AS OF 3/31/18: 510 / 451

PROGRAM ANALYSIS: Bay Area Legal Aid (BALA) will be the lead agency in the Housing Services Collaborative that will provide a milieu of housing services including housing counseling, discrimination investigation, mediation and advocacy, legal representation, and education and outreach to lower income Urban County residents. BALA will partner with ECHO Housing, another nonprofit organization providing housing counseling services for many. The proposed collaborative continues the service model that was begun over ten years ago that provides seamless landlord/tenant to all residents of the Urban County.

The proposed project will assist Urban County residents in exercising their housing rights by providing the following services and activities:

- **Tenant/Landlord Counseling:** tenants and landlords will receive counseling on their rights and responsibilities under federal, state and local housing law. Counselors will also provide clients with information on administrative and court proceedings. Common counseling subjects include: landlord duty to rent to families with children; negotiating with landlords to avoid eviction for nonpayment of rent or alleged tenant misconduct or violation of lease terms; assistance in obtaining rent payment assistance, including Section 8 rent subsidies, deposit assistance and temporary rent payment assistance; and assistance in understanding lease terms.

- Legal Advice and Representation: clients whose housing issues cannot be resolved through counseling alone will be provided counsel and advice, brief legal services or legal representation.
- Education and Outreach: the collaborative will conduct education and outreach activities to educate residents, staff of other community-based organizations and rental property owners/managers on landlord/tenant rights and responsibilities.

All of the above services will be provided free of charge and in multiple languages through in-house language capacity, the Language Line and freelance interpreter services. A majority of the clients will be served via the telephone and/or email, but because ECHO has an office located in Antioch and BALA's main office is in Richmond, clients will have easy access to in-person services. In addition, special clinics/meetings will be scheduled in the less accessible areas of the County. The program is eligible, feasible and timely.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Community Housing Development Corporation of North Richmond

PROGRAM NAME/NUMBER: Home Equity Preservation Alliance / 18-02-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide the following services to 80 Urban County lower income homeowners: 1) foreclosure counseling and case management, including legal advice and representation; 2) foreclosure clinics and referrals; and 3) foreclosure rescue scam and predatory lending education.

TOTAL PROGRAM COST: **\$160,536**

AMOUNT ALLOCATED FY 2017/18: **\$25,000**

AMOUNT RECOMMENDED FY 2018/19: **\$25,000**

GOAL / PERFORMANCE AS OF 12/31/17: **80 / 65**

PROGRAM DESCRIPTION: Community Housing Development Corporation of North Richmond (CHDC) and its two nonprofit partners (Bay Area Legal Aid and Housing and Economic Rights Advocates) propose to continue to assist lower income Urban County homeowners who are in, or facing foreclosure, and persons who have gone through the foreclosure process.

When the HEPA program began operations in 2008, there were well over 10,000 distressed homes at risk of foreclosure in Contra Costa County, and an additional 5,000 homes were bank owned. Although these figures have dropped dramatically and the crisis has subsided, foreclosures and the after-effects of foreclosure continue to have serious consequences to homeowners, neighborhoods, and the County. One of the biggest issues currently facing families at risk of foreclosure is the different types of rampant and bold “rescue” scams targeting desperate homeowners. Victims of rescue scams lose not only their homes but also the last bit of savings that they have toward a rental security deposit. Low-income renters living in foreclosed properties are often subject to aggressive attempts to have them move out, such as threats to have their

utilities abruptly and wrongfully cut or potential loss of their security deposit and months of rent. They can even have their credit score ravaged if banks mistakenly list them as defendants in foreclosure cases. Additionally, tenants that have already gone through a foreclosure have a substantially tougher time trying to find a landlord that is willing to rent to them. All of these issues directly affect families living through a foreclosure or on the verge of foreclosure, but there are wider implications to a community, including loss in property tax revenues, blight, vacant homes and increased crime.

By pooling partners' resources, coordinating services and working together, the HEPA partners have and will continue to address the foreclosure issue to continue to effectively mitigate the impacts of foreclosures in the County. HEPA partners will provide community education, including media outreach, one-on-one default counseling and loan work-outs, and free legal advice and representation to households facing foreclosure or to those former homeowners who are just trying to get their lives back together after going through the foreclosure process.

This program is eligible, feasible and timely. Requested funding will be allocated to staff salaries and subcontractors services.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Community Housing Development Corporation of North Richmond

PROGRAM NAME/NUMBER: Multicultural / Senior Family Center
18-03-PS

PROGRAM SERVICE AREA: North Richmond

PROGRAM OUTCOME: Operate and maintain a community center for the residents of North Richmond, providing educational, recreational, and nutritional programs to a diverse community with a primary focus on senior citizens.

TOTAL PROGRAM COST: \$149,691

AMOUNT ALLOCATED FY 2017/18: \$55,000

AMOUNT RECOMMENDED FY 2018/19: \$55,000

GOAL / PERFORMANCE AS OF 10/1/17: 350 / 101

PROGRAM DESCRIPTION: Community Housing Development Corporation (CHDC) proposes to manage and maintain the Multicultural Senior and Family Center (Center) for use by North Richmond residents. CHDC purchased the building in 2013 and had a collaborative partnership for management up until the start of the second quarter of FY 2017/18.

The Center is the site for a variety of recreational, educational, social, health, and human service programs for all age groups, but primarily serves seniors. The Multicultural Family Center is open five days a week and as needed in the evenings. In collaboration with other community agencies, CHDC will provide a variety of vital services at the site, including nutrition programs, information and referral services, educational programs, arts and crafts, ESL classes, and social programs reflecting the area's cultural diversity.

The Center serves North Richmond, an area of the County that lacks many of the resources afforded to other communities. Residents of the community are also predominantly low-income, and the Center serves as a resource for the area.

The proposed program is eligible, feasible, and timely. Requested funding will be allocated to staff salary and benefit expenses, insurance, and property taxes. In addition to providing human and social services, the Center also provides collaboration with other agencies and facilitates access to outside activities.

This program is eligible, feasible, and timely. Requested funding will be allocated to staff salaries/benefits, and operational expenses (utilities, insurance and property taxes).

PERFORMANCE ISSUES: At the start of the fiscal year, CHDC was in collaboration with Neighborhood House of North Richmond (NHNR) to manage and maintain the Multicultural / Senior Family Center. Unfortunately, an acceptable funding source to sustain program operations was not found. Rather than cease operations, CHDC took over operations of the center. A new budget was put into effect on October 31, 2017. There have been no problems since the transition.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Community Violence Solutions

PROGRAM NAME/NUMBER: Child Sexual Assault Intervention Program at the
Children's Interview Center (CIC) /
18-04-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide in-depth forensic interview, mental health services, advocacy, and case management services to 70 child victims of sexual assault, and their families, to help clients show positive changes in behavior and psychological well being.

TOTAL PROGRAM COST: **\$307,500**

AMOUNT ALLOCATED FY 2017/18: **\$15,000**

AMOUNT RECOMMENDED FY 2018/19: **\$15,000**

GOAL / PERFORMANCE AS OF 12/31/17: **70 / 147**

PROGRAM DESCRIPTION: Community Violence Solutions (CVS) proposes to provide forensic interviewing, non-acute medical examinations, counseling, and ongoing advocacy and case management services to child sexual assault victims and their non-offending family members. Services are provided at CVS's Children's Interview Center, which is located at a confidential site due to the nature of the program and its clients. The program is delivered by a multi-disciplinary team with central collaborators that include the County's District Attorney's Office, Employment and Human Services Department, Health Services Department, Community Care Licensing, and all 25 law enforcement jurisdictions in the County. All collaborating partners operate within formalized protocols and an annual Memorandum of Understanding. The primary goals of the program are to reduce trauma to child victims and their non-offending family members, and to assist in successful investigations to make communities safer for children. CVS expects that 75 percent of the clients/households provided services will show positive changes in behavior and psychological well being as measured by a standardized outcome measurement tool that is well-researched and widely used in the field. Since 1998, the CIC's inaugural year, they have been highly successful in having cases presented to the District Attorney's office for a filing decision, and ultimately

having criminal charges filed. Criminal charges were filed in more than 90% of these cases and all of the completed cases resulted in guilty pleas or conviction at jury trial.

Sexual abuse is also a health issue, since victims of sexual assault require immediate medical care due to possible internal injury, pregnancy, and sexually transmitted diseases, including HIV infection. Low-income victims of sexual violence especially need free services to assist them in the crisis created by a sexual assault. CVS proposes to provide these services utilizing professional and medical staff.

The program is eligible, feasible and timely. CVS has been operating this program since 2001. Requested funding will be allocated to staff salaries/benefits.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Contra Costa Service Integration Program – SparkPoint Contra Costa

PROGRAM NAME/NUMBER: Community Career Center
18-05-PS

PROGRAM SERVICE AREA: Bay Point

PROGRAM OUTCOME: Provide services to 200 Urban County residents to assist them in obtaining and maintaining employment, improve their careers.

TOTAL PROGRAM COST: **\$236,050**

AMOUNT ALLOCATED FY 2017/18: **\$12,000**

AMOUNT RECOMMENDED FY 2018/19: **\$12,000**

GOAL / PERFORMANCE AS OF 12/31/17: **160/33**

PROGRAM DESCRIPTION: The Bay Point Community Center (BPCC) assists primarily Bay Point community residents in helping clients gain stable employment by providing access to career center resources, and employment opportunities through SparkPoint and Volunteer Income Tax Assistance (VITA) programs. The career center provides services and resources including the use of computers, access to telephones, copiers, fax machines, job postings, job application assistance, job interview skills assistance, access to the internet, resume development and cover letter assistance. Although the program serves mainly the Bay Point population, the career center is open to all East County residents.

