## The Board of Supervisors of Contra Costa County, California

In the matter of: Resolution No. 2023/55

In the matter of recognizing the contributions of Michael Lim on his retirement and 25 years of service to Contra Costa County

WHEREAS, Michael Lim began his career with Contra Costa County on June 9, 1997 as a Computer Operator Trainee for the Department of Information Technology; and has worked and progressed throughout his career as a Computer Operator, Computer Operator II, Computer Operator III, Information Systems Specialist II, Information Systems Tech II, and temporarily as a Network Analyst II; and WHEREAS, Michael answered phone calls and has been "the voice" of DOIT Help Desk creating tickets and assisting County customers from 2003 up until 2020; and

WHEREAS, Michael was responsible for setting up and monitoring the Granicus sessions during Board of Supervisors meetings; and

WHEREAS, Michael has contributed to work on Lotus Notes, Microsoft Exchange, Office 365 e-mail, an employee who is always willing to assist whenever needed, and consistently be relied upon; and WHEREAS, Michael configured routers, switches, access point, wireless controllers and firewalls; and WHEREAS, Michael collaborated with law enforcement agencies to upgrade and configure devices on the All County Criminal Justice Information Network (ACCJIN) to move off of legacy equipment; and WHEREAS, Michael setup network visibility monitoring providing alerts and notifications to DOIT teams and customers Countywide; and

WHEREAS, Michael led the replacement of a key Telecom router in the DOIT Data Center which streamlined testing at the remote sites during test and turn-up; and

WHEREAS, Michael configured functionality to extend the County Elections network in support of elections/voting and registration; and

WHEREAS, Michael administered the scope of Internet Protocol (IP) addresses that facilitated new site functionality in support of Public Works (General Services) badge reader system; and

WHEREAS, Michael managed mainframe IDs in support of Law Justice Information System (LJIS)

NOW, THEREFORE, IT IS RESOLVED, that the Board of Supervisors does hereby recognize and honor Michael Lim on his retirement and for his 25 years of dedicated service to Contra Costa County and for the high quality of work performed by him during his career. Passed and adopted on February 28, 2023 by a unanimous vote of the Board of Supervisors of the County of Contra Costa.

JOHN GIOIA Chair, District I Supervisor	
CANDACE ANDERSEN District II Supervisor	DIANE BURGIS District III Supervisor
KEN CARLSON District IV Supervisor	FEDERAL D. GLOVER District V Supervisor
	I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.
	ATTESTED: February 28, 2023
	Monica Nino, County Administrator

, Deputy