

**CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT**  
**BOARD CHAMBERS, ADMINISTRATION BUILDING, 1025 ESCOBAR STREET**  
**MARTINEZ, CALIFORNIA 94553-1229**

**JOHN GIOIA, CHAIR**  
**FEDERAL D. GLOVER, VICE CHAIR**  
**CANDACE ANDERSEN**  
**DIANE BURGIS**  
**KEN CARLSON**

**MONICA NINO, CLERK OF THE BOARD AND COUNTY ADMINISTRATOR, (925) 655-2075**  
**LEWIS BROSCARD, FIRE CHIEF**

**As permitted by Government Code section 54953 (e), and in accordance with the County Public Health Officer's recommendations for virtual meetings and social distancing, Board members may participate in the meeting remotely. The Board meeting will be accessible in-person, via television, and via live-streaming to all members of the public. Board meetings are televised live on Comcast Cable 27, ATT/U-Verse Channel 99, and WAVE Channel 32, and can be seen live online at [www.contracosta.ca.gov](http://www.contracosta.ca.gov).**

Persons who wish to address the board during public comment or with respect to an item on the agenda may comment in person or may call in during the meeting by dialing **888-278-0254** followed by the access code **843298#**. A caller should indicate they wish to speak on an agenda item, by pushing "#2" on their phone. Access via Zoom is also available using the following link: <https://ccccounty-us.zoom.us/j/87344719204>. Those participating via Zoom should indicate they wish to speak on an agenda item by using the "raise your hand" feature in the Zoom app. To provide contact information, please contact Clerk of the Board at [clerkoftheboard@cob.cccounty.us](mailto:clerkoftheboard@cob.cccounty.us) or call 925-655-2000.

Meetings of the Board are closed-captioned in real time. Public comment generally will be limited to two minutes. Your patience is appreciated. A Spanish language interpreter is available to assist Spanish-speaking commenters.

A lunch break or closed session may be called at the discretion of the Board Chair. Staff reports related to open session items on the agenda are also accessible online at [www.contracosta.ca.gov](http://www.contracosta.ca.gov).

**AGENDA**  
**February 7, 2023**

**1:00 P.M.** Convene and call to order.

**CONSIDER CONSENT ITEMS** (Items listed as C.1 through C.7 on the following agenda) – Items are subject to removal from Consent Calendar by request of any Director. **Items removed from the Consent Calendar will be considered with the Discussion Items.**

## **DISCUSSION ITEMS**

- D.1** CONSIDER accepting a report from the Fire Chief providing a status summary for ongoing Fire District activities and initiatives. (No fiscal impact) (Lewis T. Broschard III, Fire Chief)
- D.2** CONSIDER accepting a report from the Deputy Fire Chief providing a status summary for Contra Costa County Fire Protection District fire station construction projects. (Aaron J. McAlister, Deputy Fire Chief)

D. 3 CONSIDER Consent Items previously removed.

D. 4 PUBLIC COMMENT (2 Minutes/Speaker)

## **CONSENT ITEMS**

- C.1** APPROVE and AUTHORIZE the Fire Chief, or designee, to execute a contract with DocuWare Corporation (DocuWare), in an amount not to exceed \$25,000 to provide document management software for the Fire District for the term February 15, 2023 through February 14, 2026, with two one-year extension options through February 14, 2028. (100% CCCFPD General Fund)
- C.2** RATIFY the Fire District's grant application; and APPROVE and AUTHORIZE the Fire Chief, or designee, to accept grant funding from the California Office of Traffic Safety Grant Program, in an amount not to exceed \$216,898, for the purchase of a truck-mounted attenuator. (100% Federal)
- C.3** APPROVE and AUTHORIZE the Auditor-Controller, on behalf of the Contra Costa County Fire Protection District, to make a payment to the State of California Department of Health Care Services in an amount not to exceed \$2,023,034 for the Ground Emergency Medical Transportation Quality Assurance Fee for ambulance transports provided by the Contra Costa County Fire Protection District in the months of January 2022 through September 2022. (100% CCCFPD EMS Transport Fund)
- C.4** APPROVE and AUTHORIZE the Fire Chief, or designee, to apply for and accept grant funding from the U.S. Department of Homeland Security, Federal Emergency Management Agency, Assistance to Firefighters Grants Program in an amount not to exceed \$2,000,000 for the purchase of a heavy rescue. (90% Federal, 10% District match)
- C.5** APPROVE and AUTHORIZE the Fire Chief, or designee, to apply for and accept grant funding from the U.S. Department of Homeland Security, Federal Emergency Management Agency, Assistance to Firefighters Grant Program in an amount not to exceed \$6,000,000 for the replacement of portable radios. (85% Federal, 15% District match)

- C.6** APPROVE and AUTHORIZE the Fire Chief, or designee, to execute the California Fire Safe Council Subaward Agreement, providing the Contra Costa County Fire Protection District total funding in an amount not to exceed \$175,000 for wildfire prevention planning. (100% State)
- C.7** RECEIVE a report of Calendar Year 2022 account balance write-offs of Contra Costa County Fire Protection District emergency ambulance services fees and charges totaling \$324,229.

### **GENERAL INFORMATION**

The Board meets in its capacity as the Board of Directors of the Contra Costa County Fire Protection District pursuant to Ordinance Code Section 24-2.402. Persons who wish to address the Board of Directors should complete the form provided for that purpose and furnish a copy of any written statement to the Clerk.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the Clerk of the Board to a majority of the members of the Board of Directors less than 72 hours prior to that meeting are available for public inspection at 1025 Escobar Street, First Floor, Martinez, CA 94553, during normal business hours. All matters listed under CONSENT ITEMS are considered by the Board of Directors to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a member of the Board or a member of the public prior to the time the Commission votes on the motion to adopt.

Persons who wish to speak on matters set for PUBLIC HEARINGS will be heard when the Chair calls for comments from those persons who are in support thereof or in opposition thereto. After persons have spoken, the hearing is closed and the matter is subject to discussion and action by the Board. Comments on matters listed on the agenda or otherwise within the purview of the Board of Directors can be submitted to the office of the Clerk of the Board via mail: Contra Costa County Fire Protection District Board of Directors, 1025 Escobar Street first floor, Martinez, CA 94553; by fax: 925-655-2006 or to [clerkoftheboard@cob.cccounty.us](mailto:clerkoftheboard@cob.cccounty.us).

The District will provide reasonable accommodations for persons with disabilities planning to attend Board meetings who contact the Clerk of the Board at least 24 hours before the meeting, at (925) 655-2000.

The Board of Directors' agenda and meeting materials are available for inspection at least 96 hours prior to each meeting at the Office of the Clerk of the Board, 1025 Escobar Street, First floor, Martinez, California.

Subscribe to receive the weekly Board Agenda by calling the Office of the Clerk of the Board, (925) 655-2000 or using the County's on line subscription feature at the County's Internet Web Page, where agendas and supporting information may also be viewed:

[www.co.contra-costa.ca.us](http://www.co.contra-costa.ca.us)

## **DISCLOSURE OF CAMPAIGN CONTRIBUTIONS**

Pursuant to Government Code section 84308, members of the Board of Supervisors are disqualified and not able to participate in any agenda item involving contracts (other than competitively bid, labor, or personal employment contracts), franchises, discretionary land use permits and other entitlements if the Board member received, since January 1, 2023, more than \$250 in campaign contributions from the applicant or contractor, an agent of the applicant or contractor, or any financially interested participant who actively supports or opposes the County's decision on the agenda item. Members of the Board of Supervisors who have received, and applicants, contractors or their agents who have made, campaign contributions totaling more than \$250 to a Board member since January 1, 2023, are required to disclose that fact for the official record of the subject proceeding. Disclosures must include the amount of the campaign contribution and identify the recipient Board member, and may be made either in writing to the Clerk of the Board of Supervisors before the subject hearing or by verbal disclosure at the time of the hearing.

## **ADVISORY COMMISSION**

The Contra Costa County Fire Protection District Advisory Fire Commission is scheduled to meet next on Monday, February 13, 2023 at 7:00 p.m. at their Administrative Office, 4005 Port Chicago Highway, Suite 250, Concord, CA 94520.

**AGENDA DEADLINE: Thursday, 12 noon, 12 days before the Tuesday Board meetings.**

## **Glossary of Acronyms, Abbreviations, and other Terms**

The Contra Costa County Fire Protection District has a policy of making limited use of acronyms, abbreviations, and industry-specific language in its Board of Supervisors meetings and written materials. For a complete list of commonly used language that may appear in oral presentations and written materials associated with Board meetings, please visit <https://www.contracosta.ca.gov/8464/Glossary-of-Agenda-Acronyms>.



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard, III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: Fire Chief's Report - February 7, 2023

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**RECOMMENDATION(S):**

ACCEPT a report from the Fire Chief providing a status summary for ongoing Fire District activities and initiatives.

**FISCAL IMPACT:**

No fiscal impact.

**BACKGROUND:**

At the request of the Contra Costa County Fire Board of Directors, the Fire Chief is providing a report on the status and progress of the various District initiatives.

**CONSEQUENCE OF NEGATIVE ACTION:**

The Board would not receive the most up to date information regarding ongoing Fire District activities and initiatives.