The BPCC is a job readiness program that continues to hire, train, and mentor local residents at the career center to assist clients and work with them on one-on-one employment assistance, while continuing to seek better job opportunities to further their careers. Once a client becomes a participant in SparkPoint, they are enrolled in an Effort To Outcomes (ETO) program which assists in improving the client's income to self-sufficiency standards, increase credit scores, reduce debt to below 40 percent of income, and save to cover three months of expenses.

The program intends to assist at least 75 clients either by finding a job, improving their job status, filing 100 clients' tax returns, and connecting 25 clients to services at SparkPoint such as the Debtors Right Clinic.

PERFORMANCE ISSUES: Program is behind pace in meeting its FY2017/18 contractual goal; however, the BPCC expects to meet its goal by the end of the year.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Food Bank of Contra Costa and Solano

PROGRAM NAME/NUMBER: Collaborative Food Distribution Program
18-06-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide food to over 9,300 low-income persons in the Urban County.

TOTAL PROGRAM COST: \$5,839,958

AMOUNT ALLOCATED FY 2017/18: \$46,500

AMOUNT RECOMMENDED FY2018/19: \$46,500

GOAL / PERFORMANCE AS OF 12/31/17: 9,300/10,912

CONDITIONS OF APPROVAL: None

PROGRAM ANALYSIS: The Food Bank of Contra Costa and Solano (FBCC&S) proposes to operate a year-round food program, which collects and distributes nutritious food to low-income households through three of its direct food distribution programs: Food for Children, Senior Food Distribution program, and Food Assistance program. The FBCC&S has 31 sites throughout the County from which food is distributed of which 25 are Urban County locations. Each site is visited once a month to distribute food. Each household is able to pick-up one bag of food containing non-perishables plus bread and produce as available. Bags contain approximately 40 pounds of food.

The FBCC&S collects and stores food in a central warehouse. Food is received from USDA surplus, donations and purchases by the Food Bank. All drivers are trained, and staff is certified in food handling. The FBCC&S has operated the program for almost 34 years.

The FBCC&S has been an active participant in the County in providing and maintaining a consistent stock of nutritious food for distribution throughout the County and has consistently met programmatic goals in a timely and cost-effective manner. The FBCC&S provides a valuable safety net for lower income County residents.

PERFORMANCE ISSUES: None

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Monument Crisis Center

PROGRAM NAME/NUMBER: Critical Safety Net Resources for Families and
Individuals /
18-07-PS

PROGRAM SERVICE AREA: Central County

PROGRAM OUTCOME: Provide wrap-around safety net services through on-site food distribution, direct referrals to shelter, workshops for financial assistance and employment, referrals to healthcare, and on-site legal and crisis support services. Services will be provided to at least 2,000 lower income Urban County residents will be provided services.

TOTAL PROGRAM COST: **\$2,617,100**

AMOUNT ALLOCATED FY 2017/18: **\$15,000**

AMOUNT RECOMMENDED FY 2018/19: **\$15,000**

GOAL / PERFORMANCE AS OF 12/31/17: **2,000 / 2,968**

PROGRAM DESCRIPTION: Monument Crisis Center (MCC) proposes to provide wrap-around safety net services to lower income families. Services to be provided include: food distribution; ESL classes; employment workshops, assistance in completing Medi-Cal Healthy Families, and insurance forms; and other safety net services and basic necessities.

The proposed program is eligible, feasible, and timely. Requested funding will be allocated to operational expenses (rent, utilities, and the purchase of food) to operate the program.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: New Horizons Career Development Center

PROGRAM NAME/NUMBER: Education, Job Training, Life Skills, Job Placement Program /
18-08-PS

PROGRAM SERVICE AREA: West County (primarily the communities of Rodeo, Crockett, and Hercules)

PROGRAM OUTCOME: The purpose of this program is to provide ongoing job readiness education, job training, life skills, and placement services to 300 persons who are unemployed or underemployed.

TOTAL PROGRAM COST: **\$154,000**

AMOUNT ALLOCATED FY 2017/18: **\$25,000**

AMOUNT RECOMMENDED FY 2018/19: **\$25,000**

GOAL / PERFORMANCE AS OF 12/31/17: **300 / 276**

PROGRAM DESCRIPTION: New Horizons Career Development Center (New Horizons) proposes to provide direct employment services to West County residents seeking employment-related services at the Community Career Center located in Rodeo. The services will include but not be limited to life skills development, résumé development, filling out a job application, internet job seeking skills, GED preparation, introduction to job-seekers web pages, job-placement assistance, and job matching/follow-up services to promote job retention. In addition, New Horizons will host various job fairs throughout the year. The program will serve a minimum of 300 residents from northern West County. The Community Career Center is primarily staffed by community residents who have been fully trained to meet the needs of those seeking assistance. The center is open Monday – Friday from 8:30 AM to 2:30 PM..

The New Horizons Career Development Center has been operating since 2005 and has been successful in attracting local residents to utilize the services offered. New Horizons is the only job readiness program in the Rodeo, Hercules, Crockett, and Port Costa areas, and is an affiliate site for the Workforce Development Board's One Stop Centers. The program is eligible, feasible and timely. Requested funding will be allocated to staff salary.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Richmond Public Library

PROGRAM NAME/NUMBER: Words on Wheels
18-09-PS

PROGRAM SERVICE AREA: Richmond

PROGRAM OUTCOME: The program will expand the current Mobile Library Services to serve 125 seniors living in areas of Richmond that have limited access to computers and library services.

TOTAL PROGRAM COST: \$19,756

AMOUNT ALLOCATED FY 2017/18: \$12,000

AMOUNT RECOMMENDED FY 2018/19: \$12,000

GOAL /PERFORMANCE AS OF 3/31/18: 125/55

CONDITIONS OF APPROVAL: None

PROGRAM DESCRIPTION: The Richmond Public Library currently has three physical locations from which residents can receive library services including books, DVD's, free computer and Wi-Fi access and programming. The Words on Wheels program is an expansion of the current Mobile Library Services that currently serves children ages 3 to 12 at preschool and school locations throughout the City of Richmond. The bookmobile and the collection are geared towards school-aged youth who will access the vehicle to check out books, access the internet, and look through other library materials.

The Words on Wheels program is intended to use a book van that was previously purchased by the library with funds raised by the Richmond Public Library Foundation. The book van will take popular and requested library materials to specific sites that may include the Richmond Annex Senior Center, Nevin Community Center, Shields-Reid Community Center, Parchester Community Center, and potentially two senior residential sites including Heritage Park at Hilltop and Richmond Macdonald Senior Apartments. The library staff will unload the carts from the van and set-up the materials in a senior center or community center to provide seniors easier access to the library materials on the carts.

PERFORMANCE ISSUES: The Words on Wheels program is midway through their first

year of CDBG funding and is not on track to meeting their annual performance goals for fiscal year 2017/18 due to unforeseen circumstances. The program has been unable to begin site visits due to having engine and transmission problems. Additionally, the former Project Manager, who was the lead contact for CDBG coordination, is no longer with the City of Richmond. However, other agency staff have stepped up in the absence of this position. In January of 2018, the program has begun, visiting six senior centers and community centers. Despite having issues in the first half of the fiscal year, Richmond Public Library remains steadfast in their belief that they will meet their goal at the end of the fourth quarter.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: St. Vincent de Paul of Contra Costa County

PROGRAM NAME/NUMBER: RotaCare Pittsburg Free Medical Clinic
18-10-PS

PROGRAM SERVICE AREA: County-wide (Primarily East County)

PROGRAM OUTCOME: Provide free urgent and chronic medical care to 480 uninsured clients.

TOTAL PROGRAM COST: **\$217,650**

AMOUNT ALLOCATED FY 2017/18: **\$12,000**

AMOUNT RECOMMENDED FY 2018/19: **\$12,000**

GOAL / PERFORMANCE AS OF 3/31/18: **430/317**

CONDITIONS OF APPROVAL: None

PROGRAM DESCRIPTION: St. Vincent de Paul's RotaCare Free Medical Clinic has been in operation since 2011 and provides free urgent and chronic medical care to the uninsured. The clinic is staffed by a part-time clinic administrator and clinic care coordinator, and all-volunteer medical professionals including physicians, nurses, social workers, and health educators. All services provided are free of charge including physician/nurse treatment, lab services, x-rays, MRIs, ultrasounds, diagnostics, and all prescribed pharmaceuticals. Translation support is also provided for all services.

The free clinic provides adults with urgent and chronic care, with diabetes and hypertension as the most common diagnosis treated. Sixty percent of the patients are women and 40 percent of the patients are men. The majority of the patients are from Pittsburg, Bay Point, and other East County cities/neighborhoods. The clinic will serve a total of 2,000 persons per year with 480 who are residents of the Urban County area.

All patients that come for services have appointments. When patients arrive to the clinic, they check in with the receptionist, are taken to another room for evaluation of the medical issues they are experiencing, a physician sees the patient, and then a discharge nurse follows-up with the patient before they leave if they have further questions about the diagnosis or treatment instructions. Patients are seen for about 15 minutes, depending on the physician or nature of the visit. Most of the clients come to the clinic by word of

mouth. In addition to the medical exam rooms are auxiliary rooms for nurses to conduct follow-up visits for clients with diabetes and hypertension. There is almost a one for one medical professional to translator ratio with their volunteer staff. In March 2017, the program is planning to expand their hours to Tuesday through Saturday. The program is eligible, feasible, and timely.

