

CONTRA COSTA COUNTY BOARD OF SUPERVISORS
MAJOR ACHIEVEMENTS IN 2017

1. Budget is structurally balanced for 7th year in a row, built on assumption of 5% increase in Assessed valuations, actual AV was 5.78%
2. Reduced Other Post-Employment Benefits (OPEB) Unfunded Liability for the fiscal year ending June 30, 2017 to \$693,566 Million as of June 30, 2017 (was \$2.6 Billion in 2006). Other Post-Employment Benefits Trust Assets exceed \$235 Million. Liability is 25.3%
3. Following the Resignation of District Attorney Mark Peterson, the Board of Supervisors held a Community Forum, interviewed seven Candidates and chose Diana Becton as the Interim District Attorney
4. Maintained both our AAA Bond Rating from Standard & Poor's, our Lease Bonds from Moody's (from A1 to Aa3) with both agencies commenting on fact that Contra Costa County was "fundamentally sound, and had a stable outlook for the future."
5. Approved construction plans for new EOC and County Administration Buildings. The County also closed a \$100,285,000 lease revenue bond transaction, in an agreement with JPMorgan Chase Bank. \$60 million will fund replacement of the County Administration Building located at 651 Pine Street, Martinez, including a structure for additional parking for county employees and the public visiting downtown Martinez. The remaining \$40 million will be allocated to construction of a modern Emergency Operations Center to be located on Glacier Drive in Martinez. The bonds were sold for a 15 year term at an interest rate of 2.387%
6. Approved funding to sustain and expand the Contra Costa CARES program for one more year. The new allocation of funding will increase the number of adults who may enroll in the program by 1,400 members. Contra Costa Health Plan continues to manage enrollments, medical home assignments, and facilitation of the per-member, per-month reimbursement to the participating community clinics.
7. Established Stand Together CoCo, a rapid response and community education project to support safety and justice for immigrant families in Contra Costa.
8. 2017 Series A: \$99.8 lease revenue bonds, including \$9.7 million will fund capital projects within the County's health services department and \$90.1 million in refunding bonds realizing a net present value savings of \$9.1 million (7.8%)
9. Established the Office of Reentry & Justice (ORJ), on January 3, 2017, a 2.5 year pilot project. The mission of the ORJ is to build on, align, and formalize a cohesive structure for the advancement of reentry, public safety realignment and justice initiatives in Contra Costa County
10. The California Board of State and Community Corrections (BSCC) awarded Contra Costa County a three-year, \$5,984,000 state grant to implement "CoCo LEAD +," an innovative program intended to break the cycle of repeated incarceration for people with mental illness or substance use disorders. Funded by the statewide savings generated from Proposition 47
11. Entered into an agreement with Alameda County to share one Agricultural Director, which created savings and cost efficiencies

ADDITIONAL 2017 DEPARTMENTAL ACHIEVEMENTS

Animal Services

12. Successfully ended the year at 83% Live Release Rate for all animals. The Live Release Rate for dogs and cats was 87%, up from 67.17% in 2014

Child Support

13. Awarded the Innovation Award from the California DCSS Director in recognition of improved service and collections related to education, process improvements and development of a tracking tool for Ostler-Smith orders, which are additional support orders for overtime or bonus income

Clerk of the Board

14. Implemented a digital, online system to track advisory board and commission appointment expirations, open and filled seats, and applications, called Granicus Boards and Commissions. Citizens can now apply into the Boards and Commissions system from our County website. The Boards and Commissions module is a complete digital appointment system that has significantly streamlined and improved processes for both our citizens and County staff
15. Launched a web-based, digital document management system (Laserfiche) to house Board of Supervisor records; Agendas, Minutes, Ordinances and Resolutions. Documents can be accessed in the Laserfiche system back to 1850.