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Lewis T. Broschard III, Fire Chief (925)  
941-3300

By: , Deputy

cc:

ATTACHMENTS

Fire Chief's Report February  
2023



## CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT

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February 7, 2023

TO: Board of Directors

FROM: Lewis T. Broschard III, Fire Chief

RE: Fire Chief's Report

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- Operations Update. Severe weather throughout January challenged our crews with a variety of seasonal situations such as flooding, power outages, and vehicle accidents. Additionally, several water rescues, though not all directly related to winter rains, proved the value of our special swift water program and its complement of rescue equipment and training.



We continued to respond throughout the period to another seasonal challenge, the residential structure fires resulting from increased indoor heater use and cooking as a result of the inclement weather.

In one of our more unusual responses, our firefighters, responding to a single family home garage fire in Martinez on January 17, 2023 were surprised to encounter a large number of dogs as they attacked the fire. In the end, they, aided by Martinez Police, County Animal Services, and many helpful neighbors, rescued some 70 Pomeranian dogs and few cats.



Crew 12, continued its first winter storm assignment throughout the last month, clearing roads of downed trees to ensure first responder access and availability of evacuation routes. Assignments included those in Martinez, Orinda, Pleasant Hill, and Walnut Creek.



Con Fire also supported FEMA Task Force 4's deployment in the South Bay for water rescues there.

- Training Update. In the last month we have rebuilt our Vector Solutions online training platform to better support the District's growing training needs and more efficiently collect training data to ensure both effectiveness and compliance. This has facilitated implementation of both monthly digital training and quarterly in-person class assignments.

Our current fire recruit academy is moving closer to completion with graduation set for the evening of February 15, 2023 at the Leshner Center. At the same time, we are gearing up for our lateral academy for current firefighters from other agencies, which will begin on March 6, 2023.



We continue to coordinate a wide array of professional development and grant-funded classes for our personnel as well as those from other area fire agencies. At the same time, in recent weeks the division also supported use of the training grounds for Berkeley and San Ramon Valley Fire academies, important programs for fire service career entry.



- Pinole Contract Update. Our contract for services in the City of Pinole, effective on January 1, 2023 is quickly moving forward to the March 1, 2023 implementation date when we will assume all responsibility for fire, rescue, and EMS services in that city. One of the most immediate and visible benefits will be the reopening of long closed Fire Station 74 on Pinole Valley Road on that date. A ceremony marking the occasion of reopening the station is planned for March 4, 2023 at Fire Station 74.



- Communications Division Update. The communications division has been busy implementing new fiber connectivity to the County's network for Fire Stations 73 and 74 and facilitating support to other divisions for the pending contracted fire services for the City of Pinole.
- Fire Prevention Bureau Update. During the month of January, we culminated our Fire Inspector Academy with the badge pinning of five new inspectors. Each of the inspectors were then assigned to either our engineering, code enforcement or community risk reduction divisions.

The California Fire Safe Council notified us we were successful in seeking the award of the County Coordinator Statewide Grant Program. After approval to accept the grant, a recruitment will begin to fill the part-time contract position.

The Contra Costa County Wildfire Mitigation Program, funded by Measure X, went live this month on a new portal hosted on our website provided by vendor GovQA. The new interface is more user friendly making it simple and easy for residents to submit an application for one of the eight categories supported by this program. The process involves continued communication with the local fire district of the affected area for input and rating of the proposal. The link to the site has been shared with all county fire districts. To visit the portal, please follow this [link](#).



- Hospital Offload Delays and Ambulance System Performance. We conducted our quarterly meeting with the hospital executives and emergency department directors on January 30, 2023. Over the past several years the issue of offload delays has steadily grown more problematic and impactful on our emergency ambulance transport program. The past three months have seen dramatic increases in offload delays at all hospitals significantly impacting our transport program. We will be meeting individually with each facility in the coming weeks to introduce and discuss a new policy designed to reduce offload delays and place responsibility for transfer of patient care onto the hospital after an established maximum time period. Mirrored off of an established policy in Alameda County, we are hopeful this will be one step towards making improvements to our system reliability by decreasing the severity and frequency of ambulances being delayed from transferring patients to the receiving facilities.





Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: Update on Fire Station Construction Projects - February 7, 2023

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**RECOMMENDATION(S):**

ACCEPT a report from the Deputy Fire Chief providing a status summary for Contra Costa County Fire Protection District fire station construction projects.

**FISCAL IMPACT:**

Status report only. No fiscal impact.

**BACKGROUND:**

At the request of the Contra Costa County Fire Board of Directors, the Deputy Fire Chief is providing a report on the status and progress of District fire station construction projects.

**CONSEQUENCE OF NEGATIVE ACTION:**

The Board would not receive a status summary for Contra Costa County Fire Protection District fire station construction projects

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Aaron McAlister, Deputy Fire Chief (925)  
941-3300 x1101

By: , Deputy

cc:

ATTACHMENTS

Construction Project Update February 2023



# CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT

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February 7, 2023

TO: Board of Directors

FROM: Aaron J. McAlister, Deputy Fire Chief

RE: Update on Fire Station Construction Projects

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- **Fire Station 90 – Brentwood**

Some early design work has been completed. We are seeing very high bids regionally in the essential services buildings. Early projections were beyond current budgets and have resulted in value engineering at this early stage. Below is an early layout concept that is not final but provides some idea of the vision for the Empire and Grant site.



Surveying of the site has been completed. We will soon begin the environmental assessments leading us to CEQA compliance. As there are \$1.5 Million in federal funds involved in this project, staff recently met with HUD to ensure we are in full compliance with HUD NEPA in order to meet federal environmental requirements.

This project is being completed using the design build delivery method.

- **Fire Station 9 – Pacheco**

All environmental documents were packaged and sent to the FAA for review and consideration of the non-aviation use of the proposed site. We expected to hear back from the FAA in January 2023 and have not received anything as of this report.

As of January 2023, a long term solution for the drainage in the area has not been identified. The Fire District utilized bond funding to construct this facility. There are some time constraints on the bond funding and there is a need to move forward. We are currently exploring a scenario where we would reconstruct a fire station on the current fire station 9 site. We would simultaneously continue conversations with Airport staff and Public Works in hopes of a future aviation site for fire at the airport on the already identified site.

- **Fire Station 54 – Downtown Brentwood**

Demolition of the former downtown station is now complete. Staff remains in the investigation phase of a lot line adjustment on both sides of the project. Making modifications to the lot line on both sides would increase the functionality of the fire station.

This station will also be constructed using the design build method.

- **Contra Costa Regional Fire Communications Center (CCRFCC) – Pleasant Hill**

The architect is now developing full buildable plans for the remodel of the communications center. The goal is to go out to bid in spring 2023. Our plans will require some approvals from the City of Pleasant Hill.



Contra  
Costa  
County

To: Board of Supervisors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

**Subject:** Contract with DocuWare Corporation for Document Management Software

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Fire Chief, or designee, to execute a contract with DocuWare Corporation (DocuWare), in an amount not to exceed \$25,000, not including annual rate adjustments to provide document management software for various forms of documents related to accounting and administrative projects in the Fire District for a period of February 15, 2023 through February 14, 2026, with two one-year extensions option to February 14, 2028.

**FISCAL IMPACT:**

This is 100% funded by the CCCFPD General Fund.

**BACKGROUND:**

The District needs document management software to organize the volume of incoming documents received on a daily basis. Documents include invoices, contracts, miscellaneous forms to name a few. This software will help with the implementation of the new WorkDay financial software that is set to go live county wide, later in this fiscal year.

DocuWare was selected through a competitive bid process. The District contacted numerous industry leading vendors that all had a "patch" to communicate with WorkDay. DocuWare was awarded the contract not only on the lowest bid but they also best

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Regina Rubier (925)265-3055

By: , Deputy

cc:

BACKGROUND: (CONT'D)

met the needs of the District.

The proposed contract is a set annual fee, despite the quantity of documents the District needs to manage. This fee does have an annual inflation rate that may be increased no more than 5% annually during the term of this Agreement.

CONSEQUENCE OF NEGATIVE ACTION:

If the agreement is not approved, the District will have to continue to manually scan and manage incoming documents, which could result in lost or misfiled information. The cost savings will result in a more efficient work environment.



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: FY 2023 California Office of Traffic Safety Grant Program - Truck-Mounted Attenuator

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**RECOMMENDATION(S):**

APPROVE and RATIFY the Fire District's application for grant funding from the California Office of Traffic Safety Grant Program, in an amount not to exceed \$216,898, for the purchase of a truck-mounted attenuator. (100% Federal)

**FISCAL IMPACT:**

The Contra Costa County Fire Protection District (District) could receive up to \$216,898 in federal funds if awarded. There is no local agency cost sharing requirement. The grant award may be lower than the amount requested and will be for a period of one year from the effective date of the award.

**BACKGROUND:**

The goal of the Office of Traffic Safety Grant Program is to prevent serious injury and death resulting from motor vehicle crashes so that all roadway users arrive at their destinations safely. One of the explicit focus areas is Emergency Medical Services.