PERFORMANCE ISSUES: Program is slightly behind pace in meeting its FY 2017/18 contractual goals; however, St. Vincent de Paul of Contra Costa County expects to meet its goal by the end of the year.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Village Community Resource Center

PROGRAM NAME/NUMBER: VCRC Program Support
18-11-PS

PROGRAM SERVICE AREA: Brentwood (and surrounding area)

PROGRAM OUTCOME: VCRC will operate its Afterschool Academy program.
A total of 135 unduplicated children will be provided
after-school tutoring services. .

TOTAL PROGRAM COST: **\$307,100**

AMOUNT ALLOCATED FY 2017/18: **\$13,000**

AMOUNT RECOMMENDED FY 2018/19: **\$13,000**

GOAL / PERFORMANCE AS OF 12/31/17: **115 / 96**

PROGRAM DESCRIPTION: Village Community Resource Center (VCRC) is a 20-year-old non-profit organization that was created to help empower residents and to address the educational, social and health issues of disadvantaged and underprivileged children, parents and community members residing in the immediate neighborhoods surrounding along Village Drive in Brentwood. Today, VCRC primarily serves Latino families and offers a variety of supportive services and activities for children, youth and families. Services are preventive-focused, family-friendly, and available in English and Spanish. VCRC provides access to resources, which helps improve neighborhood and community conditions by implementing educational, social services, and health components.

Prior to FY2016/17, VCRC served a population that was located in a low-to-moderate area, and therefore was not required to have clients self-certify their income. However, this is no longer the case, and self-certification documents are collected from the families of all students.

This program is eligible, feasible, and timely. Requested funding will be allocated to staff salary.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: YWCA of Contra Costa County

PROGRAM NAME/NUMBER: YWCA Family Empowerment Program
18-12-PS

PROGRAM SERVICE AREA: Bay Point

PROGRAM OUTCOME: Provide mental health, physical health, and social/emotional skills training services to approximately 100 families who have children enrolled in the YWCA's day care program. At the end of the year, all children will have passed the Desired Results Development Profile Assessment tool.

TOTAL PROGRAM COST: **\$20,000**

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOAL / PERFORMANCE AS OF 12/31/17: **100/0**

CONDITIONS OF APPROVAL: None

PROGRAM ANALYSIS: YWCA proposes to provide a family-based program for a minimum of 100 low-income families served by the YWCA at its facilities in Bay Point (Bay Point Child Care and Delta Child Care). The programs provided include:

- Children's Self-Esteem Program provides mental, social and emotional skills training by the Girl Scout program.
- Public/Physical Health Care Program provides families with health care education and assistance with receiving direct care.
- Mental Health Program provides parenting classes, weekly play-therapy sessions for children with social or emotional problems, and family therapy.

The purpose of the Family Empowerment Program is to assist low-income families in breaking the cycle of poverty by helping family members, including youth, develop a positive self-concept, improve social/emotional skills, and to become physically and

mentally healthy. Bay Point is an unincorporated area that meets “area benefit” criteria. Families participating in these programs are members of the YWCA who have children in the YWCA day care program. Outreach will also be targeted to the neighborhoods and community centers adjacent to the area.

The proposed project is eligible, feasible, and timely. The YWCA has provided these services to low-income Urban County families through CDBG since 1995. The YWCA has consistently met contract goals in a timely and cost-effective manner.

PERFORMANCE ISSUES: None.

PERFORMANCE NOTES: YWCA does not provide performance goals until the fourth quarter each fiscal year. Based on history of previous years, YWCA and CDBG staff expects that the contractual goal will be met.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Contra Costa Senior Legal Services

PROGRAM NAME/NUMBER: Legal Services for Seniors /
18-13-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide free legal advice to 200 Urban County seniors, resulting in the retention of housing, protection from physical and financial abuse, and the provision of consumer and individual rights.

TOTAL PROGRAM COST: \$517,500

AMOUNT ALLOCATED FY 2017/18: \$12,000

AMOUNT RECOMMENDED FY 2018/19: \$12,000

GOAL / PERFORMANCE AS OF 12/31/17: 200 / 243

PROGRAM DESCRIPTION: Contra Costa Senior Legal Services (CCSLs) proposes to provide Urban County seniors with access to free legal services related to consumer law, housing, public benefits, income maintenance, planning for incapacity, estate planning and elder abuse. The program also provides legal education services. The services are provided by a paralegal, pro bono, emeritus and/or staff attorney depending on the clients need. Services are offered at the agency's office in Richmond, or by appointment at various senior centers throughout the Urban County. Senior access to legal services is often limited due to failure to recognize the legal dimension of a problem, restricted mobility, impaired mental functioning and the prohibitive cost of the services. Legal services will be provided to 200 very low and low-income Urban County seniors. In addition, presentations regarding planning for the future and prevention of potential legal problems will be provided throughout the year. Outreach is done at senior centers, churches and community groups.

The proposed program is eligible, feasible, and timely. The program has received CDBG funds for the past several years and has been successful in meeting contract goals and reporting requirements in a timely manner. Requested funding will be allocated to staff salaries.

PAST PERFORMANCE: None.

**2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Court Appointed Special Advocates (CASA)

PROGRAM NAME/NUMBER: Children at Risk
18-14-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide advocacy, mentoring, and representation services to 50 Urban County abused and neglected children who are wards of the County's Juvenile Dependency Court as a way to improve access to health and social services, and a safe and permanent living situation.

TOTAL PROGRAM COST: **\$757,300**

AMOUNT ALLOCATED FY 2017/18: **\$18,000**

AMOUNT RECOMMENDED FY 2018/19: **\$18,000**

GOAL / PERFORMANCE AS OF 12/31/17: **37/41**

PROGRAM ANALYSIS: Court Appointed Special Advocates (CASA) provides advocacy, mentoring, and representation services to abused and neglected children who are wards of the County Juvenile Dependency Court to improve access to social services, health care, and a safe permanent living situation. CASA serves children and youth from ages 2 to 24 years old. Forty-four percent of the youth they serve are between 16 and 20 years old, and 37 percent are younger than 16 years old.

CASA provides case assessment, counseling, mentoring and volunteer court representation to 155 abused or neglected children from Contra Costa County, with 50 being from the Urban County. Services include matching a trained volunteer child advocate with the minor. The volunteer researches the child's case by interviewing social workers, teachers, counselors, and parents/foster parents. The volunteer also attends administrative and civil hearings that affect the rights and welfare of the child.

CASA attempts to carefully match the personality, socio-economic, and cultural background of the child with a specially trained volunteer child advocate who will stay

with that child until his or her case is officially vacated by the Courts. The specialized training, community outreach, and Court representation of low-income and minority children are critical elements of the proposed program. Volunteer child advocates consult with program staff and Court personnel prior to making recommendations for the disposition of the case based on the child's best interest in context with their total circumstances.

Clients are referred to the program from the Department of Social Services, and Juvenile Court and Probation Departments through a formal agreement. CASA recruits their volunteers through newspaper ads, PSA's, social media, and presentations to various service clubs and community organizations.

The program is eligible, feasible, and timely. CASA has been providing youth advocacy services to abused youth of Urban County families for 35 years since 1981. CASA has been funded by the CDBG program in the past and has met or exceeded contract goals in a timely and cost-effective manner.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: City of Lafayette

PROGRAM NAME/NUMBER: Lamorinda Spirit Van Senior Transportation Program / 18-15-PS

PROGRAM SERVICE AREA: Cities of Lafayette, Moraga, and Orinda

PROGRAM OUTCOME: Provide free or low-cost transportation to seniors living in Lafayette, Moraga, and Orinda. Transportation to medical and other personal appointments, grocery and sundry shopping, exercise and other classes will be provided to 160 seniors.

TOTAL PROGRAM COST: \$179,001

AMOUNT ALLOCATED FY 2017/18: \$10,000

AMOUNT RECOMMENDED FY 2018/19: \$10,000

GOAL / PERFORMANCE AS OF 12/31/17: 160 / 72

PROGRAM DESCRIPTION: The City of Lafayette (Lamorinda Spirit) will provide free or low-cost transportation to seniors living in Lafayette, Moraga, and Orinda. The program will provide rides to medical and personal appointments, grocery and sundry shopping, exercise or other recreational classes, lunch at the Congregate Cafe at the Walnut Creek Senior Center and other social outings. Lamorinda Spirit destinations include sites located in Lafayette, Moraga, Orinda, Concord, Martinez and Pleasant Hill.

The purpose of the program is to ensure seniors have adequate opportunities to socialize and have reliable, safe, and accessible transportation so they can age in their own home for as long as possible instead of becoming institutionalized. According to the applicant, the people who use Lamorinda Spirit are primarily in their 80's and 90's, and most have age-based disabilities. The program helps older adults accomplish essential activities of daily living, socialize, get out of the house, stay active in the community – all of which contribute to a higher quality of life, reducing isolation and loneliness that are factors that have been found to lead to illness and early death. The proposed program is eligible, feasible, and timely.

