

Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off	
1/5/2023	6/17/2022	19499	CC App	Waive balance	\$265.00	
1/5/2023	7/1/2022	22933	CC App	Waive balance	\$265.00	
1/5/2023	4/6/2022	1485	CC App	Waive balance	\$265.00	
1/11/2023	5/27/2021	61327126	Timely Filing	Waive balance	\$3,691.63	
1/11/2023	11/14/2019	54939992	Billing Error	Waive balance	\$3,095.24	
1/11/2023	2/4/2022	63649191	CC App	Waive balance	\$550.00	
1/11/2023	4/25/2022	5930	CC App	Waive balance	\$1,859.00	
1/11/2023	9/27/2021	62583066	Billing Error	Waive balance	\$742.70	
1/17/2023	6/21/2021	61594041	Timely Filing	Waive balance	\$3,257.63	
1/17/2023	3/13/2022	63864111	CC App	Waive balance	\$2,751.00	
1/17/2023	3/23/2022	63938626	CC App	Waive balance	\$3,123.00	
1/17/2023	9/8/2020	58382380	Timely Filing	Waive balance	\$3,093.40	
1/17/2023	1/1/2022	63347785	CC App	Waive balance	\$1,119.62	
1/17/2023	2/26/2022	63765007	Payment not applied	Waive balance	\$150.00	
1/17/2023	12/23/2020	59572357	Timely Filing	Waive balance	\$2,600.03	
1/17/2023	7/12/2019	53339348	Timely Filing	Waive balance	\$200.00	
1/17/2023	7/12/2019	53339347	Timely Filing	Waive balance	\$2,588.61	
1/17/2023	9/13/2021	62449885	Timely Filing	Waive balance	\$3,185.00	
1/17/2023	9/4/2022	43323	CC App	Waive balance	\$265.00	
1/18/2023	8/2/2020	57977236	Auto Dispute	Waive balance	\$3,008.00	
1/18/2023	3/5/2021	60375100	Billing Error	Waive balance	\$2,921.00	
1/19/2023	9/23/2022	43068	CC App	Waive balance	\$200.00	
1/19/2023	9/4/2022	38658	CC App	Approved for 50% waiver	\$1,416.00	
1/19/2023	2/28/2020	56264956	Billing Error	Waive balance	\$2,533.44	
1/19/2023	12/18/2020	59521696	Billing Error	Waive balance	\$1,688.66	
1/19/2023	5/1/2016	38077737	CC App	Waive balance	\$1,100.00	
1/19/2023	2/11/2022	63661584	CC App	Approved for 50% waiver	\$1,407.00	
1/19/2023	11/17/2020	59174189	Deceased	Waive balance	\$269.74	
1/19/2023	3/5/2019	51642174	Mistaken call	Waive balance	\$914.40	
1/19/2023	10/13/2020	58788610	Billing Error	Waive balance	\$2,602.00	
1/19/2023	12/5/2020	59368588	Billing Error	Waive balance	\$2,602.00	
1/23/2023	3/1/2020	56287260	CC App	Waive balance	\$2,533.44	
1/26/2023	3/5/2022	63810576	Lift Assist	Waive balance	\$550.00	
1/26/2023	10/5/2018	49779386	Deceased	Waive balance	\$275.44	
1/26/2023	3/5/2021	2963	CC App	CC App Approved	\$2,668.35	
1/26/2023	12/24/2022	67738	CC App	CC App Approved	\$3,157.98	
1/26/2023	5/12/2022	10081	CC App	CC App Approved	\$579.15	
1/26/2023	5/10/2022	9791	CC App	CC App Approved	\$3,288.56	
1/30/2023	1/19/2021	59866127	Auto Dispute	Waive balance	\$3,673.40	
1/30/2023	5/26/2021	61315472	Billing Error	Waive balance	\$2,660.00	
1/30/2023	9/27/2021	62583043	Lift Assist	Waive balance	\$550.00	

Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off	
1/30/2023	9/29/2022	44643	CC App	CC App Approved	\$104.84	
1/30/2023	7/22/2022	28168	Billing Error	Waive balance	\$200.00	
1/30/2023	11/16/2019	54963537	Billing Error	Waive balance	\$2,754.12	
1/30/2023	11/30/2020	59316573	Billing Error	Waive balance	\$2,776.00	
1/30/2023	10/16/2020	58818474	Billing Error	Waive balance	\$2,660.00	
1/30/2023	1/11/2020	55662271	Billing Error	Waive balance	\$3,416.16	
1/30/2023	9/26/2021	62577836	Auto Dispute	Waive balance	\$2,627.00	
1/30/2023	4/30/2021	61017432	Billing Error	Waive balance	\$125.00	
1/31/2023	5/24/2021	61292893	Billing Error	Waive balance	\$3,762.00	
1/31/2023	12/5/2019	55206310	Billing Error	Waive balance	\$3,095.24	
2/2/2023	9/30/2021	62620284	Billing Error	Waive balance	\$3,061.00	
2/2/2023	6/1/2021	64734783	Billing Error	Waive balance	\$550.00	
2/2/2023	11/25/2022	59999	Mistaken call	Waive balance	\$579.15	
2/2/2023	10/17/2022	48131	CC App	CC App Approved	\$2,831.53	
2/7/2023	12/16/2019	55335693	Billing Error	Waive balance	\$2,367.93	
2/7/2023	1/29/2020	55884026	Billing Error	Waive balance	\$2,533.44	
2/7/2023	6/13/2021	61516308	Billing Error	Waive balance	\$3,381.63	
2/7/2023	9/22/2020	58553938	Deceased	Waive balance	\$2,834.00	
2/7/2023	6/4/2021	61412900	Deceased	Waive balance	\$2,689.00	
2/8/2023	6/21/2020	57499113	Billing Error	Waive balance	\$2,776.00	
2/9/2023	5/9/2021	61120052	Billing Error	Waive balance	\$2,602.00	
2/9/2023	11/7/2021	62910366	Billing Error	Waive balance	\$200.00	
2/9/2023	5/28/2020	57235282	Deceased	Waive balance	\$2,533.44	
2/9/2023	9/22/2019	54272874	Billing Error	Waive balance	\$2,367.93	
2/9/2023	1/28/2020	55878391	Billing Error	Waive balance	\$2,367.93	
2/9/2023	7/31/2022	29994	Deceased	Waive balance	\$375.00	
2/13/2023	11/4/2022	55083	CC App	CC App Approved	\$200.00	
2/13/2023	8/17/2022	34460	CC App	CC App Approved	\$2,766.24	
2/13/2023	5/11/2019	52527083	Billing Error	Waive balance	\$689.53	
2/13/2023	8/29/2021	62309377	Billing Error	Waive balance	\$3,495.00	
2/13/2023	2/26/2020	56240772	Billing Error	Waive balance	\$2,367.93	
2/14/2023	2/9/2017	41900185	CC App	CC App Approved	\$830.00	
2/14/2023	1/11/2022	63432366	Deceased	Waive balance	\$1,688.08	
2/14/2023	8/23/2021	62234706	Billing Error	Waive balance	\$3,257.63	
2/14/2023	8/3/2019	53634425	CC App	CC App Approved	\$464.29	
2/14/2023	2/7/2019	51320552	Billing Error	Waive balance	\$3,263.04	
2/14/2023	7/23/2021	61927195	Billing Error	Waive balance	\$3,417.63	
2/15/2023	5/28/2020	57239570	Mistaken call	Waive balance	\$958.48	
2/21/2023	1/16/2020	55955600	Billing Error	Waive balance	\$3,315.92	
2/21/2023	12/30/2020	59652627	Billing Error	Waive balance	\$2,776.00	
2/21/2023	10/28/2021	62838131	Billing Error	Waive balance	\$2,875.00	
2/22/2023	10/10/2022	46891	CC App	Approved for 75% waiver	\$2,613.32	

Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off	
2/22/2023	6/10/2021	61479252	Billing Error	Waive balance	\$2,949.00	
2/27/2023	5/16/2021	64561953	Lift Assist	Waive balance	\$550.00	
2/27/2023	5/4/2020	57001084	Billing Error	Waive balance	\$2,698.95	
2/27/2023	9/9/2021	62620500	Billing Error	Waive balance	\$3,185.00	
2/28/2023	11/29/2021	63082965	Auto Dispute	Waive balance	\$3,557.00	
2/28/2023	7/5/2020	57656644	Hardship	Send CC App	\$0.00	
2/28/2023	3/11/2022	64174242	Auto Dispute	Waive balance	\$550.00	
3/1/2023	12/5/2020	59368614	Billing Error	Waive balance	\$2,776.00	
3/1/2023	4/13/2021	60827856	CC App	CC App Approved	\$2,544.00	
3/1/2023	6/19/2020	57479907	Mistaken call	Waive balance	\$953.40	
3/2/2023	4/16/2019	52187214	Billing Error	Waive balance	\$2,754.12	
3/2/2023	4/12/2021	60809729	Billing Error	Waive balance	\$3,356.00	
3/2/2023	11/30/2022	61190	CC App	CC App Approved	\$200.00	
3/2/2023	9/1/2022	37873	CC App	CC App Approved	\$579.15	
3/2/2023	5/2/2022	7616	CC App	CC App Approved	\$3,223.27	
3/2/2023	6/2/2022	15719	Hardship	Reduce to medicare allow	\$2,064.70	
3/3/2023	4/29/2020	56955301	Deceased	Waive balance	\$250.00	
3/7/2023	3/29/2022	63972947	Auto Dispute	Waive balance	\$550.00	
3/7/2023	12/16/2021	63215662	Billing Error	Waive balance	\$3,505.63	
3/7/2023	7/16/2020	57780588	Billing Error	Waive balance	\$3,035.40	
3/7/2023	12/27/2021	63303652	Billing Error	Waive balance	\$2,751.00	
3/7/2023	12/31/2022	69674	Hardship	Waive balance	\$579.15	
3/8/2023	4/2/2020	56679658	Billing Error	Waive balance	\$3,040.07	
3/8/2023	2/21/2020	56179041	Billing Error	Waive balance	\$3,260.75	
3/8/2023	6/25/2021	61640560	Billing Error	Waive balance	\$2,375.17	
3/8/2023	3/20/2020	56525721	Billing Error	Waive balance	\$2,698.95	
3/8/2023	12/16/2019	55330430	Billing Error	Waive balance	\$2,643.78	
3/10/2023	12/31/2020	59663941	Auto Dispute	Waive balance	\$520.00	
3/13/2023	8/24/2021	62249892	Billing Error	Waive balance	\$2,689.00	
3/13/2023	12/16/2019	55330493	Billing Error	Waive balance	\$2,984.90	
3/13/2023	12/15/2020	59479898	Billing Error	Waive balance	\$3,037.00	
3/13/2023	6/25/2021	61633186	Deceased	Waive balance	\$550.00	
3/15/2023	3/10/2021	60425603	Billing Error	Waive balance	\$520.00	
3/20/2023	10/21/2022	48976	CC App	Waive balance	\$2,831.53	
3/20/2023	8/7/2020	58031250	Billing Error	Waive balance	\$2,834.00	
3/20/2023	2/26/2020	56252616	Billing Error	Waive balance	\$3,095.24	
3/20/2023	6/8/2019	52898587	Billing Error	Waive balance	\$2,754.12	
3/20/2023	10/10/2022	48520	CC App	CC App Approved	\$3,027.40	
3/22/2023	6/29/2022	22482	CC App	CC App Approved	\$3,223.27	
3/22/2023	10/7/2021	62678832	Billing Error	Waive balance	\$1,056.63	
3/22/2023	2/7/2023	78761	Lift Assist	Waive balance	\$579.15	
3/22/2023	2/19/2023	81941	Mistaken call	Waive balance	\$579.15	

Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off	
3/22/2023	12/7/2019	55216592	Deceased	Waive balance	\$250.00	
3/22/2023	4/19/2017	42806329	Deceased	Waive balance	\$2,200.00	
3/22/2023	04/19/2019	52219776	Deceased	Waive balance	\$250.00	
3/22/2023	3/5/2020	56348806	FRALS	Waive balance	\$250.00	
3/22/2023	3/6/2020	56361209	Billing Error	Waive balance	\$250.00	
3/23/2023	1/18/2021	59859801	Auto Dispute	Waive balance	\$3,151.40	
3/27/2023	9/4/2022	38667	CC App	CC App Approved	\$579.15	
3/27/2023	12/20/2021	63249140	Billing Error	Waive balance	\$2,999.00	
3/27/2023	8/11/2019	53734181	Billing Error	Waive balance	\$912.30	
3/27/2023	3/24/2022	63945358	Billing Error	Waive balance	\$1,056.63	
3/27/2023	5/16/2020	57122016	Billing Error	Waive balance	\$3,526.50	
3/27/2023	1/18/2020	55781925	Deceased	Waive balance	\$2,819.39	
3/27/2023	12/15/2022	65227	Deceased	Waive balance	\$200.00	
3/27/2023	2/22/2023	82587	CC App	CC App Approved	\$200.00	
3/27/2023	11/13/2022	56907	CC App	CC App Approved	\$2,491.93	
3/27/2023	8/16/2022	33764	CC App	CC App Approved	\$652.98	
3/28/2023	11/27/2021	63065521	Auto Dispute	Waive balance	\$550.00	
3/28/2023	11/24/2021	63048730	CC App	CC App Approved	\$2,153.82	
3/28/2023	12/9/2022	63753	CC App	CC App Approved	\$200.00	
3/30/2023	1/21/2019	51104744	CC App	CC App Approved	\$250.00	
4/3/2023	4/4/2022	832	FRALS	Waive balance	\$63.65	
4/3/2023	12/7/2020	59388841	Billing Error	Waive balance	\$3,238.40	
4/3/2023	2/22/2022	63734933	Billing Error	Waive balance	\$2,904.00	
4/3/2023	4/29/2022	7052	Deceased	Waive balance	\$265.00	
4/3/2023	11/5/2022	55100	CC App	CC App Approved	\$2,896.82	
4/3/2023	8/29/2022	37037	CC App	CC App Approved	\$2,170.71	
4/3/2023	8/22/2022	35274	CC App	CC App Approved	\$2,116.97	
4/4/2023	2/14/2023	60158646	Timely Filing	Waive balance	\$2,660.00	
4/4/2023	9/23/2021	62546732	CC App	CC App Approved	\$152.50	
4/4/2023	6/20/2020	57485351	Timely Filing	Waive balance	\$2,602.00	
4/4/2023	8/1/2020	57967850	Timely Filing	Waive balance	\$2,776.00	
4/4/2023	1/23/2020	55804910	Timely Filing	Waive balance	\$2,423.10	
4/4/2023	6/20/2022	20235	Lift Assist	Waive balance	\$579.15	
4/5/2023	11/25/2021	63054915	Auto Dispute	Waive balance	\$721.75	
4/5/2023	5/5/2021	61081465	Lift Assist	Waive balance	\$520.00	
4/10/2023	10/30/2020	58969364	Billing Error	Waive balance	\$520.00	
4/10/2023	6/22/2021	61611475	Billing Error	Waive balance	\$3,309.00	
4/10/2023	3/11/2023	86674	Billing Error	Waive balance	\$579.15	
4/10/2023	12/3/2022	62169	Auto Dispute	Waive balance	\$100.00	
4/10/2023	1/20/2023	75111	CC App	CC App Approved	\$579.15	
4/10/2023	12/29/2022	69167	CC App	CC App Approved	\$200.00	
4/10/2023	1/16/2023	73293	Dispute	Waive balance	\$579.15	

Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off	
4/10/2023	11/15/2022	57182	CC App	CC App Approved	\$200.00	
4/10/2023	4/22/2021	60932680	Billing Error	Waive balance	\$2,718.00	
4/11/2023	4/3/2022	717	Deceased	Waive balance	\$76.74	
4/12/2023	3/4/2023	84808	CC App	CC App Approved	\$3,253.80	
4/13/2023	3/4/2023	84680	CC App	CC App Approved	\$3,092.69	
4/13/2023	12/22/2022	67137	CC App	CC App Approved	\$789.50	
4/13/2023	2/5/2023	78214	CC App	CC App Approved	\$4,006.75	
4/13/2023	4/1/2019	51996106	Timely Filing	Waive balance	\$3,187.62	
4/13/2023	11/22/2022	59068	CC App	CC App Approved	\$125.00	
4/13/2023	3/27/2023	90441	Dispute	Waive balance	\$579.15	
4/17/2023	11/1/2021	62867086	Billing Error	Waive balance	\$1,416.43	
4/17/2023	11/27/2020	59281763	Billing Error	Waive balance	\$3,124.00	
4/17/2023	12/31/2022	69471	CC App	CC App Approved	\$579.15	
4/17/2023	2/26/2023	83488	CC App	CC App Approved	\$579.15	
4/17/2023	12/17/2022	65832	CC App	CC App Approved	\$265.00	
4/17/2023	3/31/2023	91479	CC App	CC App Approved	\$2,962.11	
4/17/2023	1/12/2021	59792260	Billing Error	Waive balance	\$2,977.40	
4/18/2023	1/29/2023	76785	CC App	Denied - Does not Qual o	\$0.00	
4/18/2023	7/21/2022	28077	Billing Error	Waive balance	\$579.15	
4/18/2023	1/18/2023	74113	Deceased	Waive balance	\$200.00	
4/18/2023	12/15/2022	65457	Deceased	Waive balance	\$3,188.51	
4/18/2023	3/5/2022	63810612	Dispute	Insurance not active send	\$0.00	
4/18/2023	4/8/2021	60766058	Dispute	Waive balance	\$446.85	
4/18/2023	11/16/2020	59160104	Billing Error	Waive balance	\$1,776.40	
4/18/2023	8/29/2020	58301037	Billing Error	Waive balance	\$2,839.21	
4/18/2023	12/30/2019	55508245	Billing Error	Waive balance	\$885.06	
4/18/2023	1/13/2021	59808224	Deceased	Waive balance	\$520.00	
4/19/2023	5/7/2022	8903	CC App	CC App Approved	\$3,288.56	
4/19/2023	11/23/2022	59452	CC App	CC App Approved	\$579.15	
4/19/2023	2/16/2023	81053	Deceased	Waive balance	\$2,700.95	
4/20/2023	12/19/2022	66322	CC App	CC App Approved	\$265.00	
4/25/2023	1/1/2023	69773	CC App	CC App Approved	\$130.74	
4/27/2023	4/1/2023	91693	CC App	CC App Approved	\$579.15	
4/27/2023	2/2/2020	55945511	Billing Error	Waive balance	\$2,423.10	
4/27/2023	10/4/2022	54470	CC App	Waive balance	\$614.55	
4/29/2023	10/31/2022	51555	CC App	CC App Approved	\$34.40	
4/29/2023	1/3/2022	63366857	CC App	CC App Approved	\$422.90	
5/1/2023	10/22/2019	54650695	Billing Error	Waive balance	\$2,765.24	
5/8/2023	6/26/2022	21692	CC App	CC App Approved	\$2,992.64	
5/8/2023	7/14/2022	26219	CC App	CC App Approved	\$3,057.93	
5/16/2023	9/16/2021	62480862	Auto Dispute	Waive balance	\$3,123.00	
5/16/2023	1/18/2023	74955	CC App	CC App Approved	\$285.55	