Currently, Contra Costa County Fire Protection District utilizes a fire truck blocking unit when separating the public from a crash, fire, or other emergency site. These blocking units are meant to attract the attention of drivers in order to avoid

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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ATTESTED: February 7, 2023

, County Administrator and Clerk of the Board of Supervisors

Contact: Deputy Chief Brian Helmick, (925) 941-3300

By: , Deputy

cc:



BACKGROUND: (CONT'D)

a collision, with the truck(s) or emergency personnel, and interference with the emergency scene. Unfortunately, there have been multiple instances of drivers not seeing the blocking unit and crashing directly into the unit. This results in severe injury to the driver and has resulted in death more than once. Additionally, there have been many instances of drivers putting District personnel in danger when a fire truck blocking unit is deployed.

This danger to the District's personnel, as well as area drivers, can easily be avoided with the purchase of a truck-mounted attenuator (TMA). The TMA will act as a crash cushion, lessening the impact and damage to a vehicle while still protecting the firefighters and other emergency personnel. Fire departments throughout the country have begun utilizing these blocking units to better protect their firefighters and other emergency personnel, protect citizens and drivers, and protect a working fire engine from being damaged while serving as a blocking unit. When a front-line vehicle is hit while serving as a blocking unit, it can be out of service for more than a year, and the cost to repair them is in the hundreds of thousands, and sometimes millions, of dollars. Having vehicles out of operation puts emergency personnel and the population they serve at risk.

In order to meet the application deadline, the Fire District submitted this grant application by January 31, 2023. This action is to approve and ratify that grant application and to authorize the acceptance of the grant if awarded.

CONSEQUENCE OF NEGATIVE ACTION:

The District would not be able to accept this grant if awarded; and in order to more effectively protect the public and Fire District personnel, alternative funding would have to be identified for the purpose of purchasing a truck-mounted attenuator.



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: GEMT QAF Payment to California Department of Health Care Services CY 2022 Q1, Q2, and Q3

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Auditor-Controller, on behalf of the Contra Costa County Fire Protection District, to make a payment to the State of California Department of Health Care Services in an amount not to exceed \$2,023,034 for the Ground Emergency Medical Transportation Quality Assurance Fee for ambulance transports provided by the Contra Costa County Fire Protection District in the months of January through September (Quarters 1-3) of 2022.

**FISCAL IMPACT:**

The fiscal impact is revenue generating for the Contra Costa County Fire Protection District (District) due to the significant number of Medi-Cal transports within the District’s ambulance operating area. Medi-Cal is the second highest payer type (second to Medicare). The net revenue the District receives will be calculated by multiplying the \$220.80 per transport uplift for Medi-Cal fee-for-service and Medi-Cal managed care transports less the \$34.02 Quality Assurance Fee (QAF) the District is required to pay on all transports.

The net revenue estimate (uplift less QAF) for the District for the current fiscal year is approximately \$2 million under these funding and fee parameters.

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

, County Administrator and Clerk of the Board of Supervisors

Contact: Jackie Lorrekovich, Chief Admin Svcs (925)  
941-3300

By: , Deputy

cc:

**BACKGROUND:**

The Centers for Medicare and Medicaid Services (CMS) approved State Plan Amendment (SPA) 18-004 authorizing the Ground Emergency Medical Transportation (GEMT) Quality Assurance Fee (QAF) program in March 2019. QAF is an add-on fee used to increase Medi-Cal funding. Essentially, emergency medical transportation providers in California must pay this fee on all transports, and in return, providers receive an uplift that increases the Medi-Cal reimbursement base rate for Medi-Cal fee-for-service and managed care recipients. The GEMT QAF program increases the historic base rate of Medi-Cal reimbursement by \$220.80 per transport. The GEMT QAF program, therefore, increases the per transport reimbursement from the historic base rate of \$118.20 to \$339.00.

To fund this program, the State of California Department of Health Care Services (DHCS) began assessing all transport providers within the State of California a fee of \$25.23 per transport effective July 1, 2018. The fee was increased to \$26.07 for FY 2019-20, to \$32.30 for FY 2020-21, and to \$33.42 for FY 2021-22. The current rate of \$34.02 in effect for FY 2022-23 is assessed on ground emergency medical transports with dates of service beginning January 1, 2022 through December 31, 2022.

The District received the attached invoices from DHCS on January 19, 2023. The invoices are for the period January, February, March (Quarter 1), for \$662,403.42; April, May, June (Quarter 2), for \$688,768.92; and July, August, September (Quarter 3), for \$671,860.98.

This request is for calendar year 2022 quarter 1-3 fees (for January-September 2022 transports). The payment for Quarter 1 is due on February 1, 2023, Quarter 2 is due on March 1, 2023, and Quarter 3 is due on April 1, 2023. State program representatives indicated there are no exceptions and late fees may be assessed by the State for payments not received by the due date.

**CONSEQUENCE OF NEGATIVE ACTION:**

The QAF payment is mandatory for all providers (public and private) within the State. If not paid, the State can assess late payment penalties and withhold provider payments for ambulance services provided to Medi-Cal recipients.

**ATTACHMENTS**

GEMT 2022 Q1 Invoice

GEMT 2022 Q2 Invoice

GEMT 2022 Q3 Invoice



State of California—Health and Human Services Agency  
**Department of Health Care Services**



MICHELLE BAASS  
 DIRECTOR

GAVIN NEWSOM  
 GOVERNOR

**Ground Emergency Medical Transport (GEMT)  
 Quality Assurance Fee (QAF) – Quarterly Payment  
 Provider Invoice**

<b>Provider Information:</b>	<b>Due Date:</b> 2/1/2023
<b>Name:</b> CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT  <b>DHCS Account Number:</b> GEM1316339609	<b>Payment Details:</b>
	<b>Year:</b> 2022 <b>QTR:</b> Q1  <b>Invoice Number:</b> GEM0223702M  <b>Amount Due:</b> \$ 662,403.42

Fiscal Year	Reporting Structure	Account	App Ref	Service Location
2021-22	4260KB0B	4129200	980	80005
Activity	Program	Alt Account	Fund	Project
	9990		3323	

Emergency Transport Type:	Quantity:
Medi-Cal Fee-for-Service	590
Medi-Cal Managed Care	4036
Medicare	6521
Other	5834
Dual Medicare/Medi-Cal	2490
<b>Amount Due</b>	<b>= Sum of Total Transports x QAF Rate (\$34.02)</b>
	<b>= \$ 662,403.42</b>

Payment Instructions:
<p>1. Please use the invoice number provided above to pay via Electronic Funds Transfer (<a href="http://dhcs.ca.gov/epay">http://dhcs.ca.gov/epay</a>).</p> <p>OR</p> <p>2. Please submit this invoice and payment to:            ATTN: GEMT QAF            Accounting Section/Cashiers Unit, Mail Stop 1101            1501 Capitol Avenue            P.O. Box 997415            Sacramento, CA 95899-7415</p>



State of California—Health and Human Services Agency  
 Department of Health Care Services



MICHELLE BAASS  
 DIRECTOR

GAVIN NEWSOM  
 GOVERNOR

**Ground Emergency Medical Transport (GEMT)  
 Quality Assurance Fee (QAF) – Quarterly Payment  
 Provider Invoice**

<b>Provider Information:</b>	<b>Due Date:</b> 3/1/2023
<b>Name:</b> CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT  <b>DHCS Account Number:</b> GEM1316339609	<b>Payment Details:</b>
	<b>Year:</b> 2022 <b>QTR:</b> Q2  <b>Invoice Number:</b> GEM03230PU2  <b>Amount Due:</b> \$ 688,768.92

Fiscal Year	Reporting Structure	Account	App Ref	Service Location
2021-22	4260KB0B	4129200	980	80005
Activity	Program	Alt Account	Fund	Project
	9990		3323	

Emergency Transport Type:	Quantity:
Medi-Cal Fee-for-Service	666
Medi-Cal Managed Care	4676
Medicare	7209
Other	5596
Dual Medicare/Medi-Cal	2099
<b>Amount Due</b>	<b>= Sum of Total Transports x QAF Rate (\$34.02)</b>
	<b>= \$ 688,768.92</b>

Payment Instructions:
<p>1. Please use the invoice number provided above to pay via Electronic Funds Transfer (<a href="http://dhcs.ca.gov/epay">http://dhcs.ca.gov/epay</a>).</p> <p>OR</p> <p>2. Please submit this invoice and payment to:            ATTN: GEMT QAF            Accounting Section/Cashiers Unit, Mail Stop 1101            1501 Capitol Avenue            P.O. Box 997415            Sacramento, CA 95899-7415</p>



State of California—Health and Human Services Agency  
 Department of Health Care Services



MICHELLE BAASS  
 DIRECTOR

GAVIN NEWSOM  
 GOVERNOR

**Ground Emergency Medical Transport (GEMT)  
 Quality Assurance Fee (QAF) – Quarterly Payment  
 Provider Invoice**

<b>Provider Information:</b>	<b>Due Date:</b> 4/1/2023
<b>Name:</b> CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT  <b>DHCS Account Number:</b> GEM1316339609	<b>Payment Details:</b>
	<b>Year:</b> 2022 <b>QTR:</b> Q3  <b>Invoice Number:</b> GEM0423MID8  <b>Amount Due:</b> \$ 671,860.98

Fiscal Year	Reporting Structure	Account	App Ref	Service Location
2021-22	4260KB0B	4129200	980	80005
Activity	Program	Alt Account	Fund	Project
	9990		3323	

Emergency Transport Type:	Quantity:
Medi-Cal Fee-for-Service	670
Medi-Cal Managed Care	4480
Medicare	7259
Other	5306
Dual Medicare/Medi-Cal	2034
<b>Amount Due</b>	<b>= Sum of Total Transports x QAF Rate (\$34.02)</b>
	<b>= \$ 671,860.98</b>

Payment Instructions:
<p>1. Please use the invoice number provided above to pay via Electronic Funds Transfer (<a href="http://dhcs.ca.gov/epay">http://dhcs.ca.gov/epay</a>).</p> <p>OR</p> <p>2. Please submit this invoice and payment to:            ATTN: GEMT QAF            Accounting Section/Cashiers Unit, Mail Stop 1101            1501 Capitol Avenue            P.O. Box 997415            Sacramento, CA 95899-7415</p>



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: FY 2022 Assistance to Firefighters Grant - Heavy Rescue

---

**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Fire Chief, or designee, to apply for and accept grant funding from the U.S. Department of Homeland Security, Federal Emergency Management Agency, Assistance to Firefighters Grants Program in an amount not to exceed \$2,000,000 for the purchase of a heavy rescue response vehicle.