PERFORMANCE ISSUES: Program is slightly behind pace in meeting its FY 2017/18 contractual goals. However, Lamorinda Spirit expects to meet its performance goal by the end of the year, as they tend to see an uptick in ridership when the weather gets warmer and dryer. Historically, Lamorinda Spirit has exceeded its goals.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Lions Center for the Visually Impaired

PROGRAM NAME/NUMBER: Independent Living Skills for Blind and Visually Impaired Adults
18-16-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide in-home independent living skills instruction and training to 42 visually impaired adults throughout the Urban County so they will maintain their independence and avoid institutionalization.

TOTAL PROGRAM COST: \$316,351

AMOUNT ALLOCTED FY 2017/18: \$10,000

AMOUNT RECOMMENDED FY 2018/19: \$10,000

GOAL / PERFORMANCE AS OF 12/31/17: 28/76

PROGRAM ANALYSIS: The Lions Center for the Visually Impaired (LCVI) proposes to provide needs assessment and supportive services in order to maintain client independence for adults with visual impairments. LCVI provides in-home living skills instruction and training to avoid institutionalization of clients so that they may continue living independently at home.

Services to be provided by the program include one-on-one in-home needs assessment, adaptive daily living instruction including personal grooming and housekeeping, counseling, financial management assistance, demonstration and training in the use of optical and adaptive aids, orientation and mobility training, information and referral services, group activities and classes, support groups, and case management. Assistance will result in maintaining or regaining individual independence, and thus avoiding nursing home. Most of the Contra Costa residents served in the past year were elderly, low income and had severe visual impairments.

The program is eligible, feasible, and timely. LCVI has played a key role in the county since 1954 and is certified by the California Department of Rehabilitation. LCVI has been providing independent living skills instruction to low-income persons with

assistance from the CDBG program since 1992 and has met contract goals in a timely and cost-effective manner.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Meals on Wheels Diablo Region

PROGRAM NAME/NUMBER: Care Management /
18-17-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide care management services to 140 Urban County seniors resulting in the resolution of issues affecting health and wellness, quality of life, and ability to live independently.

TOTAL PROGRAM COST: **\$377,992**

AMOUNT ALLOCATED FY 2017/18: **\$15,000**

AMOUNT RECOMMENDED FY 2018/19: **\$15,000**

GOAL / PERFORMANCE AS OF 12/31/17: **140 / 291**

PROGRAM DESCRIPTION: Meals on Wheels Diablo Region (MOW) proposes to provide care management services to 140 seniors from the Urban County. Services will include:

- Needs assessment
- Development of a care management plan
- Consultation with family and other providers, as needed
- Information and referral services
- Linkages to other appropriate services
- Providing Crisis intervention
- Reviewing financial, legal, or medical issues
- Saving homes from foreclosure
- Home visits - as needed

Care management staff will assist the client in the implementation of a care plan and follow them through its execution. Additionally, MOW will coordinate with other service providers, establishing agreements in order to improve the coordination and delivery of services and to develop and implement systems consistent with providing integrated and well-coordinated home care services.

The program is eligible, feasible and timely. Requested funding will be allocated to staff salary.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Meals on Wheels Diablo Region

PROGRAM NAME/NUMBER: Senior Nutrition (Congregate Cafés) /
18-18-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide hot and nutritious lunches to 250 Urban
County seniors resulting in maintained and/or
improved health and welfare.

TOTAL PROGRAM COST: **\$358,876**

AMOUNT ALLOCATED FY 2017/18: **\$15,000**

AMOUNT RECOMMENDED FY 2018/19: **\$15,000**

GOAL / PERFORMANCE AS OF 12/31/17: **250 / 320**

PROGRAM DESCRIPTION: Meals on Wheels Diablo Region (MOW) proposes to promote socialization and community engagement in addition to meeting the basic nutritional needs of seniors by operating the Congregate Cafes at various locations throughout the County. In partnership with senior centers in Bay Point, Crockett and Rodeo, MOW plays an active role in consumer education and outreach events that encourage seniors to participate in the lunch program and to become involved in senior center activities. The program's outreach targets diverse cultural and ethnic communities and encourages seniors to develop and maintain a healthy lifestyle.

The program also recruits and trains volunteers, integrating more persons into the social fabric of the community and increasing utilization of senior centers. These activities connect seniors with one another, volunteers and the community at large. Project participants receive a hot, nutritious meal that provides one-third of the Recommended Daily Allowances based on the U.S. Department of Agriculture's Dietary Guidelines. Anonymous donations are requested but not required. The program will serve 250 Urban County seniors.

The program is eligible, feasible and timely. Requested funding will be allocated to staff salary.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Ombudsman Services of Contra Costa

PROGRAM NAME/NUMBER: Ombudsman Services of Contra Costa
18-19-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide advocacy services to 350 Urban County elders residing in long term care facilities, insuring that these elderly residents receive proper health care and necessary daily living support.

TOTAL PROGRAM COST: **\$702,084**

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOAL / PERFORMANCE AS OF 12/31/17: **350/468**

PROGRAM ANALYSIS: Ombudsman Services of Contra Costa (OSCC) will provide advocacy services on behalf of frail and dependent seniors. Services include investigation and resolution of elder abuse and quality of care issues as well as staff and family education and training. Trained volunteer Ombudsmen regularly visit nursing homes and residential care facilities but unannounced thereby maintaining a presence in order to safeguard the rights of residents. Ombudsman services will investigate and resolve complaints from 350 frail or dependent Urban County elders.

Nursing homes located in the Urban County are visited once per week, providing frail and dependent elders an opportunity to discuss any complaints with the volunteer Ombudsman. Residential care facilities are visited on a quarterly basis, unless a situation occurs that requires monitoring more often. Priority is given to cases of suspected abuse.

The program is eligible, feasible, and timely. The program has received CDBG funds for the past several years and has been successful in meeting goals and submitting reporting requirements in a timely manner.

PROGRAM ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Pleasant Hill Recreation & Park District

PROGRAM NAME/NUMBER: Senior Service Network /
18-20-PS

PROGRAM SERVICE AREA: Central County (Primarily Pleasant Hill area)

PROGRAM OUTCOME: Provide on-site care management services and crisis intervention to 150 Urban County seniors resulting in the prevention of displacement and/or premature institutionalization.

TOTAL PROGRAM COST: **\$60,650**

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOAL / PERFORMANCE AS OF 12/31/17: **150 / 77**

PROGRAM DESCRIPTION: The Pleasant Hill Recreation & Park District (PHRPD) proposes to provide on-site counseling and care management services at the Pleasant Hill Senior Center to 150 seniors residing in the Pleasant Hill and surrounding areas. Seniors receiving services are those who need assistance with entitlement services or support for crisis and other serious concerns in order to prevent premature hospitalization or institutionalization. Services to be provided include:

- Care management and coordination onsite 15 hours per week
- Counseling and assessment
- Assistance in gaining access to resources
- Early intervention and prevention of elder abuse
- Linkages to multiple health, psychological, and social services resources for frail seniors

The program is eligible, feasible, and timely. PHRPD has been providing care management services to low-income Urban County seniors since 1990. Requested funding will be allocated to staff salary.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Rainbow Community Center of Contra Costa

PROGRAM NAME/NUMBER: Kind Hearts Community Support Program
18-21-PS

PROGRAM SERVICE AREA: Central County

PROGRAM OUTCOME: Provide congregate meals, food pantry services, home/friendly visitor services and wellness calls to 60 Urban County People with AIDS and Lesbian, Gay, Bisexual and Transgender seniors to decrease isolation and improve quality of life.

TOTAL PROGRAM COST: **\$81,040**

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOAL / PERFORMANCE AS OF 12/31/17: **65/37**

PROGRAM ANALYSIS: Rainbow Community Center (RCC) serves two vulnerable populations: people living with AIDS and Lesbian, Gay, Bisexual and Transgender ("LGBT") seniors, primarily in Central County. RCC has found that these populations share common needs that can be addressed by one program. By combining services, these residents can be helped in a cost effective manner. Program services operate along a continuum that includes outreach and socialization activities, case management, nutritional support and home-based services for those unable to access the Center. The Kind Hearts program provides congregate meals, food pantry services, wellness calls and home/friendly visits to 95 Contra Costa County residents, with 60 being from the Urban County.

Research documents significant health disparities when LGBT seniors are compared to their heterosexual contemporaries, including higher rates of depression, anxiety, self-harm and suicide. LGBT seniors become increasingly isolated as they age; further impacting their physical and mental well-being. Without children, many LGBT seniors lack personal relationships with younger people who can provide family support. In addition, many feel uncomfortable accessing mainstream senior services, including visiting senior centers. Many of the same concerns voiced by LGBT seniors also apply

to People with AIDS – fear of being stigmatized, lack of support as a peer network disappears and difficulty with transportation.

In addition to two employees, RCC's home/friendly visitor program is staffed by volunteers and Masters in Social Work interns from U.C. Berkeley and Cal State East Bay. These volunteers provide on site and home visits and wellness calls to the frail elderly and People with AIDS, decreasing isolation and providing an ongoing assessment of a client's condition, as well as delivering weekly food supplies. The home visitors also work on helping isolated clients rebuild their social networks by conducting a social network assessment, identifying people in the participant's social circle who can provide additional socialization and support services.

The program is eligible, feasible, and timely. RCC has received County CDBG funds since 2008 and has achieved their contract goals.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Contra Costa Family Justice Alliance

PROGRAM NAME/NUMBER: West Contra Costa Family Justice Center /
18-22-PS

PROGRAM SERVICE AREA: West County

PROJECT OUTCOME: Operate the West County Family Justice Center (FJC) to provide one-stop services to 300 victims of domestic violence, sexual assault, child abuse, elder abuse and human trafficking.