Contra Costa County Fire Protection District

16. Ambulance service performance requirements are to arrive 90% of the time within 11:45 seconds in all zones except Richmond, where we are required to arrive within 10:00 minutes 90% of the time. Our performance has consistently been in the 95% range and at times as high as 98%. This means ambulance response times are much quicker. In a recent comparison with 2015 data (prior to us running the ambulance program) and 2016 data, we saw a 2-3 minute improvement in ambulance response times in several cities we studied including Concord and Lafayette
17. Re-opened Fire Station 87 in Pittsburg and began construction of two fire stations, FS16 and FS70. FS16 will be staffed in CY2018 after construction is complete at FS16
18. Provided additional funding of \$730,000 per year to East County Fire by transferring funding from Bethany Byron Irrigation District (Public Safety Fire Issue not related to CCCFPD)

Department of Conservation and Development

19. Worked with the Board, cities, the CAO's Office and other County Departments, and a consulting team to study and evaluate options related to forming or joining a Community Choice Energy Program (CCE) that would provide residents a second option for the purchase of electricity. The Board ultimately decided to join an existing program known as MCE, and residents will enjoy the benefits of choice in electrical service beginning in 2018.
20. Approved the Saranap Village Project, a mixed use project which will provide 198-infill units and significant commercial space. The project includes significant streetscape improvements, a roundabout, a reduction in the number of lanes and improved pedestrian facilities. It will provide significant new investment in the commercial portion of the Saranap community.

21. Created Sustainability Coordinator Position to coordinate the development and integration of the County's sustainability activities and to obtain new funding to support the County's sustainability efforts.

Health Services

22. Implemented the Whole Person Care (WPC) grant, a statewide waiver pilot program for vulnerable Medi-Cal recipients to improve health outcomes and reduce utilization of high-cost services. The core goal of WPC is to increase linkages and services outside of the health system into the larger community. We currently have 13,868 patients enrolled.
23. Contra Costa is among the first California counties to implement the Section 1115 Medi-Cal Demonstration Waiver that expands SUD treatment, including residential and medication-assisted treatment, to all Medi-Cal beneficiaries by referral from their medical providers.
24. Worked with others to bring awareness to the national opioid epidemic and the local expansion of medication-assisted treatment and other substance use disorder (SUD) services to combat opioid painkiller misuse in the community.
25. Contra Costa Council on Homelessness launched Coordinated Entry, a new initiative to streamline service delivery and enhance collaboration among the county's network of nonprofit, faith-based and government providers of homeless services. Annual survey indicates a 7% decrease in unsheltered homelessness in the county, with an increase in East County.
26. Contra Costa Regional Medical Center (CCRMC) Family Residency Program was named one of the Top 10 in the country for its medical training program for the second consecutive year by the physician network Doximity.

Human Resources

27. Settled labor contracts with ConFire Local 1230 and UCOA providing for significant wage increases, and extended contract with Probation to 2019 since they had joined DSA
28. Completed second year of the Contra Costa County CSAC Institute Credentialed California Senior Executive and Credentialed California County Supervisor Program. To date over 90 County Employees have participated, with an additional 44 registered for the 2018 Program.
29. Deployed the PeopleSoft Upgrade to Version 9.2. DoIT's PeopleSoft division worked in concert with Human Resources, the Auditor, and department staff on the two-year upgrade project. This upgrade enabled the County to provide a robust employee self-service functionality, and implement manager self-service, automate personnel transactions and launch online benefits enrollment for the first time.
30. Launched Bridge to Success, a new competitive integrated-employment program that provides a pathway for people with developmental or intellectual disabilities to compete for regular County jobs at regular salaries

Library

31. The San Ramon Library celebrated its Grand Reopening after a complete renovation of the existing building. The library had been closed for 20-months while under construction.

Public Defender

32. Launched the Early Representation Program (EarlyRep) in both Antioch and Richmond. EarlyRep is a program designed to provide immediate representation for persons with misdemeanor offenses – before their cases are heard in court – in order to avoid arrests and jail time.

Public Works

33. Completed restoration of flood damaged roads, including two major storm damage repair projects on Morgan Territory Road and Alhambra Valley Road. Projects were designed and constructed in less than 11 months.
34. The Purchasing Division of Public Works earned the National Procurement Institute's "Achievement of Excellence in Public Procurement" Award for the 3rd consecutive year.

Veterans

35. The Veterans Service Department has enhanced service delivery to veterans and their families by adding an additional day to their San Pablo outstation office, implementing a digital file access and submission system that increases Medi-Cal verification capability and reducing the length of time for the VA to establish a claim by approximately 3-7 days.