**FISCAL IMPACT:**

The total grant application would not exceed \$2,000,000 with a 10% local agency cost sharing requirement. The federal share of the grant would be \$1,800,000 and the District's share would be \$200,000. The grant award may be lower than the amount requested.

**BACKGROUND:**

The Fiscal Year (FY) 2020 Assistance to Firefighters Grant (AFG) Program objectives are to provide critically needed resources to equip and train emergency personnel, enhance efficiencies and support community resilience.

Acquiring a heavy rescue apparatus will enhance and advance an already thriving technical rescue program. The ability to respond with a piece of apparatus with this capability will

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

, County Administrator and Clerk of the Board of Supervisors

Contact: Deputy Chief Aaron McAlister, (925)  
941-3300 x1101

By: , Deputy

cc:



BACKGROUND: (CONT'D)

greatly increase the options available to rescue crews. Relevant incidents range from motor vehicle collisions requiring disentanglement to responses in industrial and refining facilities located in the County.

A heavy rescue response vehicle is essentially a giant rolling tool box. It contains equipment required for confined space rescue, high angle rescue and vehicle disentanglement. In a large scale disaster such as an earthquake, this vehicle will contain equipment used for urban search and rescue in a structural collapse. According to the USGS the probability of at least one earthquake of magnitude 6.7 or larger in the San Francisco Bay Region is 72 percent, and the probability of at least one earthquake of magnitude 7.0 or larger is 51 percent. An earthquake of this magnitude has the potential to cause multiple building collapses in our jurisdiction. The heavy rescue equipment will be used to save lives in this urban search and rescue scenario.

CONSEQUENCE OF NEGATIVE ACTION:

The District would not be able to apply for this grant opportunity.



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: FY 2022 Assistance to Firefighters Grant - Regional Portable Radios

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Fire Chief, or designee, to apply for and accept grant funding from the U.S. Department of Homeland Security, Federal Emergency Management Agency, Assistance to Firefighters Grant Program in an amount not to exceed \$6,000,000 for the replacement of portable radios for Contra Costa County Fire Protection District and its regional partners.

**FISCAL IMPACT:**

This grant application is for an amount up to \$6,000,000 with a 15% local agency cost sharing requirement. The federal share of the grant, if awarded at the maximum \$6,000,000, would be \$5,100,000, and the District's share (along with its regional partners) would be \$900,000. The grant award may be lower than the amount requested.

In general, the maximum award for the regional population this application falls under is \$3.2 million. However, in extraordinary circumstances, an award amount of up to \$6,000,000 may be issued. If \$3.2 million is awarded, the federal share of the grant would be \$2,720,000, and the District's share (along with its regional partners) would be \$480,000.

The performance period would be twenty-four (24) months from the effective date of the award.

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

, County Administrator and Clerk of the Board of Supervisors

Contact: Deputy Chief Brian Helmick, (925) 941-3300

By: , Deputy

cc:

**BACKGROUND:**

The FY 2022 Assistance to Firefighters Grant (AFG) Program objectives are to provide critically needed resources to equip and train emergency personnel, enhance efficiencies and support community resilience.

Currently, Fire District personnel, vehicles, and stations are outfitted with radios that are more than ten years old. In 2012, Model 1 of the Motorola portable radios were purchased. These radios are now on Model 3, yet the Fire District continues to utilize its original radios. There have been instances of radio delays and outages which are becoming increasingly frequent. This puts our emergency personnel and the community at risk.

The Fire District and its regional partners combined provide emergency services to approximately 1.2 million Californians. Additionally, thousands of people drive to and through the County every day for work and various other reasons. Contra Costa County Fire Protection District serves as the dispatch center for all area emergency response. The Model 1 radios are used to support that regional system which means that the entire region is at risk of countywide radio failure. For these reasons, the Fire District, along with its regional partners, is requesting funds to replace these radios that literally serve as a lifeline throughout our community.

This action is to authorize the grant application and the acceptance of the grant funding, if awarded.

**CONSEQUENCE OF NEGATIVE ACTION:**

If this action is not approved, the fire departments and fire protection districts of the county would not be able to apply for this regional grant funding opportunity.



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: 2022 CAL FIRE County Coordinator Statewide Grant Program

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**RECOMMENDATION(S):**

APPROVE and AUTHORIZE the Fire Chief, or designee, to execute the California Fire Safe Council Subaward Agreement (Contra Costa County Coordinator Project 22 CAL FIRE CC STATEWIDE 423343) providing the Contra Costa County Fire Protection District total funding in an amount not to exceed \$175,000 for wildfire prevention planning.

**FISCAL IMPACT:**

100% State: up to \$175,000 in revenue. There is no local match requirement.

**BACKGROUND:**

On November 8, 2022, the Board authorized and approved the Fire Chief, or designee, to apply to the California Fire Safe Council for the 2022 CAL FIRE County Coordinator Statewide Grant Program for a one-time, 18-month grant of \$175,000.

The Fire District was awarded the grant and is now seeking Board approval to accept the grant award which will be used to pay the salary of a part-time, non-benefited, contractor to serve as the County Coordinator; as well as the costs for supplies, outreach materials, administrative costs, travel, and other meeting expenses.

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

, County Administrator and Clerk of the Board of Supervisors

Contact: Chris Bachman, Assistant Fire Chief / Fire Marshal (925) 941-3300 x1520

By: , Deputy

cc:

BACKGROUND: (CONT'D)

The County Coordinator will be responsible for developing plans and recommendations related to wildfire prevention and for collaboration amongst participating public and non-profit agencies; assisting in new fire safe council and associated group formations; participating in quarterly meetings with California Fire Safe Council staff, state/regional/county coordinators, and other interested wildfire mitigation groups; and producing project deliverables. The County Coordinator may also assist in managing local Measure X funded wildfire mitigation programs.

Deliverables for the program include:

- (1) Identifying, summarizing, and reporting on local groups, grants, and projects within each county at the onset on the grant project, within the grant period, and at the conclusion of the grant project;
- (2) Tracking and monitoring collaboration efforts, tasks, meetings, workshops, and plans developed by the County Coordinator during the project window;
- (3) Preparing and submitting quarterly programmatic and fiscal reports; and
- (4) Updating GIS Networking Portal Project data files, which may include project maps and lists of mitigation groups.

CONSEQUENCE OF NEGATIVE ACTION:

If this action is not approved, the Fire District will not be able to hire a County Coordinator or participate in the program. Additionally, Contra Costa County could potentially miss out on future grant funding opportunities for the County and its residents.



Contra  
Costa  
County

To: Contra Costa County Fire Protection District Board of Directors  
From: Lewis T. Broschard III, Chief, Contra Costa Fire Protection District  
Date: February 7, 2023

Subject: Emergency Ambulance Account Write-Off Report

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**RECOMMENDATION(S):**

RECEIVE a report of CY 2022 account balance write-offs of Contra Costa County Fire Protection District emergency ambulance services fees and charges totaling \$324,229.

**FISCAL IMPACT:**

Total amount of write-offs in CY 2022 is \$324,229.91.

**BACKGROUND:**

On October 11, 2022, the Contra Costa County Fire Protection District Board of Directors adopted revised policies and procedures for the billing and collection for emergency ambulance services. AMB-6 - Write-Off Policy requires the Fire District to report all account write-offs to the Board of Directors on a semi-annual basis at a regularly scheduled Board meeting.

The attached report reflects account write-offs in the amount of \$324,229.91 in CY 2022.