TOTAL PROGRAM COST: **\$1,327,676**

AMOUNT ALLOCATED FY 2017/18: **\$32,000**

AMOUNT RECOMMENDED FY 2018/19: **\$32,000**

GOAL / PERFORMANCE AS OF 12/31/17: **300 / 316**

PROGRAM DESCRIPTION: The West Contra Costa Family Justice Center (FJC) started operating in 2011, serving victims and survivors of domestic violence, sexual assault, child abuse, elder abuse and human trafficking. Since then, the FJC has moved locations and expanded their community reach. In October 2015, the agency obtained its 501(3)(c) nonprofit status with the United States Internal Revenue Service.

According to the FJC, in Contra Costa County, nearly 10,000 child abuse cases and over 2,000 elder abuse cases are reported annually. In addition, there are over 3,000 domestic violence related arrests per year. Medical studies link long term effects of family violence and abuse to several serious health problems, from diabetes to obesity, to substance abuse and eating disorders. Abused women experience physical and emotional problems for many years after abuse ends. Children exposed to family violence often suffer from a variety of health and mental health conditions including post-traumatic stress and other psychological issues which can go on untreated for years. Exposure to violence at an early age is known to increase antisocial behavior, substance abuse, mental illness, and adverse health outcomes in adulthood.

When survivors of interpersonal violence seek help, they are often frustrated by a fractured social services system. They may have to travel to multiple locations and tell their stories repeatedly. According to the FJC, national statistics show that victims may have to access as many as 32 different agencies for assistance. These hurdles can discourage their efforts and cause many people to simply stop seeking help. The FJC brings public and private partners together under one roof to provide comprehensive wrap-around services. The FJC is a unique and effective public-private partnership with integrated services and extensive community connections.

The project is eligible, feasible, and timely. Requested funding will be allocated to staff salaries/benefits, rent, consultants, and language access.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: West County Adult Day Care

PROGRAM NAME/NUMBER: Alzheimer's Respite Center /
18-23-PS

PROGRAM SERVICE AREA: West County

PROGRAM OUTCOME: Provide day care services five days per week for 56 Urban County seniors with Alzheimer's/dementia resulting in retention of housing and delay of institutionalization.

TOTAL PROGRAM COST: **\$199,100**

AMOUNT ALLOCATED FY 2017/18: **\$40,000**

AMOUNT RECOMMENDED FY 2018/19: **\$40,000**

GOAL / PERFORMANCE AS OF 12/31/17: **56 / 38**

PROGRAM DESCRIPTION: West County Adult Day Care (WCADC) provides day care services five days per week, 10 hours per day Monday through Friday to Alzheimer's victims and other elderly persons who need constant supervision. The program provides meals, personal grooming assistance, a variety of therapies, social activities, a monthly family support group, and respite to primary care givers. Day care services will be provided to at least 56 seniors (and their families) from the Urban County.

The services offered by the program have been proven to delay long term placement for elders with Alzheimer's/dementia, as well as allowing caregivers to continue with a normal work schedule.

The proposed program is eligible, feasible, cost effective and timely. Requested funding will be allocated to staff salary.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: A Place of Learning

PROGRAM NAME/NUMBER: After School Tutoring & Mentoring /
18-24-PS

PROGRAM SERVICE AREA: Far East County

PROGRAM OUTCOME: Provide free after-school/Summer mentoring/tutoring services to 60 low-income Urban County students resulting in improved academic performance and decision making skills and increased self-esteem, as measured by pre- and post-participation evaluations and feedback from school staff and parents.

TOTAL PROGRAM COST: **\$38,400**

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOAL / PERFORMANCE AS OF 12/31/17: **60 / 26**

PROGRAM DESCRIPTION: A Place of Learning ("APOL") is an after-school/Summer enrichment program that provides tutoring and mentoring to low-income, at-risk youth in kindergarten through high school. Many of the students are homeless, special needs, and English-learners. Through this program, students benefit from a caring adult that supports them developmentally as a role model and mentor. Mentors are provided educational materials that support California standards in core classes and meet with students at least once per week. APOL works closely with local schools and is able to access student school progress online and adapt lessons according to individual student needs. Mentors monitor academic achievement and performance factors such as attendance, school participation and attitude.

The program is eligible, feasible and timely. Requested funding will be allocated to staff salary/benefit expenses.

PERFORMANCE ISSUES: Program is slightly behind pace in meeting its FY 2017/18 performance goals. However, they do expect to meet their goal by the end of the year. Historically, APOL has met its goals.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: East Bay Center for Performing Arts

PROGRAM NAME/NUMBER: Deep Roots, Wide World Program /
18-25-PS

PROGRAM SERVICE AREA: West County (Primarily Richmond, CA)

PROGRAM OUTCOME: Provide literacy and performing arts summer programs to 150 children aged 3-9, resulting in improved academic performance, community building, and exposure to diverse global art traditions. Program performance will be measured via pre- and post-surveys taken by children and guardians.

TOTAL PROGRAM COST: **\$57,985**

AMOUNT ALLOCATED FY 2017/18: **\$11,500**

AMOUNT RECOMMENDED FY 2018/19: **\$11,500**

GOAL / PERFORMANCE AS OF 12/31/17: **150 / 0**

PROGRAM DESCRIPTION: The East Bay Center for the Performing Arts ("EBCPA") is a community center, founded in 1968, that provides training, encouragement, and a space for student artists to learn and discover performing arts from around the world. Located in the Iron Triangle neighborhood of Richmond, EBCPA provides a safe space for students to work on community projects that include the creation of original music, film, theater, dance, etc.

EBCPA proposes to provide two programs for youth, to support and encourage the performing arts and literacy. The goals of these programs are to both enrich the lives of the children served, by exposing them to new experiences, while also using the performing arts as a tool to encourage literacy and introduce more academic enrichment during time away from school.

The first proposed program is actually an extension of an existing program that currently does not operate during the summer season. EBCPA would like to host their parent-child preschool arts program at a minimum of one U.S. Department of Housing and Urban Development (HUD)-funded apartment complex in Richmond, CA. Thereby

making the program accessible to this low-income population. This 8-week program is for children (and their guardians), aged 3-5, and would encourage pre-literacy skills by integrating music, dance, and visual arts. The program would have two separate classes of 15 children at the one site for two hours per week. If a second location is found, the program will feature one class at each site.

The other proposed summer program will be hosted at two nearby elementary schools. It is a 5-week program for students aged 6-9, who will work with a Teaching Artist on theater and literacy projects, integrating storytelling, scriptwriting, and performance. The program will have six classes of twenty students, operating 3 one-hour classes per week.

The project is eligible, feasible, and timely. Requested funding will be allocated to staff salaries/benefits and operating expenses.

PERFORMANCE ISSUES: EBCPA is not on track to meet their goal for fiscal 2017/18 due to unforeseen circumstances. One of EBCPA's proposed programs was slated to begin in September 2017, but was delayed due to both low enrollment and a site change, stemming from a lack of administrative support. Additionally, the former Director of School Partnerships, who was the lead contact for CDBG coordination, is no longer with EBCPA. However, other agency staff have stepped up in the absence of this position. While EBCPA is forthright about their struggles during the first half of the fiscal year, they remain steadfast in their belief that they will meet their goal once their second summer program begins in June 2018.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Girls Inc. of West Contra Costa County

PROGRAM NAME/NUMBER: Afterschool and Education Enrichment Program
18-26-PS

PROGRAM SERVICE AREA: Richmond

PROGRAM OUTCOME: Girls Inc. will operate its Summer/Afterschool Education Enrichment program. A total of 330 unduplicated children will be provided summer and after-school literacy and STEM enrichment programming.

TOTAL PROGRAM COST: **\$247,233**

AMOUNT ALLOCATED FY 2017/18: **\$11,000**

AMOUNT RECOMMENDED FY 2018/19: **\$11,000**

GOALS / PERFORMANCE AS OF 12/31/17: **300/136**

CONDITIONS OF APPROVAL: None

PROGRAM ANALYSIS: Girls Inc. of West Contra Costa County (Girls Inc.) has served over 6,000 girls residing in West Contra Costa for 40 years. Working in conjunction with local elementary schools and high schools, Girls Inc. of WCCC has made an extensive effort to reach youth ages 6-18 to inform them about college readiness and the Girls Inc. National Scholars Program. Girls Inc. will provide weekly 90-minute, 8-12 week, after school sessions afterschool educational and enrichment programming at eight elementary schools, two middle schools, and two high schools. As part of this program, Girls Inc. will also provide a 10-week, M-F daily summer camp on-site and weekly 90-minute programs at five community centers and at five community-housing sites located in Richmond. The Girls Inc. curriculum has an emphasis in literacy and STEM (Science, Technology, Engineering, and Mathematics) and is designed to increase reading comprehension, promote fluency in English, and create a literacy-rich environment.

The schools and community centers that the services are provided are located and serve primarily low-income areas of the City of Richmond. Requested CDBG funding will be used to pay for staffing and program supplies. The proposed program is eligible, feasible, and timely.

PERFORMANCE ISSUES: The program is slightly behind pace to meet its goal; however, based on previous program years, it is expected that the program will meet its goal.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Mt. Diablo Unified School District

PROGRAM NAME/NUMBER: CARES After School Enrichment Program /
18-27-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide after school enrichment classes for 580 K-8 students in Bay Point, resulting in greater understanding of the content of the enrichment services, connection to and engagement in school, and academic improvement.