Date Complaint Received	Date of Service	Account #	Items in Dispute	Disposition	Amount Written Off	
5/17/2023	1/27/2023	76238	CC App	CC App Approved	\$200.00	
5/17/2023	8/1/2022	30121	CC App	CC App Approved	\$3,288.56	
5/17/2023	10/07/2022	46255	Deceased	Waive balance	\$3,092.69	
5/17/2023	5/12/2022	10122	CC App	CC App Approved	\$579.15	
5/17/2023	9/25/2022	43588	CC App	CC App Approved	\$579.15	
5/18/2023	10/13/2021	62717564	Billing Error	Waive balance	\$1,056.63	
5/18/2023	5/10/2022	9685	CC App	CC App Approved	\$200.00	
5/18/2023	7/1/2022	24086	CC App	CC App Approved	\$200.00	
5/18/2023	5/26/2022	13900	CC App	CC App Approved	\$200.00	
5/18/2023	8/14/2022	33389	CC App	CC App Approved	\$200.00	
5/18/2023	8/2/2022	30445	CC App	CC App Approved	\$200.00	
5/18/2023	11/10/2022	56007	CC App	CC App Approved	\$579.15	
5/22/2023	02/01/2023	77268	Lift Assist	Waive balance	\$579.15	
5/22/2023	4/5/2022	1163	Deceased	Waive balance	\$200.00	
5/25/2023	10/8/2020	58732736	Billing Error	Waive balance	\$2,530.00	
5/31/2023	11/6/2022	53085	Auto Dispute	Waive balance	\$1,000.61	
6/1/2023	2/22/2023	82672	CC App	CC App Approved	\$2,507.15	
6/13/2023	1/15/2023	73219	CC App	CC App Approved	\$289.68	
6/20/2023	12/2/2022	61871	CC App	CC App Approved	\$2,891.45	
6/20/2023	12/15/2022	65388	CC App	CC App Approved	\$1,329.85	
6/20/2023	1/23/2019	51128476	Billing Error	Waive balance	\$476.43	
6/21/2023	4/6/2023	92891	Auto Dispute	Waive balance	\$579.15	
6/21/2023	5/13/2023	101768	CC App	CC App Approved	\$3,354.06	
6/22/2023	4/15/2023	94718	VOC	Waive balance	\$579.15	
6/27/2023	12/28/2021	63312976	Billing Error	Waive Balance	\$1,056.63	
6/29/2023	2/2/2023	77635	CC App	Denied - Does not Qual o	\$0.00	
6/29/2023	9/27/2022	54079	CC App	CC App Approved	\$200.00	
6/29/2023	4/20/2023	96148	CC App	CC App Approved	\$200.00	
6/29/2023	11/2/2022	52076	CC App	CC App Approved	\$200.00	

**KEY TERMS FOR AMBULANCE BILLING WRITE OFF'S:**

400,004.50

ALS = Advanced Life Support

AMA = Against Medical Advice

AUTO Dispute = Emergency Medical First Responder Fee Policy

BLS = Basic Life Support

CC App = Compassionate Care Application (Hardship)

CCP = Compassionate Care Program

EMS = Emergency Medical Services

FPL = Federal Poverty Level

FRALS = First Responder Life Support

Lift Assist Only = When an individual is assisted up to a more mobile position from the ground by paramedics, but not treated or brought to hospital for further medical attention

PP = Payment Plan

RAS = Released at Scene

Timely Filing = is the timeframe within which a claim must be submitted to a payer

TNT = Treat and Refused Transport

VOC = Victim of Crime