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APPROVE

OTHER

RECOMMENDATION OF CNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

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Action of Board On: **02/07/2023**  APPROVED AS RECOMMENDED  OTHER

Clerks Notes:

**VOTE OF SUPERVISORS**

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

Contact: Scott Wannamaker, Assistant Chief, (925) 941-3300

By: , Deputy

cc:

ATTACHMENTS

2022 Write-Offs



Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off
1/3/2022	5/28/2021	61334254	Billing Error	Remove from collections, update address and resend bill.	\$0.00
1/4/2022	11/3/2021	62886138	CC App	CC App Approved / Balance waived	\$200.00
1/4/2022	5/17/2020	57126182	CC App	CC App Approved / Balance waived	\$2,698.95
1/4/2022	7/31/2021	61994351	Hardship	CC App Denied / Offer PP	\$0.00
1/4/2022	8/6/2021	62042014	Hardship	CC App Denied / Offer PP	\$0.00
1/4/2022	10/27/2018	50049106	Hardship	CC App Denied / Offer PP	\$0.00
1/4/2022	3/30/2021	60666990	Hardship	CC App Denied / Offer PP	\$0.00
1/4/2022	3/18/2019	51814028	Hardship	Send CC App to patient	\$0.00
1/4/2022	10/2/2021	62625754	VOC	Victim of Crime / Balance waived	\$3,443.86
1/5/2022	9/8/2021	62405834	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
1/5/2022	12/24/2020	59583144	CC App	CC App Approved / Balance waived	\$3,124.00
1/5/2022	7/16/2021	61865265	VOC	Victim of Crime / Balance waived	\$550.00
1/6/2022	10/16/2021	62739422	Insurance Update	update and bill the insurance	\$0.00
1/7/2022	4/25/2017	42897944	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$3,376.00
1/7/2022	12/24/2020	59583144	CC App	CC App Approved / Balance waived	\$3,124.00
1/7/2022	2/27/2021	60310606	CC App	CC App Approved / Balance waived	\$200.00
1/7/2022	2/17/2021	60193481	CC App	CC App Approved / Balance waived	\$3,035.40
1/7/2022	3/17/2021	60512359	Lift Assist Only	Lift only - Remove from collections & waive bill.	\$953.40
1/7/2022	3/19/2021	60539812	Insurance Update	update and billing insurance	\$0.00
1/10/2022	4/2/2020	56679640	Insurance Update	Remove from collections and update acct with insurance / bill info	\$0.00
1/10/2022	2/18/2021	60211129	Insurance Update	update address and insurance info	\$0.00
1/10/2022	12/15/2020	59479853	Insurance Update	update address and bill insurance	\$0.00
1/10/2022	10/14/2021	62726739	Insurance Update	Update insurance information	\$0.00
1/10/2022	11/6/2021	62914675	Insurance Update	Update insurance information	\$0.00
1/10/2022	11/11/2021	62954202	Insurance Update	Update insurance information	\$0.00
1/11/2022	1/11/2022	63432362	Deceased	Waive balance	\$200.00
1/12/2022	2/17/2021	60193481	CC App	CC App Approved / Balance waived	\$3,035.40
1/12/2022	8/1/2018	48969295	CC App	CC App Approved / Balance waived	\$2,153.25
1/20/2022	8/15/2021	62152846	Lift Assist Only	Lift only - Remove from collections & waive bill.	\$83.30
1/24/2022	4/29/2021	61011700	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$0.00
1/24/2022	9/3/2021	62353518	CC App	CC App Denied / Offer PP	\$0.00
1/24/2022	10/30/2021	62850338	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
1/24/2022	8/8/2021	62069985	Lift Assist Only	Waive balance	\$1,056.63
1/25/2022	10/6/2021	62655936	Lift Assist Only	Lift only - Remove from collections & waive bill.	\$0.00
1/26/2022	9/3/2021	62353518	Hardship	CC App Denied / Offer PP	\$0.00
1/26/2022	10/30/2021	62850338	Hardship	Incomplete CC App - Denied Resubmit w/ Taxes	\$0.00
1/26/2022	5/12/2021	61156621	Lift Assist Only	Lift only - Remove from collections & waive bill.	\$520.00
1/26/2022	8/8/2021	62069985	Lift Assist Only	Lift only - Remove from collections & waive bill.	\$1,056.63
1/26/2022	6/3/2020	57302572	Billing Error	Waive balance	\$2,698.95
1/27/2022	9/18/2021	62512821	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
1/27/2022	1/17/2021	59845714	Billing Error	the address is incorrect and needs to be removed from our system. Collections has been sending notices to a Business and not the patient.	\$0.00
1/28/2022	1/26/2021	59950246	Billing Error	Remove from collections and bill insurance	\$0.00
1/28/2022	2/18/2021	60211129	Billing Error	Update patient address and bill insurance.	\$0.00
1/28/2022	2/13/2021	60149344	Billing Error	Waive balance	\$2,834.00
1/28/2022	2/13/2021	60149344	Billing Error	Waive balance	\$2,834.00
1/31/2022	7/29/2020	57934250	Billing Error	Digittech to research billing issue.	\$2,544.00
2/2/2022	2/28/2021	60319911	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$953.40
2/2/2022	6/15/2021	61533756	CC App	CC App Approved / Balance waived	\$0.00
2/2/2022	6/27/2019	53150439	CC App	CC App Approved / Balance waived	\$3,471.33
2/2/2022	9/3/2021	62353518	CC App	CC App Denied / Offer PP	\$0.00
2/2/2022	7/11/2020	57723156	Billing Error	Remove from collections and waive balance.	\$520.00
2/2/2022	6/3/2020	57302572	Billing Error	Waive balance	\$2,698.95
2/2/2022	5/2/2021	61156621	Lift Assist Only	Waive balance	\$520.00
2/3/2022	10/26/2021	62820349	Lift Assist Only	Waive balance	\$550.00
2/8/2022	7/11/2021	61818135	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$1,056.63
2/8/2022	10/9/2021	62685989	CC App	CC App Approved / Balance waived	\$3,133.63
2/8/2022	10/26/2021	62820327	CC App	CC App Approved / Balance waived	\$200.00
2/8/2022	11/10/2021	62942659	CC App	CC App Approved / Balance waived	\$200.00
2/8/2022	11/19/2021	63010897	CC App	CC App Approved / Balance waived	\$200.00
2/8/2022	5/27/2021	61327117	CC App	CC App Approved / Balance waived	\$470.52
2/8/2022	9/13/2020	58445166	Deceased	Deceased - Waive Balance.	\$125.00
2/8/2022	9/10/2021	62421233	Hardship	Insurance paid balance prior to hardship being recvd	\$0.00
2/8/2022	9/30/2021	62620322	Billing Error	Mistaken Identity, Reach Acct and attempt to locate correct person.	\$0.00
2/8/2022	2/15/2021	60169196	Billing Error	No Treatment No Transport / Pronouced On Scene - Waive balance.	\$2,428.00
2/8/2022	10/27/2021	62824968	Billing Error	No Treatment No Transport / Pronouced On Scene - Waive balance.	\$2,298.30
2/8/2022	12/10/2020	59421121	Billing Error	Remove from collections and waive balance.	\$200.00
2/8/2022	10/17/2020	58833024	Dispute	Send CC App to patient	\$0.00
2/8/2022	12/3/2021	63117549	Billing Error	Waive balance	\$550.00
2/8/2022	3/6/2021	60384969	Lift Assist Only	Waive balance	\$520.00
2/8/2022	8/28/2021	62288418	Lift Assist Only	Waive balance	\$550.00
2/8/2022	10/4/2021	62644909	Lift Assist Only	Waive balance	\$1,056.63