TOTAL PROGRAM COST: **\$4,972,992**

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOAL / PERFORMANCE AS OF 12/31/17: **817 / 517**

PROGRAM DESCRIPTION: Mt. Diablo Unified School District (MDUSD) proposes to provide educational enrichment classes for students enrolled in the after-school programs at four Bay Point area schools: Bel Air, Rio Vista, Shore Acres elementary schools, and Riverview Middle school. The proposed program provides academic, enrichment and nutrition opportunities in a safe environment for students with the greatest needs. Classes/activities will be provided during the 32-week school year and six weeks during the summer. Activities will include dance, science, gardening, chess club, drumming, and art. MDUSD will serve 580 K-8 students from the four schools. The after-school program operates between the hours of 2:00 and 6:00 p.m. All four schools are located in areas that meet "area benefit" criteria (Census Tracts 3141.01 and 3142).

The program is eligible, feasible and timely. Requested funding will be allocated to program supplies and educational enrichment activities.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: RYSE, Inc.

PROGRAM NAME/NUMBER: RYSE Career Pathway Program
18-28-PS

PROGRAM SERVICE AREA: West County

PROGRAM OUTCOME: Operate the Career Pathway Program by providing career development and soft skills support, media arts skill development, paid work experience opportunities, and academic enrichment and interventions. A total of 230 West County youth will be provided services during the year.

TOTAL PROGRAM COST: **\$378,933**

AMOUNT ALLOCATED FY 2017/18: **\$40,000**

AMOUNT RECOMMENDED FY 2018/19: **\$40,000**

GOAL / PERFORMANCE AS OF 12/31/17: **230 / 171**

PROGRAM DESCRIPTION: RYSE serves youth in West Contra Costa County ages 13 to 21. RYSE members include youth who are in and out of school, college bound, homeless, LBGT, and some who have been incarcerated.

According to numerous reports, young people from Richmond and West Contra Costa County face a myriad of challenges that hinder academic success and acquisition of meaningful employment opportunities and financial stability. This marginalized group requires adequate support from the community to access opportunities that provide long-term stability and support the transition into adulthood. The Career Pathway Program aims to address this problem by offering a combination of career development and soft skills support, media arts skill development, paid work experience opportunities, and academic enrichment and intervention.

Career development programming integrates exposure to a variety of career pathways and offers quality classroom and work-based learning opportunities. RYSE also supports youth in acquiring desired employment and internships on site, in the community or with work place partners.

RYSE has a proven record of accomplishment for producing a safe space for youth where they feel welcome, valued, and supported, and has created and implemented effective programming that helps youth make lasting changes in their lives. This program is eligible, feasible, and timely. Requested funding will be allocated to staff salary/benefits.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: YMCA of the East Bay (Fiscal Agent)

PROGRAM NAME/NUMBER: James Morehouse Project at El Cerrito High School
18-29-PS

PROGRAM SERVICE AREA: West County (El Cerrito High School)

PROGRAM OUTCOME: Provide comprehensive mental health and student support services to 110 students attending El Cerrito High School resulting in improved well-being and an increase in school connectedness measured by student pre- and post-evaluations.

TOTAL PROGRAM COST: **\$ 299,000** (\$109,000 in In-Kind services)

AMOUNT ALLOCATED FY 2017/18: **\$10,000**

AMOUNT RECOMMENDED FY 2018/19: **\$10,000**

GOALS / PERFORMANCE AS OF 12/31/17: **110/32**

CONDITIONS OF APPROVAL: None

PROGRAM ANALYSIS: The James Morehouse Project (JMP) at El Cerrito High School Project provides comprehensive mental health services to El Cerrito High School students who reside in West County communities. With clinical services available on campus, teachers and staff can refer students for on-site assessments and counseling to support youth and prevent more serious mental health problems. In addition to traditional mental health modalities like individual counseling and peer support groups, the project links innovative youth development programs with its clinical mental health services to offer youth opportunities to strengthen critical skills like conflict resolution and anger management and to build a deeper analysis of the challenges facing the communities that impact on their own lives. The JMP anticipates delivering mental health services to 110 Urban County students.

The JMP partners with a variety of community agencies to coordinate and deliver services. YMCA of the East Bay, Planned Parenthood, Community Violence Solutions, UCB School of Social Welfare, SFSU School of Social Work, CSUEB School of Social Work, New Conservatory Theater, and Community Works are among the other organizations that offer a wide range of services through JMP.

PERFORMANCE ISSUES: Program is slightly behind pace in meeting its FY2017/18 contractual goals; however, JMP expects to meet its goals by the end of the year. JMP has historically met or exceeded its goals in previous years.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Eden Council for Hope and Opportunity

PROGRAM NAME/NUMBER: Fair Housing Services
18-30-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide comprehensive fair housing counseling services to approximately 80 Urban County residents

TOTAL PROGRAM COST: \$315,332

AMOUNT ALLOCATED FY 2017/18: \$40,000

AMOUNT RECOMMENDED FY 2018/19: \$40,000

GOAL / PERFORMANCE AS OF 3/31/18: 80 / 44

PROGRAM ANALYSIS: Eden Council for Hope and Opportunity (ECHO) will provide fair housing services by enforcing fair housing laws by investigating housing discrimination complaints, maintaining a panel of testers, counseling individuals/households regarding their rights, responsibilities and options, providing mediation and advocacy, and legal referrals. ECHO will maintain good relationships with private attorneys, the Department of Housing and Urban Development (HUD) and the Department of Fair Employment and Housing, while keeping abreast of changes in fair housing laws.

The proposed project will assist Urban County residents in exercising their housing rights by providing the following services and activities:

- Fair Housing Counseling: fair housing laws will be enforced by investigating alleged housing discrimination complaints; maintaining a panel of fair housing testers; counseling households regarding their rights, responsibilities and options; and providing mediation, advocacy, and legal referrals. All CDBG jurisdictions are required to take appropriate steps to affirmatively further fair housing.
- Education and Outreach: ECHO will conduct education and outreach activities to educate residents, staff of other community-based organizations and rental property owners/managers on landlord/tenant rights and responsibilities.
- Conciliation and Mediation: ECHO will provide both conciliation and mediation efforts to resolve conflicts between residents and their landlords.
- Investigation: ECHO will conduct investigations to determine if housing

discrimination has occurred.

All of the above services will be provided free of charge and in multiple languages through in-house language capacity, the Language Line (a service that interprets and translates in 170 different languages) and freelance interpreter services. A majority of the clients will be served via the telephone and/or email, but because ECHO has an office located in Antioch, clients will have access to in-person services. In addition, special clinics/meetings will be scheduled in the less accessible areas of the County. The program is eligible, feasible and timely.

PERFORMANCE ISSUES: Through the first 3 quarters of FY 2017/18, ECHO is behind pace to meet the annual goal of serving 80 Urban County residents. ECHO is completing their due diligence of outreach through meetings, presentations, and trainings to achieve the annual goal.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Contra Costa County Health Services - Health, Housing and Homeless Services Division, Homeless Program

PROGRAM NAME/NUMBER: Coordinated Outreach, Referral, and Engagement (CORE) Homeless Street Outreach Program/ 18-31-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide day and evening homeless street outreach services to at least 450 Urban County individuals living outside throughout the County to engage, stabilize, deliver health and basic need services, and aid in obtaining interim and permanent housing.

TOTAL PROGRAM COST: **\$1,277,560**

AMOUNT ALLOCATED FY 2017/18: **\$22,300**

AMOUNT RECOMMENDED FY 2018/19 **\$22,300**

GOALS / PERFORMANCE AS OF 12/31/17: **450/1,323**

CONDITIONS OF APPROVAL: None

PROGRAM ANALYSIS: The focus of the Contra Costa County's Health Services Department (CCC-HSD) Coordinated Outreach, Referral, and Engagement (CORE) Homeless Street Outreach Program is to target high-risk, hard-to-reach chronically homeless individuals, transition-aged youth, and families living outside whom typically do not access services or do not know how to access services. CORE uses a client-centered, "whatever it takes" approach to build rapport and engage consumers into services that aims to get them off the streets and stabilized. CORE Outreach teams consist of two outreach workers, two outreach team leads, and an Outreach Coordinator. Outreach staff are trained in core principles and practices of trauma informed care, motivational interviewing and espouse a "housing first" philosophy. Knowing that those who live outside are typically resistant to engaging with the current service system, outreach teams take this client-centered perspective with the understanding that trust must come before services are delivered, and trust and relationship building takes patience and time.

Three CORE teams will operate over an 18 hour period during the day and evening. Two or three-person outreach teams will go out in a systematic pattern within an established service area (East, Central, and West County) to contact chronically homeless individuals living on the streets, provide face-to-face outreach and engagement, and information necessary to address behavior contributing to their homelessness. The day teams hand off street outreach services for evening/weekend (Saturday) homeless outreach to teams staffed by Anka Behavioral Health, who is subcontracted with CCC-HSD to provide evening/weekend outreach services as part of the overall CORE Street Outreach Program.

CORE Homeless Street Outreach Program services and support will include but are not limited to:

- Referral and connection to “Health Care for the Homeless” Program medical staff to engage homeless individuals including collection of basic personal and demographic data;
- Administer initial screening tools and document concerns and disabilities regarding lack of housing financial support;
- Connect to medical and mental health and any substance abuse services;
- Facilitate the completion and submission of Medi-Cal, CalFresh, and/or SSI applications and related documentation for eligible consumers;
- Provide basic survival supplies;
- Assist local law enforcement, communities, and businesses in non-enforcement types of responses where appropriate;
- Connect individuals to the Mental Health Transitions Team for mental health needs and non-psychiatric emergencies with individuals ready to accept substance abuse treatment;
- Connect consumers to interim housing, multiservice centers, case management, and supports towards permanent housing.