2/8/2022	9/18/2021	62495798	Lift Assist Only	Waive balance	\$550.00
2/8/2022	8/29/2021	62309346	Lift Assist Only	Waive balance	\$550.00
2/8/2022	12/23/2021	63273726	Lift Assist Only	Waive balance	\$550.00
2/8/2022	10/2/2021	62628089	Lift Assist Only	Waive balance	\$550.00
2/9/2022	6/7/2021	61440075	Billing Error	Waive balance	\$415.60
2/10/2022	2/22/2020	56195274	Billing Error	Remove from collections and bill insurance	\$0.00
2/11/2022	2/3/2020	55945502	Billing Error	Remove from collections and bill insurance	\$0.00
2/15/2022	8/18/2021	62174054	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
2/15/2022	3/29/2021	60666855	Lift Assist Only	Waive balance	\$953.40
2/15/2022	9/9/2021	62406046	Lift Assist Only	Waive balance	\$550.00
2/16/2022	8/27/2021	62280487	Billing Error	send CC App to patient	\$0.00
2/16/2022	1/25/2022	63646537	Billing Error	Update insurance information	\$0.00
2/17/2022	10/21/2021	62782168	CC App	CC App Approved / Balance waived	\$200.00
2/21/2022	10/29/2021	62845736	Hardship	Send CC App to patient	\$0.00
2/21/2022	5/17/2020	57126089	Auto Accident	Waive balance	\$495.43
2/22/2022	9/3/2021	62353595	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
2/22/2022	11/20/2019	55013479	Billing Error	Remove from collections and bill insurance	\$0.00
2/22/2022	6/11/2020	57387415	VOC	Victim of Crime / Balance waived	\$0.00
2/22/2022	11/5/2021	62902705	VOC	Victim of Crime / Balance waived	\$550.00
2/22/2022	2/12/2021	60138494	Billing Error	Waive balance	\$520.00
2/22/2022	5/2/2021	61034372	Lift Assist Only	Waive balance	\$520.00
2/28/2022	8/16/2021	62167247	FRALS Fee	Waive balance	\$200.00
3/1/2022	10/10/2021	62692557	Billing Error	Digitext to research billing issue.	\$78.10
3/2/2022	11/15/2021	62978538	Deceased	Deceased - Waive Balance.	\$0.00
3/2/2022	6/16/2019	52994894	Billing Error	Remove from collections and bill insurance	\$2,643.78
3/2/2022	7/6/2020	57663080	Billing Error	Remove from collections and bill insurance	\$0.00
3/2/2022	1/13/2021	59803579	Lift Assist Only	Waive balance	\$520.00
3/3/2022	1/3/2022	63366727	Billing Error	Waive balance	\$10.00
3/4/2022	6/14/2021	61521382	Billing Error	update and bill insurance.	\$0.00
3/4/2022	6/9/2020	57365330	FRALS Fee	Waive balance	\$118.12
3/7/2022	1/18/2022	63639727	Billing Error	update and bill insurance.	\$0.00
3/7/2022	11/23/2020	59238643	Auto Accident	Waive balance	\$953.40
3/8/2022	6/7/2021	61440106	Billing Error	Bill Insurance.	\$0.00
3/8/2022	5/23/2021	61281677	CC App	CC App Approved / Balance waived	\$3,472.00
3/8/2022	8/19/2020	49179009	CC App	CC App Approved / Balance waived	\$265.00
3/8/2022	7/18/2020	57806351	Billing Error	Remove from collections and bill insurance	\$0.00
3/8/2022	9/12/2021	62438309	VOC	Victim of Crime / Balance waived	\$550.00
3/8/2022	9/3/2021	62353493	Lift Assist Only	Waive balance	\$550.00
3/8/2022	1/13/2021	59803579	Lift Assist Only	Waive balance	\$520.00
3/8/2022	1/6/2022	63389717	Lift Assist Only	Waive balance	\$230.00
3/8/2022	5/4/2021	61062026	Lift Assist Only	Waive balance	\$520.00
3/11/2022	1/25/2022	63646537	Billing Error	Digitext to research billing issue.	\$0.00
3/11/2022	6/29/2021	61685496	Billing Error	Remove from collections and bill insurance	\$0.00
3/11/2022	7/25/2021	61940347	Billing Error	Resend invoice to patient, remove from collections.	\$0.00
3/15/2022	2/27/2021	60315027	Billing Error	Digitext to research billing issue.	\$0.00
3/15/2022	6/20/2021	61587416	Dispute	Reduce to Medicare allowable, Send CC App for remaining balance.	\$495.69
3/15/2022	5/27/2021	61327117	Hardship	Send CC App to patient	\$0.00
3/15/2022	11/8/2021	62922099	Lift Assist Only	Waive balance	\$550.00
3/16/2022	7/29/2020	57934250	Billing Error	Reach billing issue.	\$2,544.00
3/16/2022	8/23/2021	62238524	Billing Error	update and bill insurance.	\$0.00
3/16/2022	1/30/2020	55896678	Deceased	Waive balance	\$2,698.95
3/16/2022	12/7/2020	59388806	Deceased	Waive balance	\$250.00
3/16/2022	8/7/2021	62049489	Lift Assist Only	Waive balance	\$550.00
3/16/2022	12/30/2021	63334802	Lift Assist Only	Waive balance	\$550.00
3/16/2022	11/16/2020	59165237	Hardship	CC App Approved / Balance waived	\$265.00
3/18/2022	9/12/2021	62438298	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
3/22/2022	8/23/2021	62234749	CC App	CC App Approved / Balance waived	\$200.00
3/23/2022	2/5/2021	60064417	Billing Error	Remove from collections and waive balance.	\$520.00
3/23/2022	2/5/2021	60064417	Mistaken call	Remove from collections and waive balance.	\$520.00
3/23/2022	5/26/2021	61310695	Auto Accident	Waive balance	\$520.00
3/23/2022	4/20/2020	56864963	Auto Accident	Waive balance	\$495.43
3/23/2022	9/16/2021	62480808	Auto Accident	Waive balance	\$2,627.00
3/23/2022	9/22/2021	54268647	Billing Error	Waive balance	\$1,002.06
3/23/2022	1/6/2020	55593902	FRALS Fee	Waive balance	\$433.40
3/24/2022	1/18/2021	59866016	Billing Error	Correct address and bill insurance.	\$0.00
3/25/2022	10/24/2019	59536868	Billing Error	Remove from collections and bill insurance	\$0.00
3/28/2022	8/22/2021	62225072	Billing Error	Digitext to research billing issue.	\$120.35
3/28/2022	5/12/2021	61162140	Billing Error	Remove from collections and bill insurance	\$0.00
3/29/2022	8/18/2021	62185574	Billing Error	Digitext to research billing issue.	\$0.00
4/4/2022	8/18/2021	62174054	CC App	CC App Approved / Balance waived	\$265.00
4/4/2022	2/11/2016	36906740	Lift Assist Only	Waive balance	\$883.44
4/5/2022	6/15/2021	61529157	CC App	CC App Approved / Balance waived	\$250.00
4/5/2022	7/12/2020	57732664	Billing Error	Patient sent payment however it has not applied to acct	\$520.00
4/5/2022	1/12/2021	59792151	Billing Error	Remove from collections and bill insurance.	\$0.00
4/6/2022	11/12/2021	62957669	CC App	CC App Approved / Balance waived	\$502.13

4/6/2022	3/21/2022	63921620	Billing Error	Duplicate waive this acct	\$550.00
4/6/2022	2/23/2022	63745174	Billing Error	Incorrect address. Update and bill insurance.	\$0.00
4/6/2022	2/8/2022	63650156	Billing Error	Research acct for correct address.	\$0.00
4/6/2022	2/7/2022	63649865	Billing Error	Research acct for correct address.	\$0.00
4/6/2022	11/18/2019	54981466	Billing Error	Research acct for VA payment	\$0.00
4/6/2022	2/23/2022	63749937	Hardship	Send CC App to patient	\$0.00
4/6/2022	10/10/2021	62692557	Billing Error	update and bill insurance.	\$0.00
4/6/2022	3/20/2021	60551091	Billing Error	Waive balance	\$1,987.43
4/6/2022	3/21/2021	60556537	Billing Error	Waive balance	\$1,808.84
4/6/2022	3/23/2021	60581278	Billing Error	Waive balance	\$1,853.48
4/7/2022	1/16/2022	63473520	Billing Error	Bill Insurance.	\$0.00
4/7/2022	5/30/2017	43354862	Deceased	Waive balance	\$106.75
4/7/2022	11/18/2017	45674227	Deceased	Waive balance	\$2,899.40
4/7/2022	6/11/2021	61490702	Lift Assist Only	Waive balance	\$550.00
4/8/2022	1/17/2022	63630503	Billing Error	Bill Insurance.	\$0.00
4/8/2022	1/19/2022	63783397	Billing Error	Bill Insurance.	\$0.00
4/8/2022	1/17/2022	63639565	Billing Error	Duplicate waive this acct	\$550.00
4/8/2022	1/19/2020	55757510	Billing Error	Remove from collections and bill insurance.	\$0.00
4/8/2022	7/13/2021	62025126	Hardship	Send CC App to patient	\$0.00
4/8/2022	4/1/2021	60685838	Deceased	Waive balance	\$200.00
4/11/2022	2/15/2022	63688953	Billing Error	Waive balance	\$550.00
4/12/2022	1/1/2022	63350137	CC App	CC App Denied / Offer PP	\$0.00
4/12/2022	7/29/2020	57934250	Billing Error	Waive balance	\$2,544.00
4/13/2022	7/12/2020	57732664	Billing Error	Research acct	\$0.00
4/13/2022	2/13/2021	60153557	Auto Accident	Waive balance	\$520.00
4/13/2022	8/22/2021	62225072	Billing Error	Waive balance	\$120.35
4/14/2022	1/31/2021	59993547	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$953.40
4/14/2022	2/4/2022	63649162	Billing Error	Bill Insurance.	\$0.00
4/14/2022	8/24/2019	53909882	CC App	CC App Approved / Balance waived	\$2,947.18
4/14/2022	4/14/2019	52162557	CC App	CC App Denied / Offer PP	\$0.00
4/14/2022	1/6/2020	55593902	Billing Error	Refund credit to patient.	\$0.00
4/18/2022	10/10/2021	62692557	Billing Error	Remove from collections, reduce to Medicare allowable and send CC App.	\$0.00
4/18/2022	3/23/2022	63938664	Billing Error	update and bill insurance.	\$0.00
4/18/2022	5/11/2020	57063057	VOC	Victim of Crime / Balance waived	\$3,195.48
4/19/2022	11/15/2020	59153923	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$2,834.00
4/19/2022	3/12/2022	63863970	VOC	Waive balance	\$550.00
4/25/2022	9/23/2021	62546666	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
4/26/2022	1/8/2022	63406288	Billing Error	Duplicate waive this acct	\$0.00
4/26/2022	1/15/2022	63461705	Billing Error	Duplicate waive this acct	\$550.00
4/26/2022	1/17/2022	63639700	Billing Error	Duplicate waive this acct	\$0.00
4/26/2022	1/18/2022	63639705	Billing Error	Duplicate waive this acct	\$0.00
4/26/2022	1/18/2022	63703219	Billing Error	Duplicate waive this acct	\$550.00
4/26/2022	1/19/2022	63640147	Billing Error	Duplicate waive this acct	\$1,056.63
4/26/2022	1/19/2022	63640235	Billing Error	Duplicate waive this acct	\$0.00
4/26/2022	1/20/2022	63640367	Billing Error	Duplicate waive this acct	\$0.00
4/26/2022	1/21/2022	63640677	Billing Error	Duplicate waive this acct	\$550.00
4/26/2022	1/21/2022	63640700	Billing Error	Duplicate waive this acct	\$550.00
4/26/2022	12/25/2020	59598166	Billing Error	update address and insurance info	\$0.00
4/27/2022	5/31/2021	61362398	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
4/27/2022	12/1/2021	63100051	CC App	CC App Denied / Offer PP	\$0.00
4/27/2022	2/20/2021	60230151	Billing Error	Remove from collections	\$0.00
4/28/2022	11/11/2021	62949426	CC App	CC App Denied / Offer PP	\$0.00
4/28/2022	7/10/2021	61808173	Auto Accident	Waive balance	\$3,319.63
4/28/2022	7/14/2021	61847156	Auto Accident	Waive balance	\$440.00
4/28/2022	8/23/2021	62238517	Auto Accident	Waive balance	\$2,813.00
4/28/2022	9/2/2021	62343836	Auto Accident	Waive balance	\$550.00
4/28/2022	11/5/2020	59042069	Auto Accident	Waive balance	\$520.00
5/2/2022	5/25/2021	61299626	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$1,026.63
5/3/2022	9/2/2021	62343836	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
5/3/2022	11/5/2020	59042069	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$520.00
5/3/2022	7/11/2021	61818135	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$1,056.63
5/3/2022	2/28/2021	60319911	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$953.40
5/3/2022	5/31/2021	61362398	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
5/3/2022	7/15/2021	61852747	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$506.63
5/3/2022	1/22/2022	63640791	CC App	CC App Approved / Balance waived	\$2,627.00
5/3/2022	11/2/2021	62877491	CC App	CC App Approved / Balance waived	\$3,874.75
5/3/2022	10/22/2021	62790367	CC App	CC App Approved / Balance waived	\$743.70
5/3/2022	8/23/2021	62238397	CC App	CC App Approved / Balance waived	\$550.00
5/3/2022	9/5/2021	62367244	Deceased	Waive balance	\$200.00
5/3/2022	3/20/2022	63914965	Lift Assist Only	Waive balance	\$550.00
5/3/2022	12/31/2021	63342796	Mistaken call	Waive balance	\$550.00
5/5/2022	7/10/2021	61808173	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$3,319.63
5/5/2022	1/16/2022	63473520	Deceased	Waive balance	\$200.00
5/5/2022	3/17/2022	63895417	Lift Assist Only	Waive balance	\$550.00
5/6/2022	11/24/2021	63048792	Billing Error	Research acct locate correct patient and bill.	\$0.00