This program is eligible, feasible and timely. Homeless street outreach services is a needed service throughout the County and it meets a priority need of the County’s Consolidated Plan

PERFORMANCE ISSUES: The CORE program has been funded by the CDBG program in the past and has exceeded contract goals in a timely and cost-effective manner. The program has met and exceeded its annual performance goal for FY 2017/18; however, the Subrecipient has been consistently late in submitting reports.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: CCC Health Services

PROGRAM NAME/NUMBER: Adult Interim Housing Program
18-32-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide shelter and supportive services to 150 homeless men and women to help them regain housing.

TOTAL PROGRAM COST: \$2,198,104

AMOUNTY ALLOCATED FY 2017/18: \$54,000

AMOUNT RECOMMENDED FY 2018/19: \$54,000

GOAL / PERFORMANCE AS OF 3/31/18: 150 / 369

PROGRAM DESCRIPTION: The Behavioral Health Division of the County's Health Services Department (HSD) operates an interim housing program (emergency shelter) for homeless adults in Contra Costa County that is open 24 hours-a-day year round. The program is operated at two sites, one in Richmond and one in Concord, and provides wrap-around services to assist persons in finding appropriate long-term housing. A specialized program for youth 18 to 21 years of age is located at the Richmond facility.

Upon entry into the shelter, each resident is assigned a case manager to assist the individual in determining an appropriate service plan that will help them regain housing as soon as possible. This approach engages individuals the moment they walk in the door and reflects the transition to a "housing first" approach to service delivery that aims to reduce shelter stays. The current recidivism rate for homeless individuals who have obtained permanent housing is only 10 percent.

The shelters are part of the County's Continuum of Care and enable adults the opportunity to work on stabilizing their lives and moving toward a permanent housing situation. Each person receives needs and health assessments, as well as case management, job training, transportation and other services that help each individual reach their highest level of self-sufficiency.

The program is eligible, feasible, and timely. Providing services to the homeless population is consistent with the County Continuum of Care Homeless Plan and a priority of the CDBG program.

HSD also receives Emergency Solutions Grant (ESG) funds to provide emergency shelter and supportive services. (See FY 2018/19 ESG Staff Report No. 18-01-ESG.)

PERFORMANCE ISSUES: HSD has been successful in meeting quantitative goals. While the program has already exceeded their annual goal during the current fiscal year, they have been late in submitting their financial reports and request for reimbursement of CDBG funds.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Contra Costa Crisis Center

PROGRAM NAME/NUMBER: Crisis/211 Contra Costa
18-33-PS

PROGRAM SERVICE AREA: County-wide

PROGRAM OUTCOME: Provide crisis intervention service and information and referrals to 8,200 Urban County residents including homeless persons, abused children, seniors, battered spouses, persons with HIV/AIDS, and the disabled.

TOTAL PROGRAM COST: **\$1,192,067**

AMOUNT ALLOCATED FY 2017/18: **\$18,000**

AMOUNT RECOMMENDED FY 2018/19: **\$18,000**

GOALS / PERFORMANCE AS OF 12/31/17: **8,200/4,308**

CONDITIONS OF APPROVAL: None.

PROGRAM DESCRIPTION: Through 211 Contra Costa, the Contra Costa Crisis Center manages and maintains a database of local health and social services programs. Full-time staff and trained volunteers provide immediate crisis support service as well as information and referrals, 24 hours-a-day, to emergency shelters, emergency food programs, job training, health care and other services.

211 is a national, toll-free three-digit number that can be called 24 hours-a-day for information about local health and social services. It enables people to access resources in their community quickly and easily, allowing residents in need a single point of entry for a variety of resources. The Crisis Center is the only authorized 211-provider for Contra Costa County and meets all of the 211 criteria set by the state Public Utilities Commission and includes: (1) must operate 24 hours per day, (2) offer multilingual access and access for the hearing impaired, (3) manage and maintain a comprehensive, up-to-date database of health and social services, (4) coordinate with local and state disaster responders, and (5) have a local presence and support from local stakeholders.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Loaves and Fishes of Contra Costa

PROGRAM NAME/NUMBER: Martinez Dining Room
18-34-PS

PROGRAM SERVICE AREA: Martinez

PROGRAM OUTCOME: Provide free buffet-style lunches and groceries weekdays to 500 homeless and low-income Urban County residents at the Loaves & Fishes Martinez Dining Room.

TOTAL PROGRAM COST: \$1,192,067

AMOUNT ALLOCATED FY 2017/18: \$15,000

AMOUNT RECOMMENDED FY 2018/19: \$15,000

GOALS / PERFORMANCE AS OF 12/31/17: 500/401

CONDITIONS OF APPROVAL: None

PROGRAM ANALYSIS: Loaves and Fishes of Contra Costa (LFCC) provides hot, nutritionally sound meals and groceries to homeless, low and very low-income men, women, and children Monday through Friday at the Martinez Dining Room. Since its inception in 1983, LFCC has served over 4.4 million meals to residents who are homeless, unemployed, underemployed or disabled. The organization primarily uses volunteers (98% of staff) and a large portion of the food served is donated by local food industry businesses. The Martinez Dining Room will serve noontime meals to 150 persons per day, primarily Martinez residents, and has a food pantry that distributes fresh produce, canned goods, and bread every day.

By feeding the hungry, LFCC accomplishes three objectives: preventing homelessness and maintaining the family unit, preventing poor cognitive development of children living in poverty and reducing hunger and poor nutrition for very low-income people. Since the recession years of 2008, the need for this program has grown.

The program is eligible, feasible, and timely. Providing services to the homeless population is consistent with the Consolidated Plan and the Homeless Continuum of Care Plan. LFCC has consistently met programmatic goals in a timely manner.

PERFORMANCE ISSUES: None.

**FY 2018/19 CDBG PROGRAM
PUBLIC SERVICE (PS) CATEGORY**

APPLICANT: Shelter, Inc.

PROGRAM NAME/NUMBER: Homelessness Prevention/Rapid Rehousing Program
18-35-PS

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide rapid rehousing and homeless prevention services to 180 Urban County residents to quickly regain stable, permanent housing or maintain their housing.

TOTAL PROGRAM COST: \$784,838

AMOUNT ALLOCATED FY 2017/18: \$25,075

AMOUNT RECOMMENDED FY 2018/19: \$25,075

GOAL / PERFORMANCE AS OF 3/31/18: 180 / 341

PROGRAM DESCRIPTION: Shelter, Inc. provides one-time direct financial rental/mortgage assistance to low-income families to prevent eviction or foreclosure or to assist with move-in costs. These households often face a housing crisis through no fault of their own due to a temporary job loss, medical crisis or unexpected car repair. What would be an inconvenience for many is a devastating crisis for those struggling to make ends meet. For those who are currently homeless and attempting to move into housing, move-in costs are often in excess of what they can realistically afford. Preventing homelessness is far more cost-effective than helping a homeless family transition from the streets to temporary and permanent housing. Financial assistance will be provided to 180 Urban County clients.

The Homeless Prevention Program has two components: Rental/Mortgage Assistance and Prevention Case Management. Through the "Rental/Mortgage Assistance" component, Shelter, Inc. receives direct funds from federal and state sources to disburse to County residents to prevent eviction or mortgage foreclosure and to assist the homeless with move-in costs for a new residence. A case manager determines the ability of each household to maintain the proposed housing expense so that the household doesn't find itself in a perpetual crisis or ongoing homelessness.

Through the "Prevention Case Management" component, case managers provide support and guidance to households that need help beyond one month's rent, often due to a temporary illness or disability. The services may include small rent supplement payments and provide extensive resources through an information and referral network.

The program is eligible, feasible, and timely. Providing services to prevent homelessness is consistent with the Consolidated Plan and the Homeless Continuum of Care Plan.

PERFORMANCE ISSUES: Shelter, Inc. has been successful in meeting quantitative goals. While the program has already exceeded their annual goal during the current fiscal year, they have been late in submitting their financial reports and request for reimbursement of CDBG funds.

Attachment B-2

Staff Reports

ESG Program

Category

FY 2018/19 EMERGENCY SOLUTIONS GRANTS (ESG)

APPLICANT: Contra Costa County Health Services Dept. (HSD)

PROGRAM NAME/NUMBER: Adult Interim Housing Program/
18-01-ESG

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide 150 Urban County homeless clients year-round emergency shelter beds and wrap-around services.

TOTAL PROGRAM COST: \$2,198,104

AMOUNT ALLOCATED FY 2017/18: \$122,693

AMOUNT RECOMMENDED FY 2018/19: \$122,693

GOAL/PERFORMANCE AS OF 3/31/18: 150 / 373

PROGRAM ANALYSIS: The Contra Costa County Health Services Department (HSD) operates two emergency homeless shelters for single adults—the Central County shelter in Concord with 75 beds and the West County shelter in Richmond with 100 beds. The shelters are the main points of entry for the homeless into the continuum of homeless and housing services.

The shelters are open 24-hours a day and provide meals, laundry facilities, mail, health screenings, telephones and a wide array of on-site support services. Upon entry into the shelter, each resident is assigned a case manager to assist the individual in determining an appropriate service plan that will help them (re)-gain housing as soon as possible. Engaging individuals the moment they walk into the shelter reflects the transition to a “housing-first” approach to service delivery that aims to reduce shelter stay and find appropriate housing that fits individual needs, subsequently reducing recidivism.

HSD is requesting ESG funds to help support operating costs at the two County run emergency homeless shelters. The funding will be used to cover utilities.

The shelter program is eligible, and consistent with County priorities and policies as identified in the County’s Consolidated and Continuum of Care plans. The County shelters provide emergency housing and services to very-low income homeless individuals and are the entry point for many individuals seeking services to assist them

in achieving permanent housing and a stable living environment. The shelters will serve up to 850 individuals per year.

HSD also receives CDBG funds to provide shelter and supportive services (see FY 2018/19 CDBG staff report No. 18-32-PS).

PERFORMANCE ISSUES: HSD has been successful in meeting quantitative goals. While the program has already exceeded their annual goal during the current fiscal year, they have been late in submitting their financial reports and request for reimbursement of CDBG funds.

FY 2018/19 EMERGENCY SOLUTIONS GRANTS (ESG)

APPLICANT: Contra Costa County Health Services Dept. (HSD)

PROGRAM NAME/NUMBER: Calli House Youth Shelter/
18-02-ESG

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide year-round emergency shelter beds and support services to 25 homeless youth in Urban County.

TOTAL PROGRAM COST: \$593,228

AMOUNT ALLOCATED FY 2017/18: \$24,328

AMOUNT RECOMMENDED FY 2018/19: \$24,328

GOAL/PERFORMANCE AS OF 3/31/18: 25 / 37

PROGRAM ANALYSIS: Health Services Department (HSD) operates the Calli House Youth Shelter, a program that provides shelter and critical support services to run-away, homeless, and throw-away youth ages 18-24. Overnight shelter is provided to youth ages 18-24 and day services to youth ages 14-18 at the Day Center.

The shelters are open 24-hours a day and provide meals, laundry facilities, mail, health screenings, telephones and a wide array of on-site support services. Youth ages 14-18 have the ability to access the Day Center for basic services. HSD projects 150 unduplicated youth will access the Day Center annually. Additionally, 125 unduplicated transition ages 18-24 (25 from the Urban County) will be provided overnight shelter services.

The youth shelter program is eligible and consistent with County priorities and policies as identified in the County's Consolidated and Continuum of Care plans. Calli House provides emergency housing and services to homeless youth and is the entry point for many individuals seeking services to assist them in achieving permanent housing and a stable living environment.

PERFORMANCE ISSUES: HSD has been successful in meeting quantitative goals. While the program has already exceeded their annual goal during the current fiscal year, they have been late in submitting their financial reports and request for reimbursement of CDBG funds.

FY 2018/19 EMERGENCY SOLUTIONS GRANTS (ESG)

APPLICANT: Shelter, Inc. of Contra Costa County

PROGRAM NAME/NUMBER: Homelessness Prevention/Rapid Rehousing Program/
18-03-ESG

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide rapid rehousing and homeless prevention services to 60 Extremely-Low-Income (below 30% of Area Median Income) and/or homeless individuals and families in the Urban County to quickly regain stable, permanent housing or maintain their housing.

TOTAL PROGRAM COST: \$784,838

AMOUNT ALLOCATED IN FY 2017/18: \$118,723

AMOUNT RECOMMENDED FY 2018/19: \$118,723

GOAL/PERFORMANCE AS OF 3/31/18: 60 / 49

PROGRAM ANALYSIS: Shelter, Inc. provides homelessness prevention and rapid rehousing services to low income individuals and families in Urban County.

The homelessness prevention element provides housing relocation and stabilization services and rental assistance to extremely low income (below 30% AMI) Urban County residents as necessary to prevent the individual or family from becoming homeless. Assistance is used to help program participants regain stability in their current permanent housing or move into other permanent housing and achieve stability in that housing. Participants receive case management services to help determine how best to maintain their housing. Clients must demonstrate that they would become homeless if not for this assistance and that they can be reasonably expected to maintain housing once the subsidy ends.

The rapid rehousing element provides housing relocation/stabilization services and financial assistance in paying deposits, rent and utility bills to help homeless individuals and families quickly regain and maintain housing and self-sufficiency. Eligible clients must meet HUD's definition of homelessness, have no appropriate housing options, lack sufficient resources and support networks necessary to secure or maintain housing without ESG assistance, agree to meet with a case manager for stabilization/relocation services and demonstrate that they would remain homeless if not for this assistance. The program differentiates between the chronically homeless and those who can be reasonably expected to maintain their housing when the subsidy ends.

Eligible costs include utilities, security deposits, short-term (1-3 months) rental assistance, utility deposits/payments and moving costs. All direct assistance is paid to a third party (i.e. landlord, utility company) and is considered a grant on behalf of the client.

This project is eligible, feasible and timely. It is consistent with HUD's priorities for the ESG program and with the County's Consolidated Plan and the Homeless Continuum of Care Plan.

PERFORMANCE ISSUES: While on pace to meet their annual goal (55 percent through the first two quarters of the current fiscal year), Shelter Inc. has only expended approximately 31 percent of the annual funding amount. They are consistently late in submitting their financial reports and request for reimbursement of ESG funds. A new ESG contract will not be executed until all previous ESG funds awarded to this program have been expended.

FY 2018/19 EMERGENCY SOLUTIONS GRANT (ESG)

APPLICANT: STAND! For Families Free of Violence

PROGRAM NAME/NUMBER: Rollie Mullen Emergency Shelter/
18-04-ESG

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide emergency homeless shelter and support services for 40 women and their children who are displaced due to domestic violence.

TOTAL PROGRAM COST: \$562,986

AMOUNT ALLOCATED FY 2017/18: \$45,328

AMOUNT RECOMMENDED FY 2018/19: \$45,328

GOAL/PERFORMANCE AS OF 3/31/18: 40 / 30

PROGRAM ANALYSIS: For more than 35 years, STAND! For Families Free of Violence (STAND) has provided services and emergency shelter to victims of domestic violence. Annually, approximately 6,000 emergency shelter bed-nights are provided to women and their children who are homeless and in peril due to violent relationships. STAND provides shelter for these women and children while they reconstruct their lives and find safe and stable housing. Clients receive up to 12 weeks of shelter and services including food, clothing, case management, counseling, employment assessment and housing referrals.

The STAND emergency shelter is housed in the Rollie Mullen Center (RMC). This shelter has 24 beds, a sitting area, a laundry facility, a common kitchen and a dining facility. The shelter also provides programs for children. In addition to the emergency shelter, the RMC has seven transitional housing units for families and a counseling center. STAND is requesting ESG funds for the provision of essential services.

This program serves a high priority need in Contra Costa by providing emergency shelter to victims of domestic violence, giving them an opportunity to stabilize their lives and move to safe, permanent housing.

PERFORMANCE ISSUES: While on track to meet the annual goal of providing shelter and support services to 40 women and children in the current fiscal year, through the first two quarters STAND has only expended approximately 25 percent of its awarded \$45,328 in ESG funds. A new ESG contract will not be executed until all previous ESG funds awarded to this program have been expended.

FY 2018/19 EMERGENCY SOLUTIONS GRANT (ESG)

APPLICANT: Trinity Center Walnut Creek

PROGRAM NAME/NUMBER: Trinity Center/
18-05-ESG

PROGRAM SERVICE AREA: Urban County

PROGRAM OUTCOME: Provide breakfast and lunch, laundry, showers, clothing, food and support services weekdays to 100 Urban County clients.

TOTAL PROGRAM COST: \$827,530

AMOUNT ALLOCATED FY 2017/18: \$26,830

AMOUNT RECOMMENDED FY 2018/19: \$26,830

GOAL/PERFORMANCE AS OF 3/31/18: 100 / 194

PROGRAM ANALYSIS: The Trinity Center surrounds homeless persons with an array of services they need to establish and maintain stable and independent lives for themselves. Offered in a year-round day shelter setting, Trinity Center provides services that meet basic needs while cultivating an atmosphere of community and mutual support that is critical to homeless persons' ability to attain a sense of normalcy and stability. When coupled with an advocacy approach to case management, this program of services empowers homeless and very-low income individuals to improve the quality of their lives.

Trinity Center provides day shelter services to unduplicated homeless and very-low income individuals. The day shelter is open Monday, Tuesday, Thursday, and Friday from 9 AM to 4 PM, with Wednesday afternoons dedicated to meeting the specific needs of homeless women. A range of basic services are provided, including two meals per day, showers, laundry, peer counseling, mail service, fellowship, a clothing closet, a non-perishable food pantry, dental care, connection to other services, employment counseling, and assistance with securing housing.

In a shift, last year Trinity Center began emphasizing an advocacy-centered approach to service provision with dedicated Member Advocates providing intensive case management and advocacy services for clients who choose to participate. In particular, Member Advocates work with clients to find, enroll in, and secure affordable and permanent housing opportunities, utilizing the County's Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT), with the support of the Continuum of Care. This advocacy approach enables Trinity Center to engage homeless individuals with the basic services they need and integrate them into the service system with compassion and a focus on their individual paths toward stable housing and independence.

The Trinity Center program is eligible and consistent with County priorities and policies as identified in the County's Consolidated and Continuum of Care plans. The Center

provides services to Urban County homeless persons and is the entry point for many individuals seeking services to assist them in achieving permanent housing and a stable living environment. ESG funds will be used to partially fund the program manager position.

PERFORMANCE ISSUES: None.