5/9/2022	7/22/2021	61914775	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$1,056.63
5/9/2022	2/5/2019	51294036	CC App	CC App Approved / Balance waived	\$1,551.70
5/9/2022	12/23/2021	63273782	Billing Error	Research acct.	\$0.00
5/11/2022	12/1/2021	63100171	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
5/11/2022	1/20/2022	63640405	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$0.00
5/11/2022	9/17/2021	62490433	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$506.63
5/11/2022	9/25/2021	62564903	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
5/11/2022	9/8/2021	62405836	Billing Error	Bill Insurance.	\$0.00
5/11/2022	8/26/2021	62267104	Billing Error	Bill Insurance.	\$0.00
5/11/2022	8/6/2021	62042079	Billing Error	Bill Insurance.	\$0.00
5/11/2022	3/8/2022	63832618	CC App	CC App Approved / Balance waived	\$200.00
5/11/2022	6/4/2021	61412770	CC App	CC App Denied / Offer PP	\$0.00
5/11/2022	1/8/2022	63406272	Billing Error	Waive balance	\$200.00
5/11/2022	9/27/2021	62583162	Deceased	Waive balance	\$200.00
5/11/2022	10/10/2021	62692557	FRALS Fee	Waive remaining balance	\$550.00
5/24/2022	10/15/2021	62734512	Billing Error	Incorrect address.	\$0.00
5/25/2022	6/13/2021	61516295	Billing Error	Bill Insurance.	\$0.00
5/26/2022	5/16/2021	61203672	Billing Error	Waive balance	\$76.00
6/2/2022	1/30/2022	63647890	CC App	CC App Approved / Balance waived	\$200.00
6/7/2022	2/25/2022	63759546	Mistaken call	Waive balance	\$550.00
6/10/2022	9/10/2021	62421179	Billing Error	Waive balance	\$100.00
6/13/2022	4/20/2020	56864963	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$495.43
6/13/2022	3/9/2022	63839089	CC App	CC App Approved / Balance waived	\$200.00
6/13/2022	9/15/2021	62469524	Hardship	Send CC App to patient	\$0.00
6/13/2022	11/8/2021	62925896	VOC	Victim of Crime / Balance waived	\$550.00
6/13/2022	8/27/2021	62280487	Billing Error	Waive balance	\$2,999.00
6/13/2022	2/3/2021	60029416	FRALS Fee	Waive balance	\$200.00
6/13/2022	3/8/2022	63832630	Lift Assist Only	Waive balance	\$550.00
6/13/2022	1/27/2022	63647201	Mistaken call	Waive balance	\$1,056.63
6/15/2022	3/18/2022	63902331	CC App	CC App Approved / Balance waived	\$200.00
6/15/2022	10/30/2021	62850353	VOC	Victim of Crime / Balance waived	\$550.00
6/15/2022	11/18/2019	54981466	Billing Error	Waive balance	\$2,643.78
6/16/2022	2/4/2022	63649162	FRALS Fee	Waive balance	\$0.00
6/17/2022	2/18/2022	63711382	CC App	CC App Denied / Offer PP	\$0.00
6/24/2022	9/10/2021	62421134	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$0.00
6/24/2022	2/9/2022	63650512	Auto Accident	bill auto Insurance if they do not pay then waive balance.	\$0.00
6/24/2022	7/15/2018	48720550	CC App	CC App Approved / Balance waived	\$2,406.08
6/24/2022	11/11/2021	62947045	Billing Error	Waive balance	\$50.00
6/24/2022	2/15/2022	63685790	Deceased	Waive balance	\$200.00
6/24/2022	2/1/2022	63648469	Lift Assist Only	Waive balance	\$550.00
6/27/2022	2/8/2022	63650241	CC App	CC App Denied / Offer PP	\$0.00
6/29/2022	12/20/2021	63254891	CC App	CC App Approved / Balance waived	\$141.36
6/29/2022	1/12/2021	59792151	CC App	CC App Denied / Offer PP	\$0.00
6/29/2022	2/5/2022	63649355	Deceased	Waive balance	\$2,565.00
6/29/2022	11/29/2020	59305186	Lift Assist Only	Waive balance	\$520.00
6/29/2022	8/26/2021	62270498	Lift Assist Only	Waive balance	\$550.00
7/5/2022	1/9/2022	63413106	VOC	Waive balance	\$550.00
7/5/2022	12/19/2021	63237708	Lift Assist Only	Waive balance	\$1,056.63
7/5/2022	12/26/2018	50795796	Billing Error	Waive balance	\$2,406.08
7/5/2022	7/11/2021	61818089	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$506.63
7/5/2022	7/11/2021	61818091	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$506.63
7/5/2022	11/24/2021	63048683	CC App	CC App Denied / Offer PP	\$0.00
7/6/2022	9/10/2021	62421134	Lift Assist	Waive balance	\$550.00
7/8/2022	10/11/2021	62700836	Hardship	Send CC App to patient	\$0.00
7/13/2022	8/5/2019	53659314	FRALS Fee	Waive remaining balance	\$2,478.27
7/13/2022	6/27/2021	61662149	Mistaken Call	Waive balance	\$550.00
7/13/2022	9/25/2021	62564859	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
7/13/2022	9/30/2021	62608028	FRALS Fee	Waive remaining balance	\$200.00
7/13/2022	11/28/2021	63072574	Mistaken call	Waive balance	\$550.00
7/13/2022	11/28/2021	63072638	Billing Error	Waive balance	\$550.00
7/13/2022	1/12/2022	63440570	Deceased	No Treatment No Transport / Pronouced On Scene - Waive balance.	\$2,565.00
7/19/2022	7/12/2020	57732664	Billing Error	Waive balance	\$520.00
7/19/2022	10/6/2020	58715784	Billing Error	Waive balance	\$200.00
7/19/2022	10/5/2021	62653674	CC App	CC App Approved / Waive balance	\$550.00
7/19/2022	12/12/2021	63182993	Billing Error	Waive balance	\$150.00
7/20/2022	7/16/2021	61865215	CC App	CC App Approved / Waive balance	\$3,805.00
7/21/2022	8/29/2021	62309209	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$0.00
7/21/2022	2/9/2022	63650501	Hardship	Send CC App to patient	\$0.00
7/25/2022	10/24/2019	54682587	Hardship	Send CC App to patient	\$0.00
7/25/2022	12/31/2020	59658734	FRALS Fee	Waive remaining balance	\$123.30
7/25/2022	9/4/2020	58380564	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$520.00
7/25/2022	12/30/2020	59652466	Deceased	Waive balance	\$121.17
7/25/2022	4/30/2021	61017460	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$2,718.00
7/25/2022	11/27/2021	63068762	Lift Assist Only	Waive balance	\$550.00
7/27/2022	1/14/2022	63455172	Billing Error	Rebilled insurance	\$0.00

8/30/2022	9/2/2020	58330315	Hardship	Send CC App to patient	\$0.00
9/7/2022	7/24/2019	53502535	Billing Error	Waived	\$2,809.29
9/7/2022	7/24/2019	53502534	Billing Error	Waive balance	\$2,809.29
9/13/2022	8/5/2019	53659314	CC App	CC App Approved / Balanced waived	\$2,478.27
9/22/2022	7/4/2021	61745802	CC App	CC App Approved / Balanced waived	\$2,642.51
9/22/2022	12/16/2021	63215653	Dispute	Waived	\$550.00
9/22/2022	1/26/2022	63646852	Billing Error	Waived	\$550.00
9/22/2022	1/24/2022	63641260	Billing Error	Waive balance	\$2,689.00
9/26/2022	1/13/2021	59808193	CC App	CC App Approved / Balance waived	\$2,718.00
9/26/2022	12/17/2021	63224330	Hardship	Send CC App to patient	\$0.00
10/5/2022	3/15/2022	63880336	Mistaken call	Waive balance	\$550.00
10/5/2022	9/24/2021	62556714	Hardship	Send CC App to patient	\$0.00
10/5/2022	1/4/2022	63381045	CC App	CC App Approved / Balance waived	\$2,597.89
10/11/2022	10/20/2020	58865228	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
10/11/2022	9/2/2021	62343795	Auto Accident	Waive balance	\$1,056.63
10/11/2022	3/30/2021	60667003	Deceased	Waive balance	\$3,296.40
10/11/2022	3/10/2022	63846111	Mistaken call	Waive balance	\$550.00
10/11/2022	6/20/2021	61587416	Billing Error	Waive balance	\$495.69
10/11/2022	2/2/2021	60013715	Deceased	Waive balance	\$3,209.40
10/11/2022	3/17/2021	60512434	Auto Accident	Waive balance	\$953.40
10/11/2022	12/28/2019	55458155	Billing Error	Waive balance	\$2,533.44
10/24/2022	11/24/2021	63048730	Hardship	Waive FRALS, Remoce from Collections, Send CC App for balance.	\$506.63
10/24/2022	3/19/2022	63908508	Auto Accident	Waive balance	\$550.00
10/24/2022	10/30/2021	62850335	Auto Accident	Waive balance	\$550.00
10/24/2022	10/16/2021	62739402	Auto Accident	Waive	\$550.00
10/24/2022	7/11/2021	61818120	Billing Error	Waive / Remove from collections	\$3,195.63
10/24/2022	12/4/2019	55180093	Billing Error	Waive / Remove from collections	\$351.53
10/24/2022	2/9/2022	63650512	Auto Accident	Waive	\$1,056.63
10/24/2022	1/26/2022	63646898	Auto Accident	Waive	\$550.00
10/24/2022	12/13/2019	55294414	Billing Error	Waive	\$3,305.82
10/24/2022	7/18/2022	AC ID# 27147	CC App	Waive	\$506.63
10/24/2022	8/27/2021	62280487	CC App	Waive balance	\$2,999.00
10/24/2022	2/16/2022	63715877	Lift Assist Only	Waive	\$1,056.63
10/24/2022	6/16/2022	AC ID# 19153	CC App	Waive	\$265.00
10/24/2022	10/16/2020	58818547	Auto Accident	Waive balance	\$953.40
10/24/2022	3/10/2021	60430115	Hardship	Send CC App to patient	\$0.00
10/26/2022	12/4/2021	63128992	Lift Assist Only	Waive balance	\$1,056.63
10/26/2022	3/5/2022	63810581	Mistaken call	Waive balance	\$550.00
10/26/2022	1/5/2022	63384251	CC App	CC App Approved / Waive balance	\$2,627.00
11/2/2022	5/14/2022	10685	CC App	CC App Approved, waive balance	\$3,752.79
11/3/2022	7/10/2019	53311675	Billing Error	Waive balance	\$2,698.95
11/3/2022	1/8/2021	59754645	Billing Error	Waive balance	\$5,900.00
11/3/2022	6/29/2021	61685410	Billing Error	Waive balance	\$2,875.00
11/3/2022	8/25/2021	62260009	Hardship	Send CC App to patient	\$0.00
11/3/2022	3/13/2022	63870668	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$1,056.53
11/4/2022	7/11/2018	48676673	Billing Error	Waive remaining balance	\$200.00
11/7/2022	8/15/2022	33557	Billing Error	Waive balance	\$200.00
11/8/2022	12/31/2017	46198122	FRALS Fee	Waive remaining balance	\$200.00
11/8/2022	12/31/2017	46208768	VOC	Waive balance	\$287.00
11/8/2022	12/2/2017	46369834	FRALS Fee	Waive remaining balance	\$123.37
11/8/2022	12/31/2021	63342834	CC App	CC App Approved / Waive balance	\$550.00
11/8/2022	1/18/2022	63639779	FRALS Fee	Waive remaining balance	\$200.00
11/8/2022	1/19/2022	63640101	Lift Assist Only	Waive balance	\$550.00
11/9/2022	12/21/2018	50748164	Billing Error	Waive balance	\$107.81
11/9/2022	2/28/2020	56264823	FRALS Fee	Waive remaining balance	\$111.57
11/9/2022	5/12/2020	57073715	Billing Error	Waive balance	\$2,588.61
11/9/2022	9/7/2020	58382218	Billing Error	Waive balance	\$2,544.00
11/9/2022	3/5/2022	63810572	CC App	CC App Approved / Waive balance	\$550.00
11/9/2022	3/29/2022	63972976	Hardship	Send CC App to patient	\$0.00
11/10/2022	12/29/2016	41336769	Hardship	Send CC App to patient	\$0.00
11/10/2022	12/31/2017	46198102	FRALS Fee	Waive remaining balance	\$200.00
11/10/2022	3/9/2019	51693393	Hardship	Send CC App to patient	\$0.00
11/10/2022	12/5/2019	55198261	Billing Error	Waive balance	\$2,809.29
11/10/2022	1/3/2020	55559154	Billing Error	Waive balance	\$2,754.12
11/12/2022	3/18/2021	60528253	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$520.00
11/17/2022	3/30/2021	60672588	Billing Error	Waive balance / remove from collections	\$2,892.00
11/17/2022	9/8/2020	58382380	Hardship	Send CC App to patient	\$0.00
11/17/2022	11/15/2020	59153910	Billing Error	Waive balance	\$2,718.00
11/17/2022	11/28/2020	59291474	Billing Error	Waive balance	\$2,718.00
11/17/2022	9/18/2021	62512825	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$550.00
11/18/2022	4/21/2022	3647	Billing Error	Waive balance	\$550.00
11/18/2022	5/10/2022	8148	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
11/19/2022	3/30/2021	60672588	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$2,892.00
11/20/2022	12/31/2017	46198107	FRALS Fee	Waive remaining balance	\$50.00
11/21/2022	1/27/2021	59961099	Hardship	Send CC App to patient	\$0.00

12/2/2022	1/27/2021	59961099	CC App	CC App Approved, waive balance	\$511.02
12/6/2022	12/7/2021	63149238	CC App	CC App Approved / Waive balance	\$775.53
12/7/2022	8/12/2021	62112695	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$2,689.00
12/7/2022	11/24/2021	63048730	CC App	CC App Incomplete - Needs to submit tax returns	\$0.00
12/8/2022	11/15/2020	59153919	Auto Accident	Bill Auto Insurance if they do not pay then waive balance.	\$520.00
12/9/2022	5/7/2019	52468281	Billing Error	Waive balance and remove from collections	\$2,478.27
12/9/2022	8/8/2020	58052584	Billing Error	Waive balance and remove from collections	\$3,356.00
12/9/2022	1/1/2021	59675292	Billing Error	Waive balance	\$3,182.00
12/12/2022	1/8/2021	59754536	Billing Error	Waive balance	\$2,892.00
12/12/2022	8/12/2020	58088821	Billing Error	Waive balance	\$3,470.40
12/12/2022	11/27/2020	59281657	Billing Error	Waive balance	\$200.00
12/12/2022	9/20/2021	62516014	CC App	CC App Approved / Waive balance	\$2,813.00
12/12/2022	10/30/2022	64411	Deceased	No Treatment No Transport / Pronouced On Scene - Waive balance.	\$3,207.58
12/17/2022	12/15/2021	63210318	Billing Error	Waive balance / remove from collections	\$2,565.00
12/19/2022	6/19/2021	61577928	Billing Error	Waive balance	\$2,937.00
					\$324,229.91